



My Health Record

Statistics and Insights

SEPTEMBER 2023

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

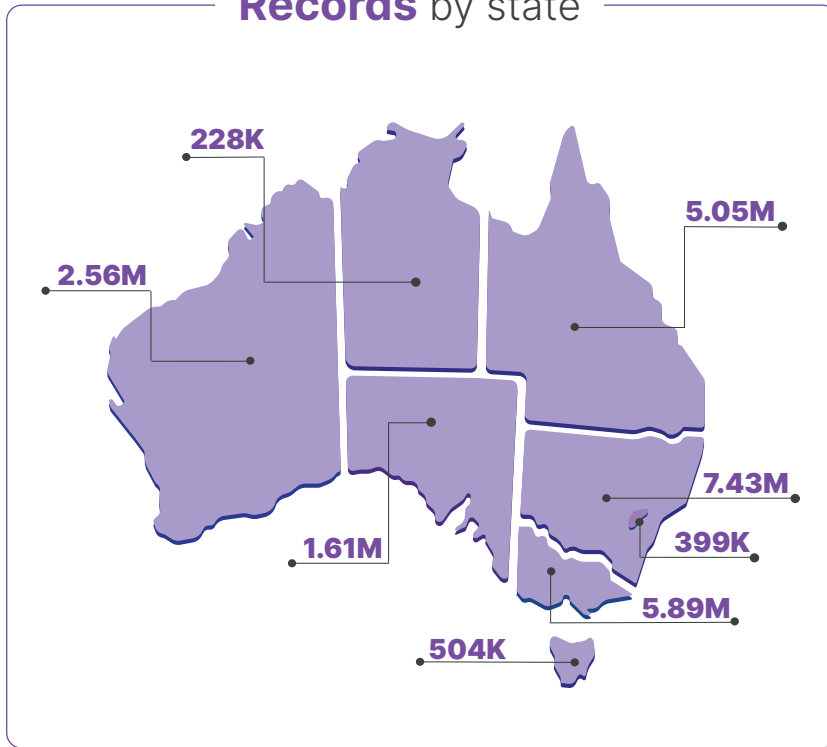
The statistics include information about registrations, document uploads and prescription/dispense documents.



23.7M

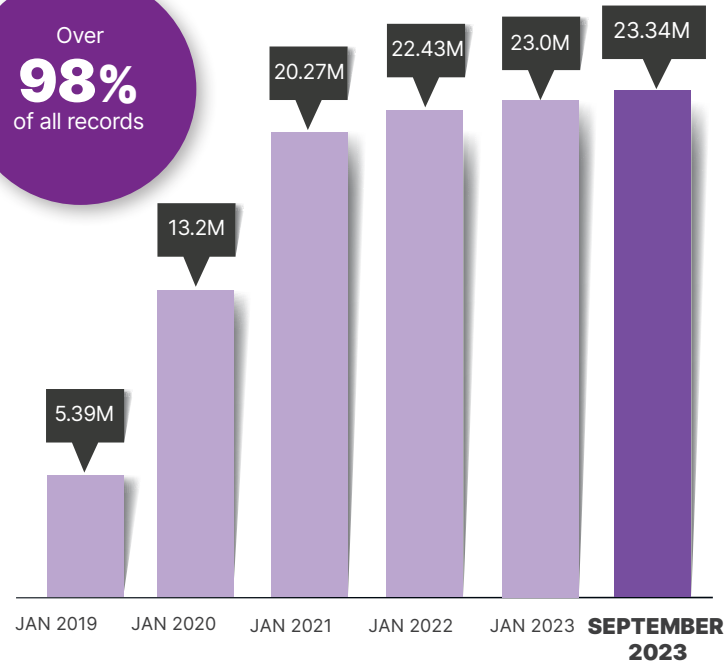
total My Health Records

Records by state



More than
23M records
have data in them

Over
98%
of all records



The volume of records with data in them has grown by over **530K** in the last year.

There are nearly
1.1 Billion
documents in the system that
have been uploaded by
**consumers or healthcare
providers.**



CLINICAL DOCUMENTS

448M

uploaded by a healthcare provider like hospitals,
pathologists and increasingly specialists.

MEDICINE DOCUMENTS

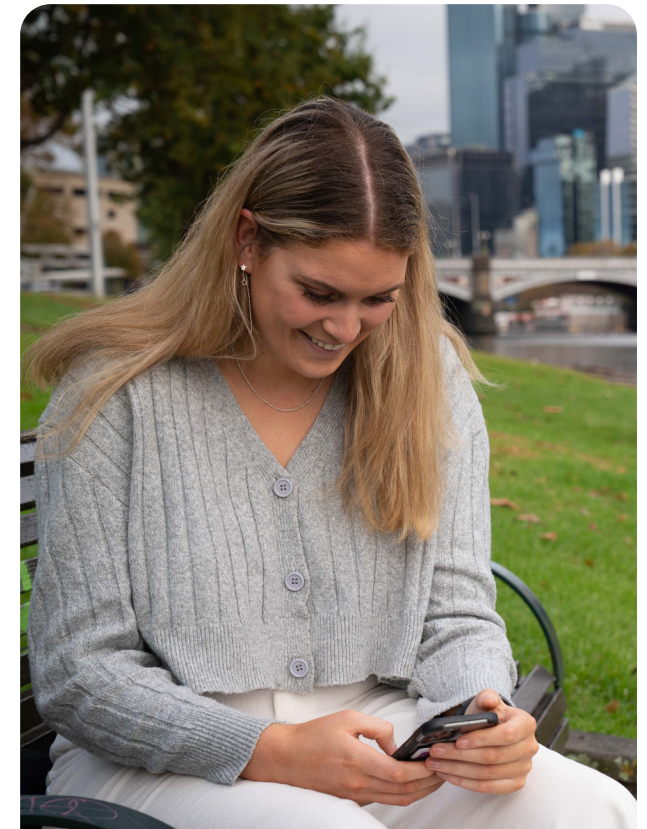
646M

uploaded by healthcare providers like
pharmacists and GPs.

CONSUMER DOCUMENTS

495K

uploaded by people.



306K people have registered
for a My Health Record who had
previously opted out or cancelled.

HOW ARE PEOPLE USING IT?

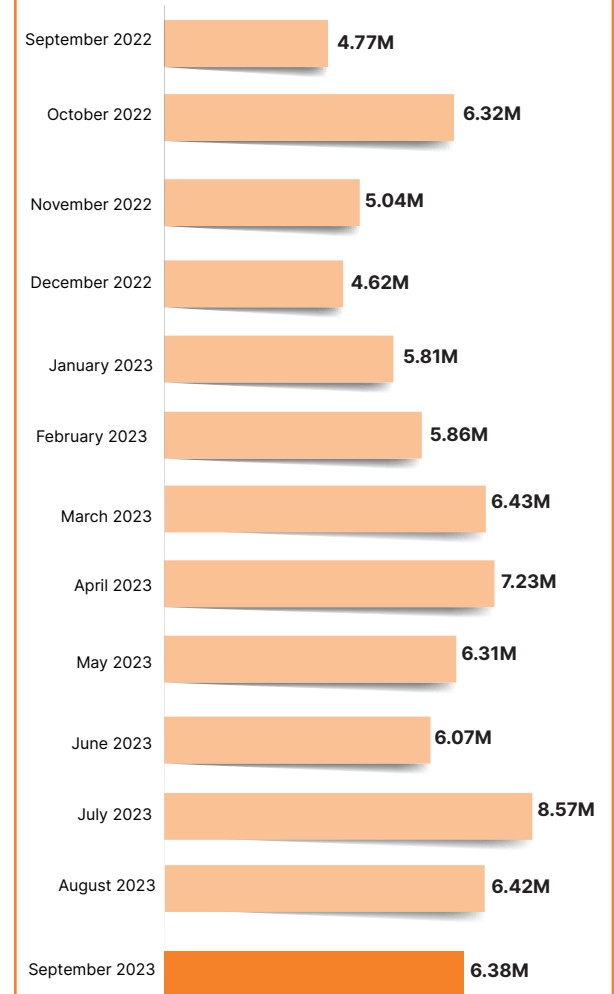
Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

This month nearly **17K** people checked who had accessed their record.



What about **security** and **privacy**?
Only **53K** people have placed advanced access controls in their records.

How much are people looking at their information?

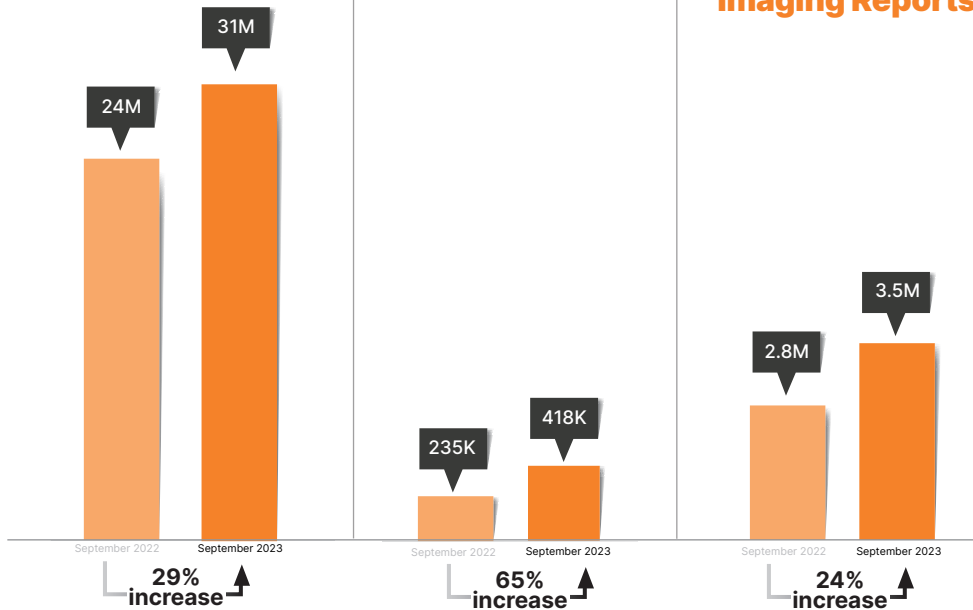


Increased views in the last 13 months

Pathology Reports

Specialist Letters

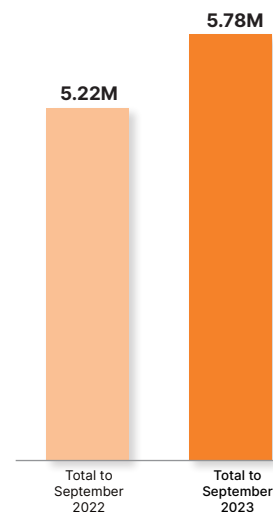
Diagnostic Imaging Reports



Values are cumulative totals for the previous 13 months

How many records have been viewed?

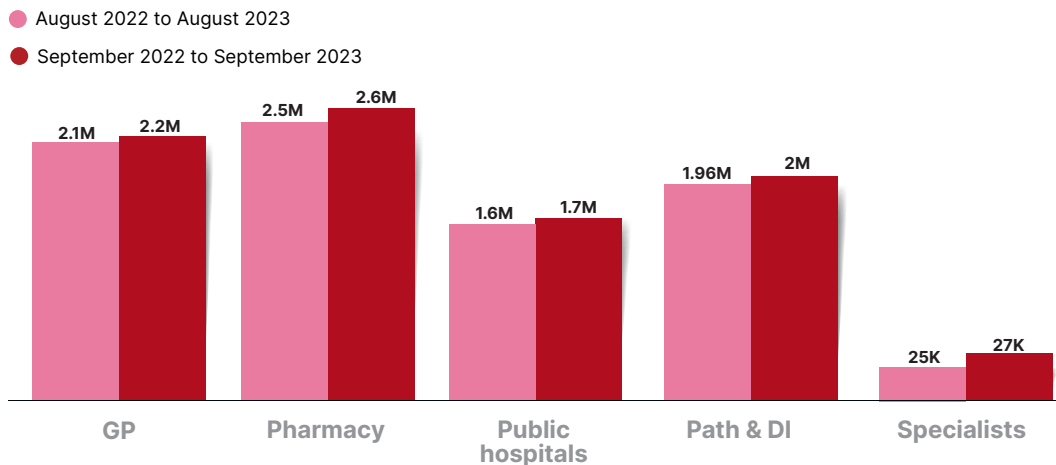
An increase of **560K** records in the last year alone



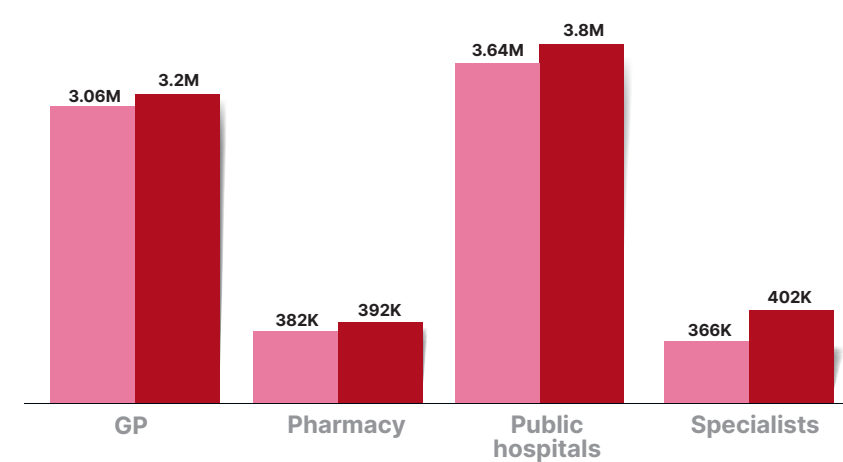


How are healthcare professionals using these documents?

Documents **uploaded** which were **viewed by other** organisations



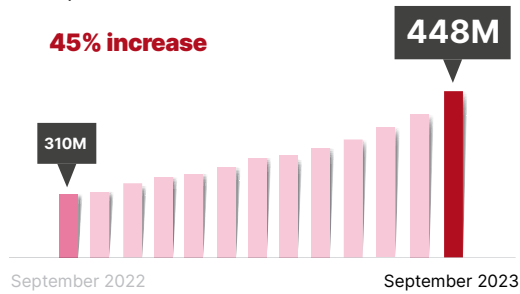
Documents **viewed** which were **uploaded by other** organisations



HOW ARE **HEALTHCARE PROVIDERS** USING IT?

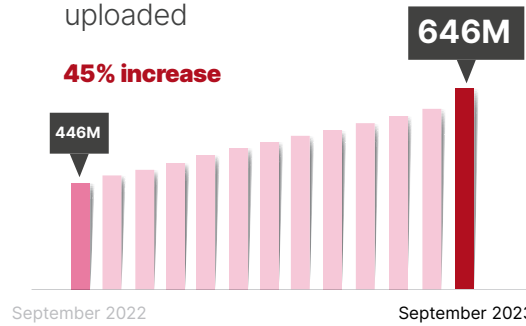
Volume of **clinical documents** uploaded

45% increase



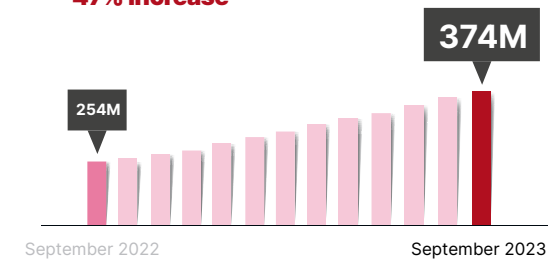
Volume of **medicine documents** uploaded

45% increase



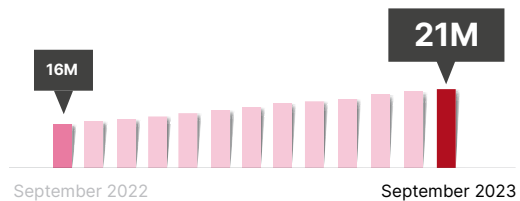
Volume of **pathology reports** uploaded

47% increase



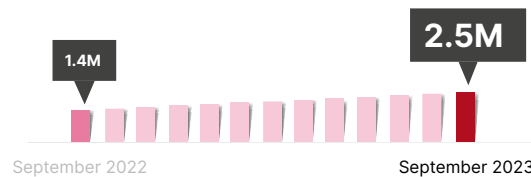
Volume of **discharge summaries** uploaded

31% increase



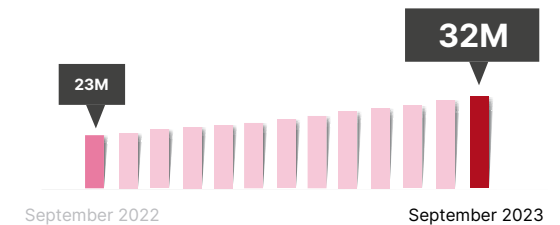
Volume of **specialist letters** uploaded

75% increase



Volume of **diagnostic imaging reports** uploaded

36% increase



Note: All values are cumulative totals as at each month.