

My Health Record

Statistics and Insights

August 2024

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

The **Big** picture

August 2024

Over

24M

 total **My Health Records**

More than

23M records

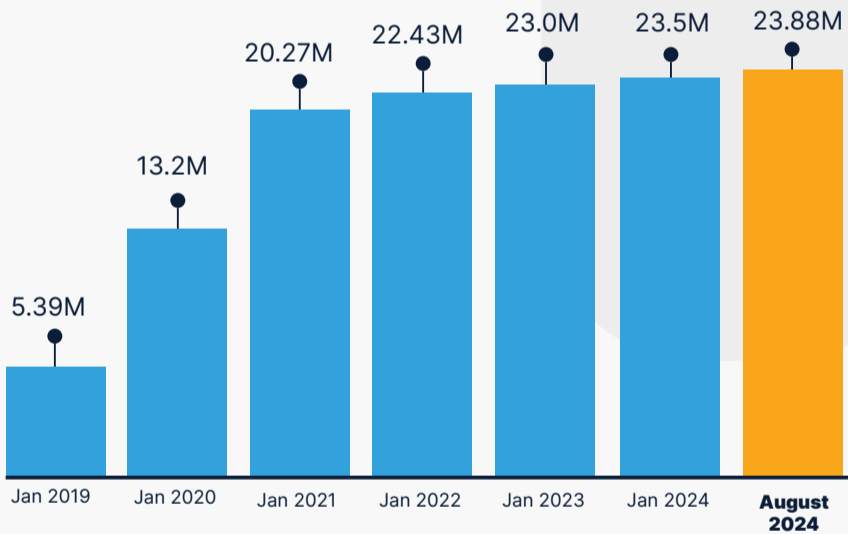
have data in them

Over **99%**
of all records

The volume of records with data in them has grown by over

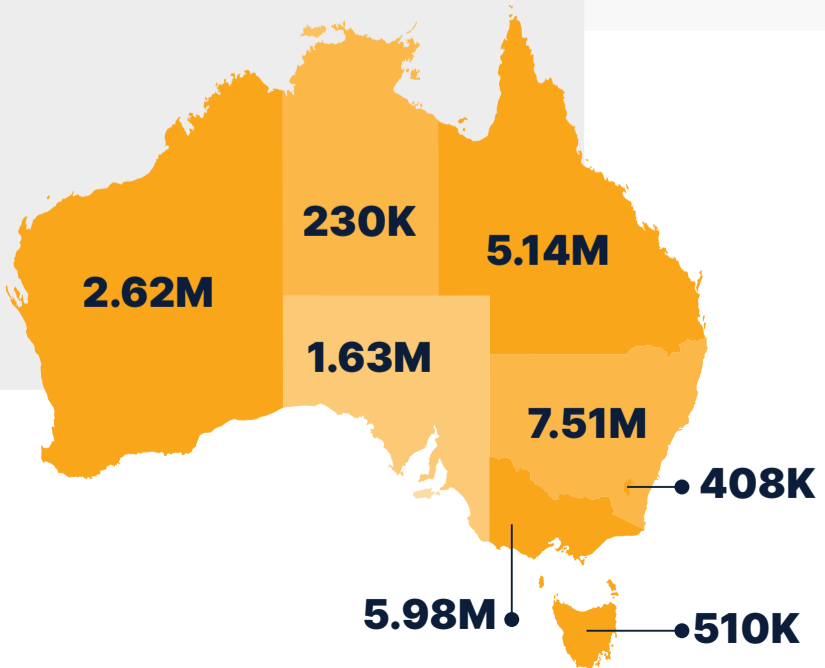
580K

in the last year.



Records

by state



What is **Inside**?

There are over

1.4 Billion

documents in the system that have been uploaded by **consumers** or **healthcare providers**.

Clinical Documents

584M

uploaded by a healthcare provider like hospitals, pathologists and increasingly specialists.

Medicine Documents

866M

uploaded by healthcare providers like pharmacists and GPs.

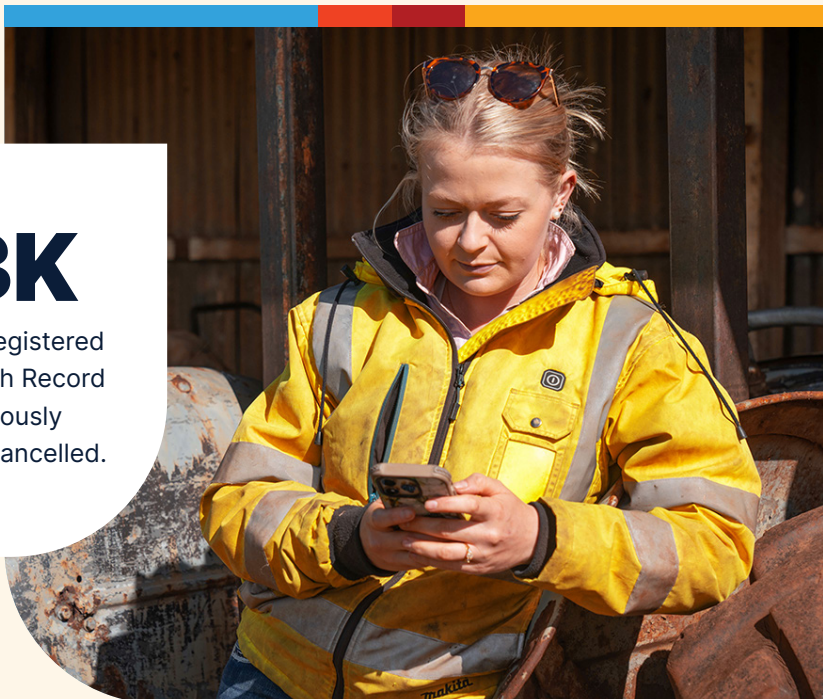
Consumer Documents

532K

uploaded by people.

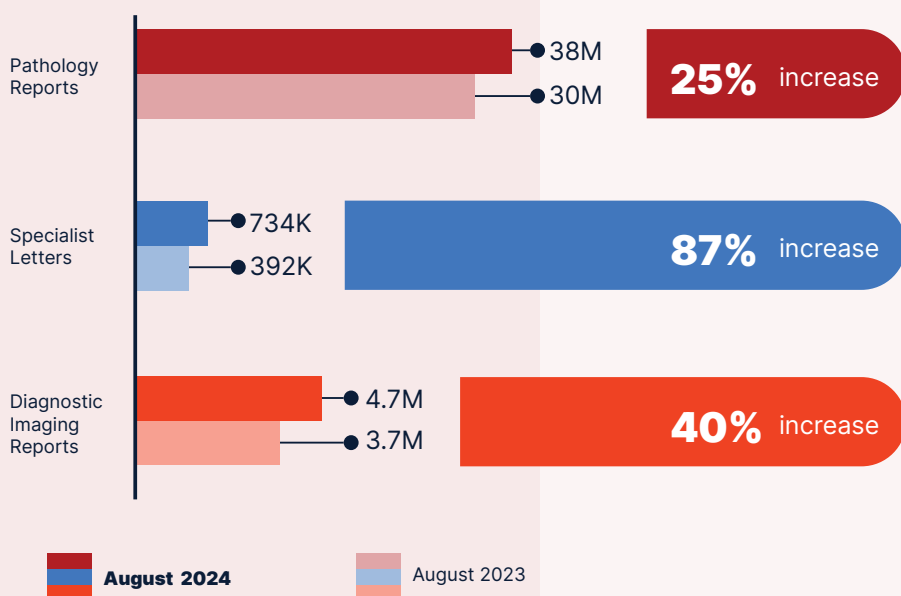
353K

people have registered for a My Health Record who had previously opted out or cancelled.



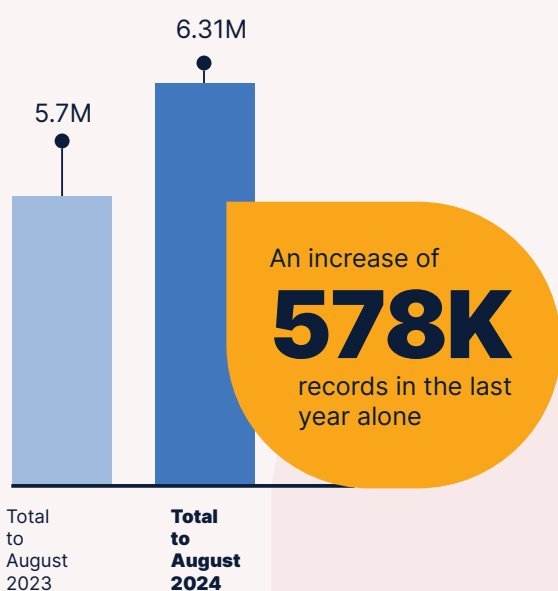
How are **People** using it?

Increased views in the last 13 months



Values are cumulative totals for the previous 13 months

How **many records** have been viewed?



This month more than

18K

people checked who had accessed their record.

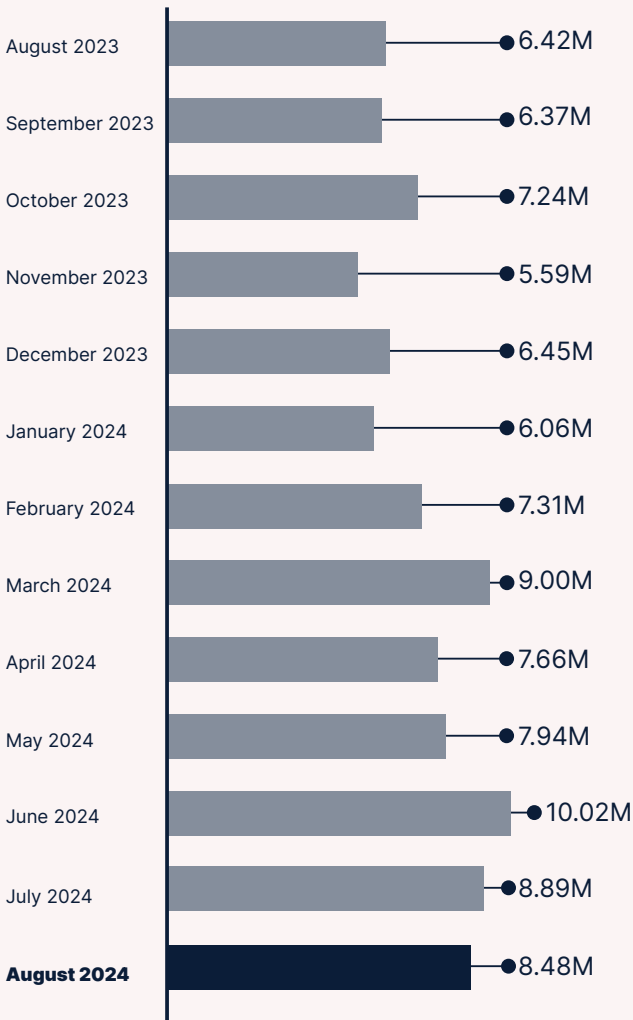
Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

What about **security** and **privacy**?

Over **57K**

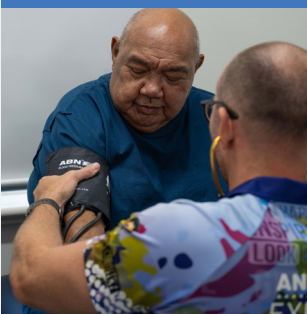
people have placed advanced access controls in their records.

How much are people **looking** at their information?



How are **Healthcare providers** using it?

GP



99% of GPs are now registered

99% have used My Health Record

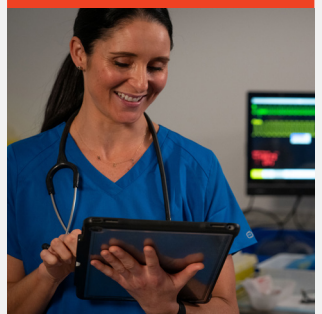
Pharmacy



99% of pharmacies are now registered

99% have used My Health Record

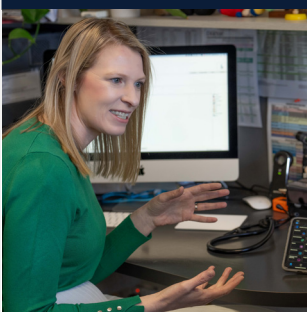
Public Hospital



97% of public hospitals are now registered

95% have used My Health Record

Specialist



56% of specialists are now registered

32% have used My Health Record

Aged Care



39% of aged care are now registered

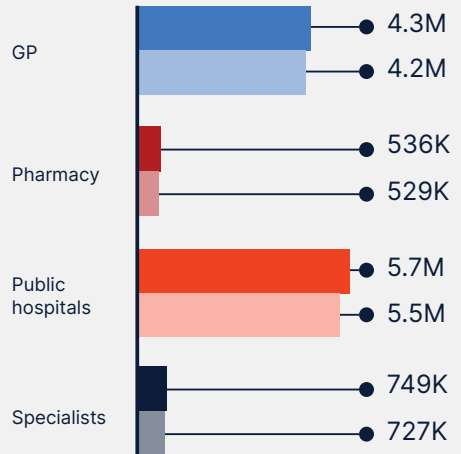
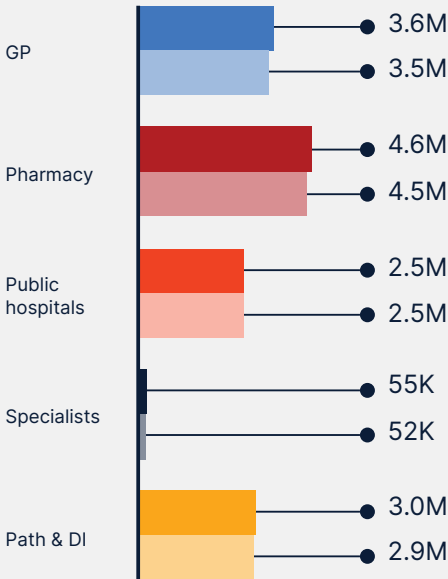
8% have used My Health Record

How are Healthcare providers

using these documents?

Healthcare providers **uploaded** documents that were **looked at by other** healthcare provider organisations

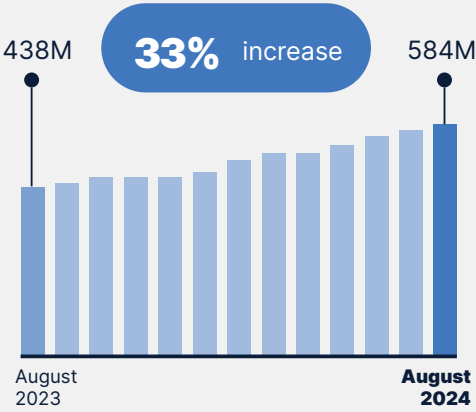
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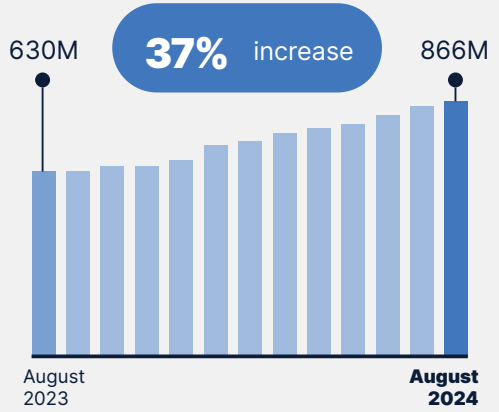
August 2023 to August 2024

July 2022 to July 2023

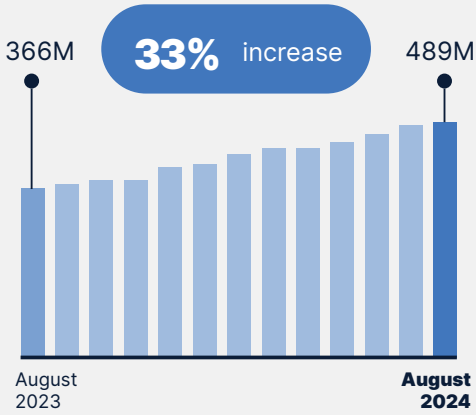
Volume of **clinical documents** uploaded



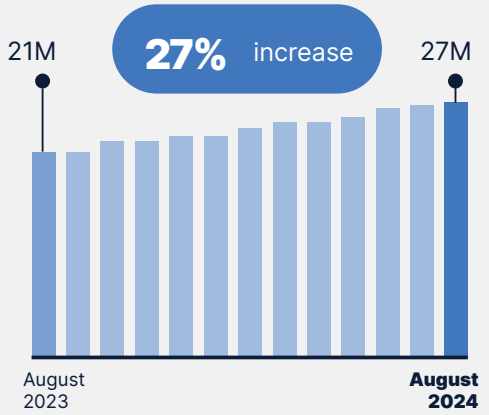
Volume of **medicine documents** uploaded



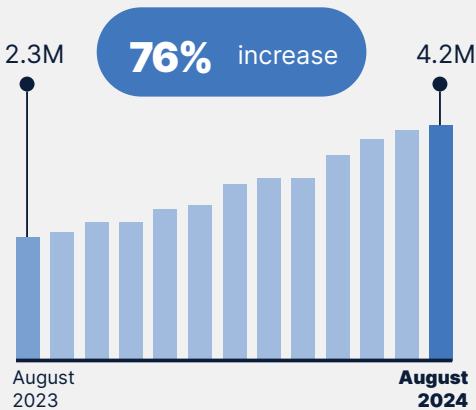
Volume of **pathology reports** uploaded



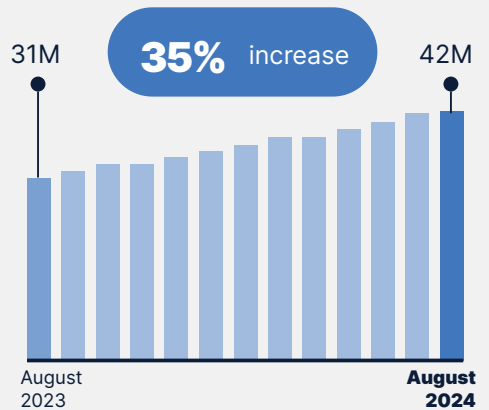
Volume of **discharge summaries** uploaded



Volume of **specialist letters** uploaded



Volume of **diagnostic imaging report** uploaded



Note: All values are cumulative totals as at each month.