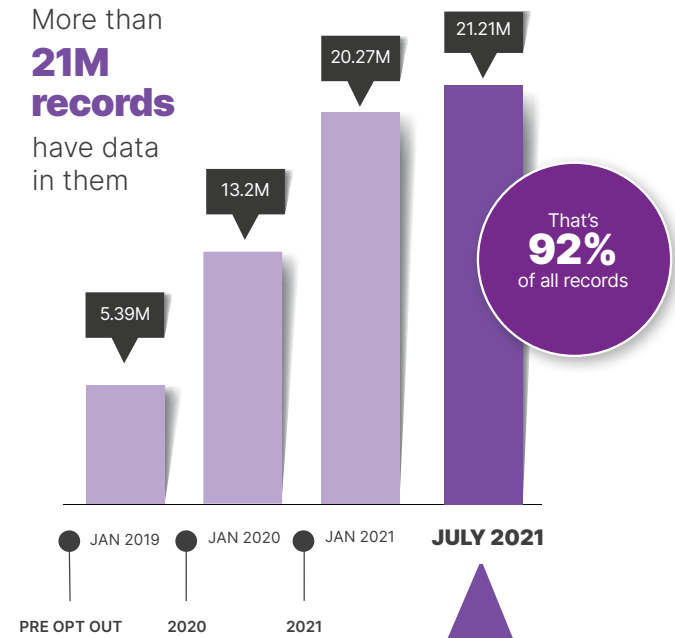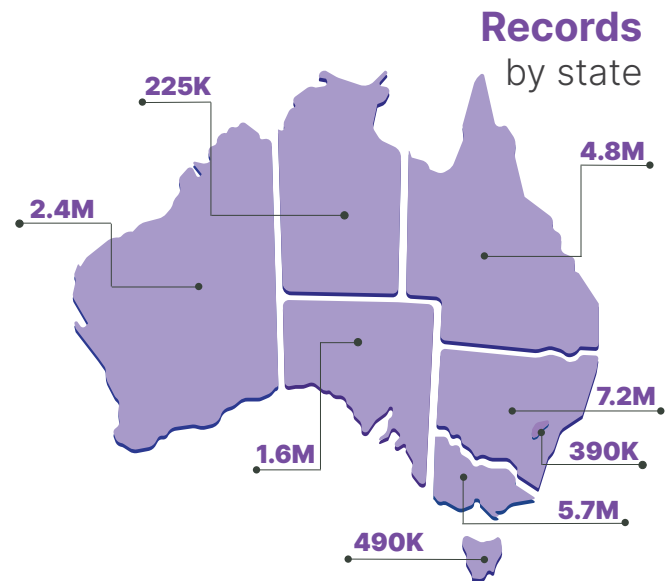# My Health Record

Statistics and Insights
JULY 2021

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.
The statistics include information about registrations, document uploads and prescription/dispense documents.
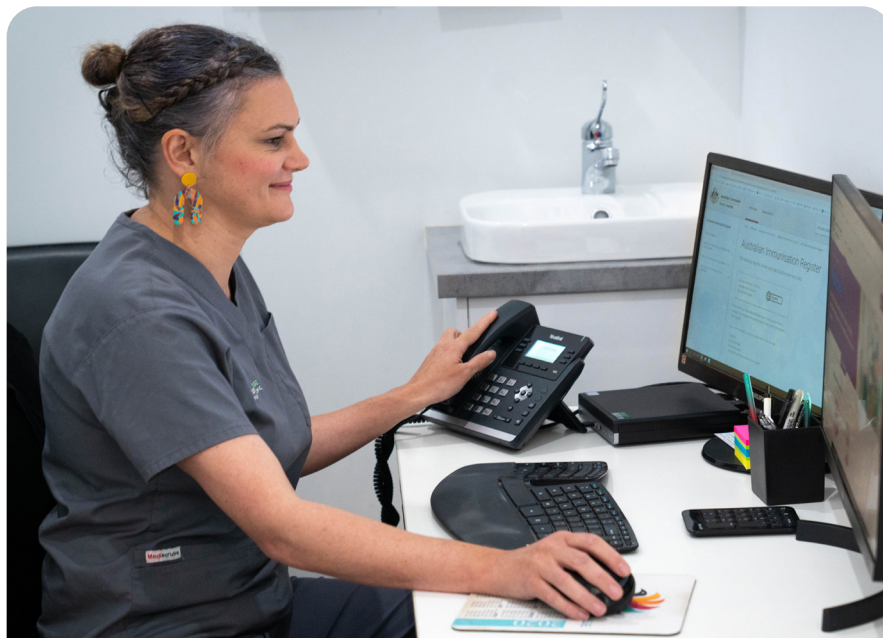
More than
23M
total My Health Records

When you have a My Health Record, your health information can be viewed securely online from anywhere, at any time even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

Records by state

225K

2.4M

4.8M

1.6M

7.2M

390K

5.7M

490K

More than
21M records
have data in them

5.39M

13.2M

20.27M

21.21M

That's **92%** of all records

JAN 2019   JAN 2020   JAN 2021   **JULY 2021**

PRE OPT OUT   **2020**   **2021**

The volume of records with data in them has grown by more than
1.68M
in the last year and
190K
in the last month

There are more than **426M** documents in the system that have been uploaded by **consumers** or **healthcare providers**.

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

CLINICAL DOCUMENTS

More than **160M** uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

More than **265M** uploaded by healthcare providers like pharmacists and GPs.

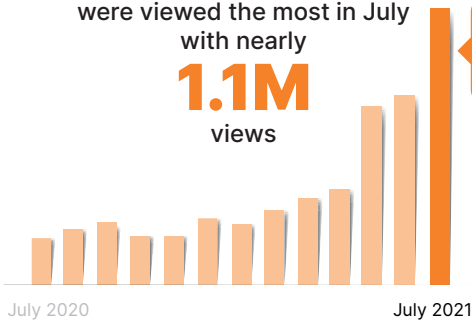**CONSUMER DOCUMENTS**

381K uploaded by people.

There have been **88K** people who have registered for a My Health Record that had previously opted out and another **12K** registered that had previously cancelled their record.

What documents did people **view** the most?

Pathology reports

were viewed the most in July with nearly

1.1M
views

+42% in the last month

July 2020   July 2021

They also **viewed** more than

202K
diagnostic imaging reports

60K
prescription records

56K
discharge summaries

21K
shared health summaries

Australians trust My Health Record to keep their health information secure but remember, you can decide which healthcare providers can view your record.

> **"** The majority of Tjuntjuntjara's Spinifex Health Service patients have all their medications, investigations, discharge summaries and health summaries in My Health Record. This means that when they travel to other communities, all of this is instantly accessible. This has been an invaluable resource to maintain continuity of care. **"**

Dr Jill Benson AM
Medical Director
Tjuntjuntjara's Spinifex Health Service.

What about **security** and **privacy?**

Only **42K** people have placed advanced access controls in their records

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

PHARMACY

99% of pharmacies are now registered

97% have used My Health Record

GP

99% of GPs are now registered

92% have used My Health Record

PUBLIC HOSPITAL

97% of public hospitals are now registered

95% have used My Health Record

Public hospitals are providing better continuity of care as they have viewed nearly **750K** documents which were uploaded by other healthcare providers and uploaded more than **650K** which were viewed by other healthcare providers in the last year.
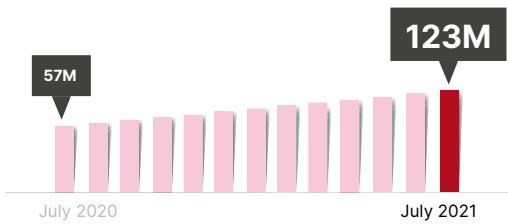
HOW ARE **HEALTHCARE PROVIDERS** USING IT?

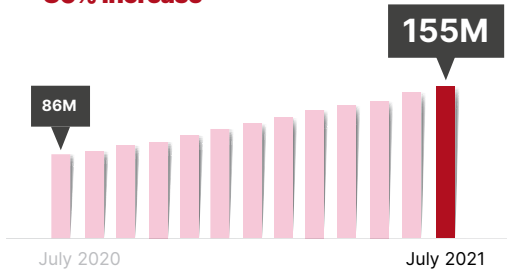## Volume of **clinical documents** uploaded

101% increase

160M

80M

July 2020 — July 2021
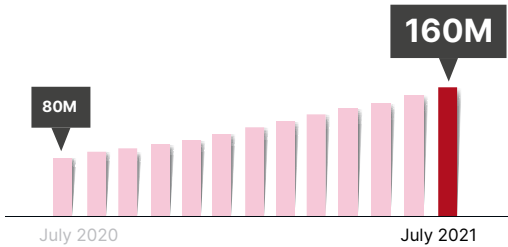
Volume of **medicine documents** uploaded

78% increase

265M

149M

July 2020 — July 2021
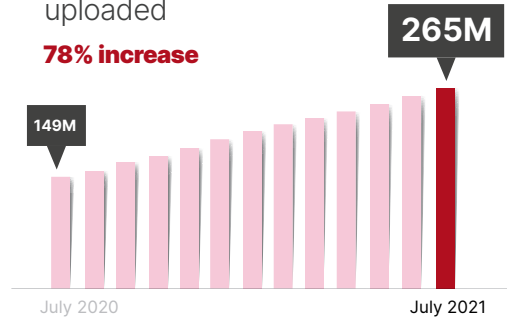
Volume of **pathology reports** uploaded

118% increase

123M

57M

July 2020 — July 2021

Volume of **dispense records** uploaded

80% increase

155M

86M

July 2020 — July 2021

Volume of **discharge summary reports** uploaded

52% increase

12M

8M

July 2020 — July 2021
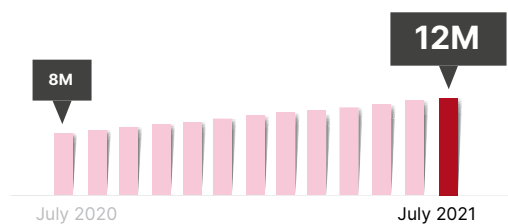
Volume of **diagnostic imaging reports** uploaded

77% increase

15M

9M

July 2020 — July 2021
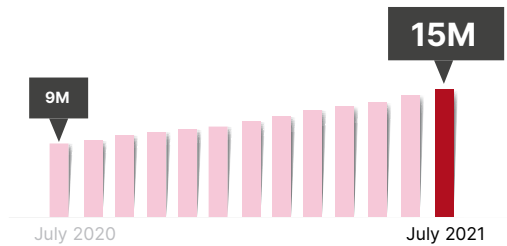
How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations

	GP	Public hospital	Pharmacy
June	767K	699K	94K
July	797K	749K	99K

● June   ● July
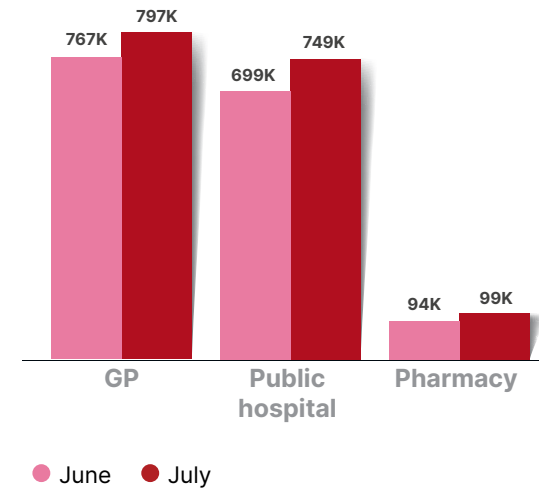
Documents **uploaded** which were **viewed by other** organisations

	GP	Public hospital	Pharmacy	Path & DI
June	422K	629K	251K	153K
July	447K	651K	265K	171K