My Health Record

Statistics and Insights

April 2024

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

My Health Record

The **Big** picture

More than
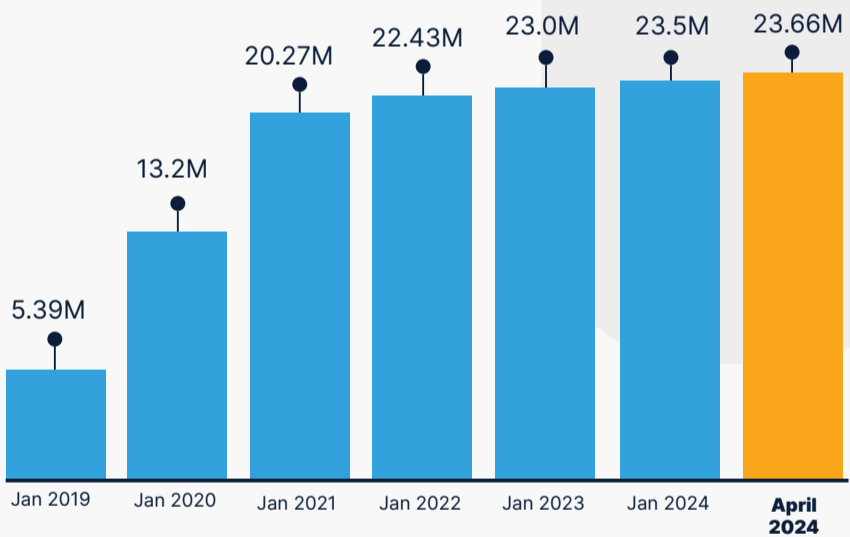
23.9M

total **My Health Records**

More than

23M records

have data in them

Over **98%** of all records

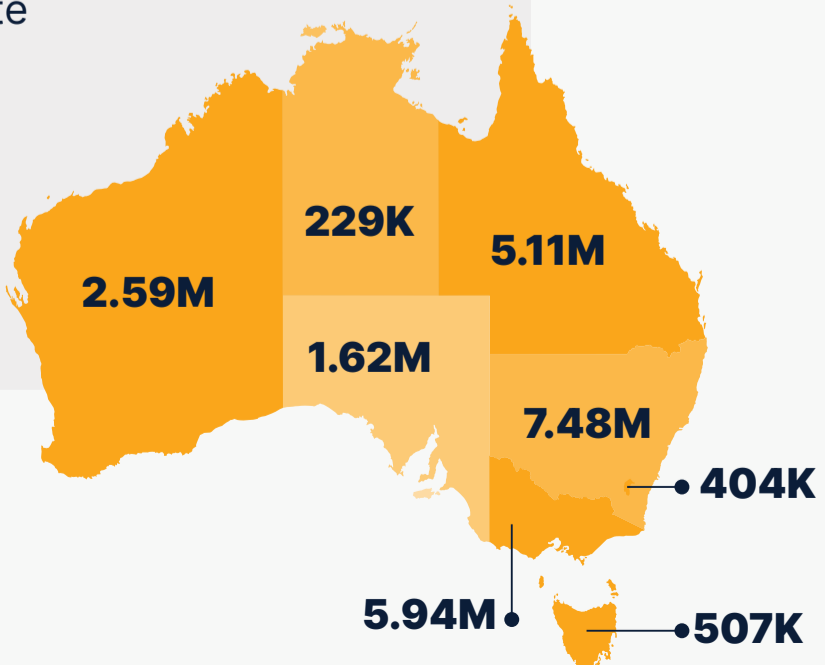The volume of records with data in them has grown by over

530K

in the last year.

5.39M	Jan 2019
13.2M	Jan 2020
20.27M	Jan 2021
22.43M	Jan 2022
23.0M	Jan 2023
23.5M	Jan 2024
23.66M	**April 2024**

Records

by state

- 2.59M
- 229K
- 5.11M
- 1.62M
- 7.48M
- 404K
- 5.94M
- 507K

What is **Inside**?

There are over

1.3 Billion

documents in the system that have been uploaded by **consumers** or **healthcare providers**.

Clinical Documents
529M
uploaded by a healthcare provider like hospitals, pathologists and increasingly specialists.

Medicine Documents
783M
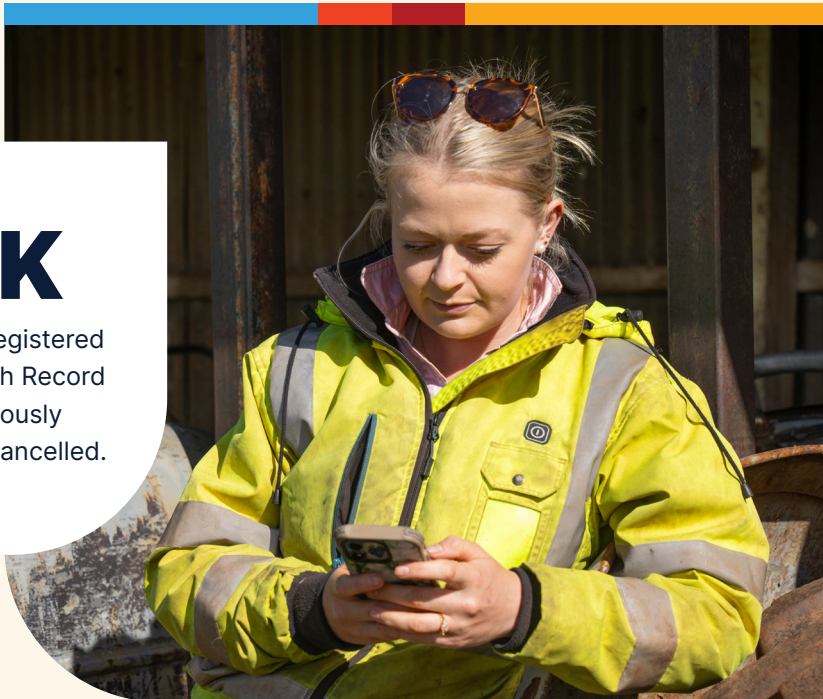uploaded by healthcare providers like pharmacists and GPs.

Consumer Documents
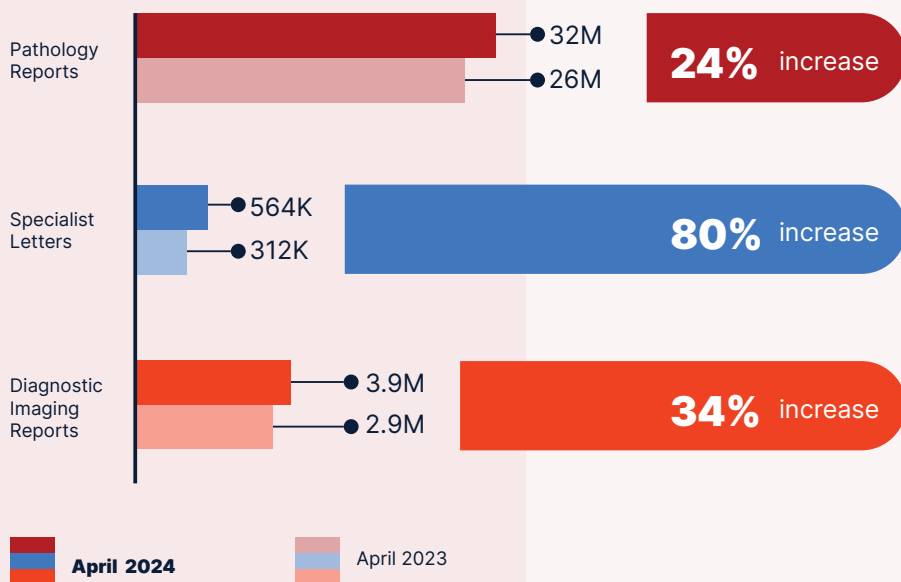### 517K
uploaded by people.

331K
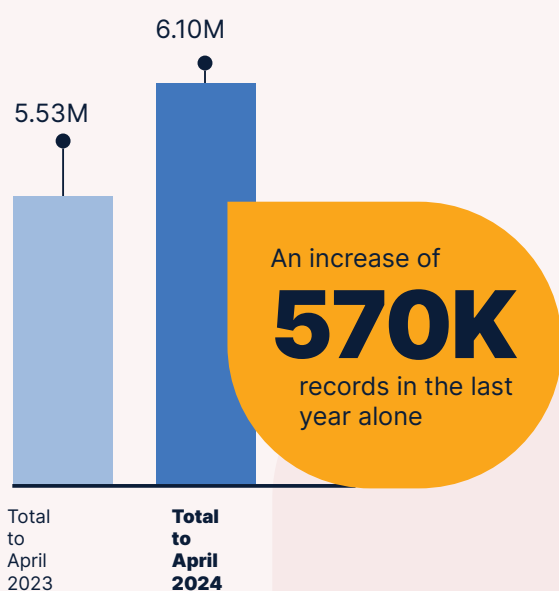people have registered for a My Health Record who had previously opted out or cancelled.

How are **People** using it?

Increased views in the last 13 months

	April 2024	April 2023	
Pathology Reports	32M	26M	**24%** increase
Specialist Letters	564K	312K	**80%** increase
Diagnostic Imaging Reports	3.9M	2.9M	**34%** increase

■ **April 2024** ■ April 2023

Values are cumulative totals for the previous 13 months

How **many records** have been viewed?

6.10M
5.53M

An increase of
570K
records in the last year alone

Total to April 2023

Total to April 2024

This month more than
18K
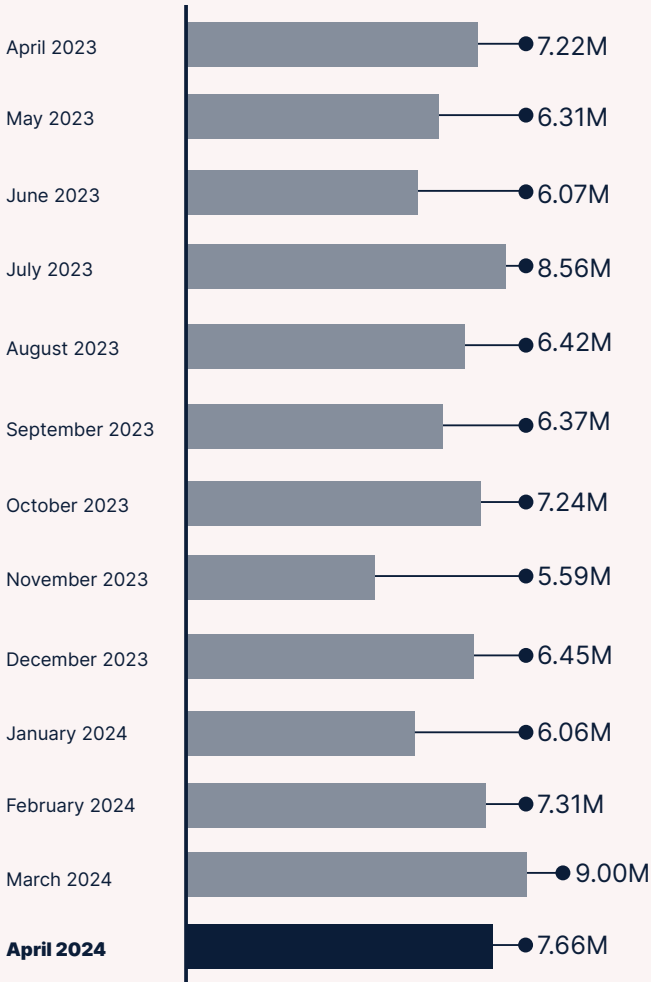people checked who had accessed their record.

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

What about
security and **privacy?**

Over **56K**
people have placed advanced access controls in their records.

How much are people **looking** at their information?

Month	Value
April 2023	7.22M
May 2023	6.31M
June 2023	6.07M
July 2023	8.56M
August 2023	6.42M
September 2023	6.37M
October 2023	7.24M
November 2023	5.59M
December 2023	6.45M
January 2024	6.06M
February 2024	7.31M
March 2024	9.00M
April 2024	7.66M

How are **Healthcare providers** using it?

GP

99% of GPs are now registered

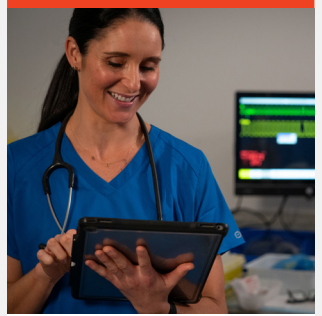**99%** have used My Health Record

Pharmacy

99% of pharmacies are now registered

99% have used My Health Record

Public Hospital

97% of public hospitals are now registered

95% have used My Health Record

Specialist

52% of specialists are now registered

29% have used My Health Record

Aged Care

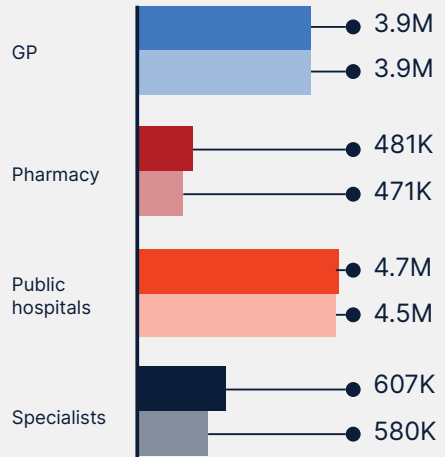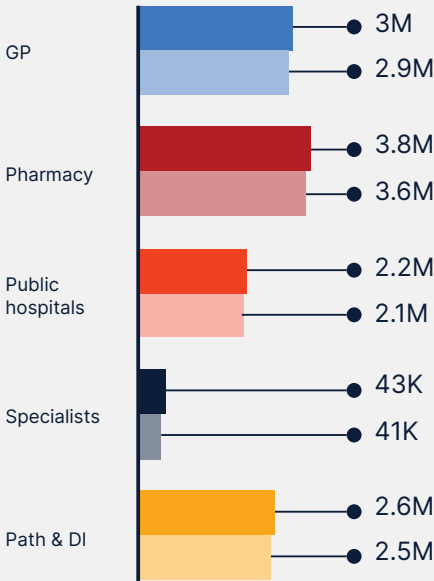**35%** of aged care are now registered

7% have used My Health Record

How are
Healthcare providers
using these documents?

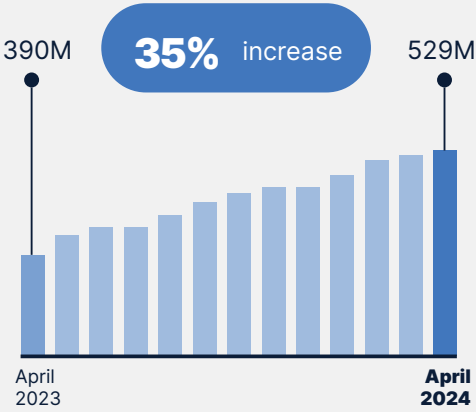## Healthcare providers **uploaded** documents that were **looked at by other** healthcare provider organisations

Provider	April 2023 to April 2024	March 2022 to March 2023
GP	3M	2.9M
Pharmacy	3.8M	3.6M
Public hospitals	2.2M	2.1M
Specialists	43K	41K
Path & DI	2.6M	2.5M

Healthcare providers **looked at** documents that were **uploaded by other** healthcare provider organisations

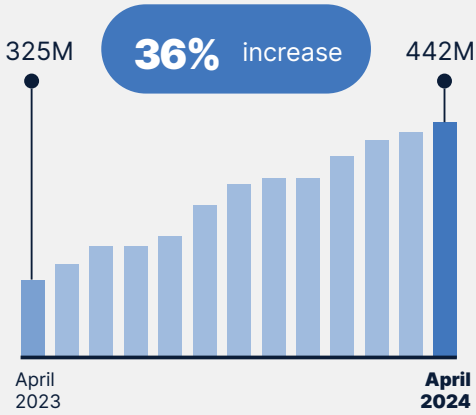| Provider	April 2023 to April 2024	March 2022 to March 2023
GP	3.9M	3.9M
Pharmacy	481K	471K
Public hospitals	4.7M	4.5M
Specialists	607K	580K

April 2023 to April 2024

March 2022 to March 2023

Volume of **clinical documents** uploaded

390M

35% increase

529M

April 2023

April 2024

Volume of **medicine documents** uploaded

554M

41% increase

783M

April 2023

April 2024
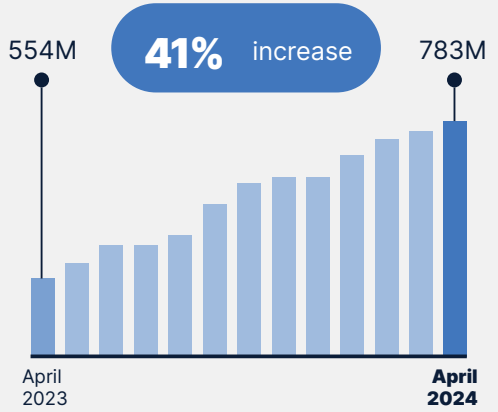
Volume of **pathology reports** uploaded

325M

36% increase

442M

April 2023

April 2024

Volume of **discharge summaries** uploaded

19M

29% increase

25M

April 2023

April 2024
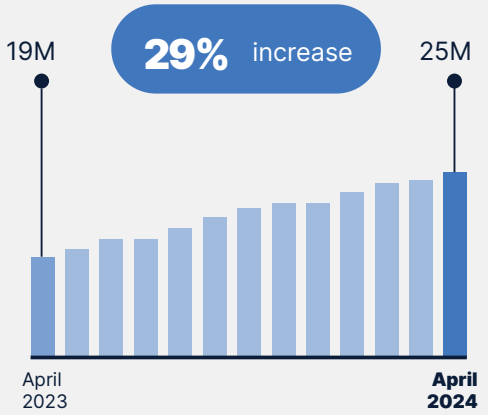
Volume of **specialist letters** uploaded

1.9M

77% increase

3.5M

April 2023

April 2024
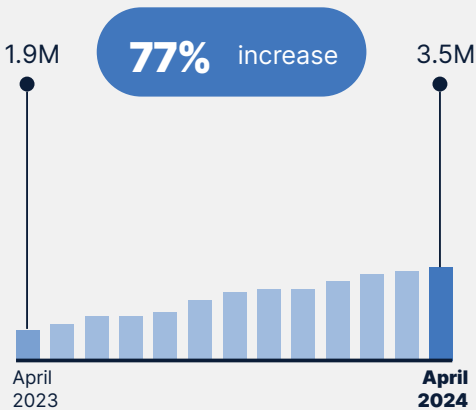
Volume of **diagnostic imaging report** uploaded

28M

33% increase

38M

April 2023

April 2024
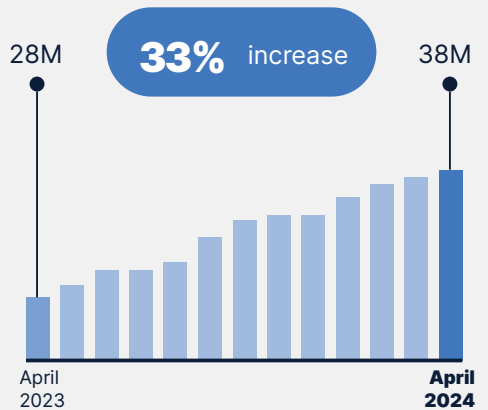
Note: All values are cumulative totals as at each month.