My Health Record

Statistics and Insights

January 2025

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

The **Big** picture

January 2025

Over

24.2M

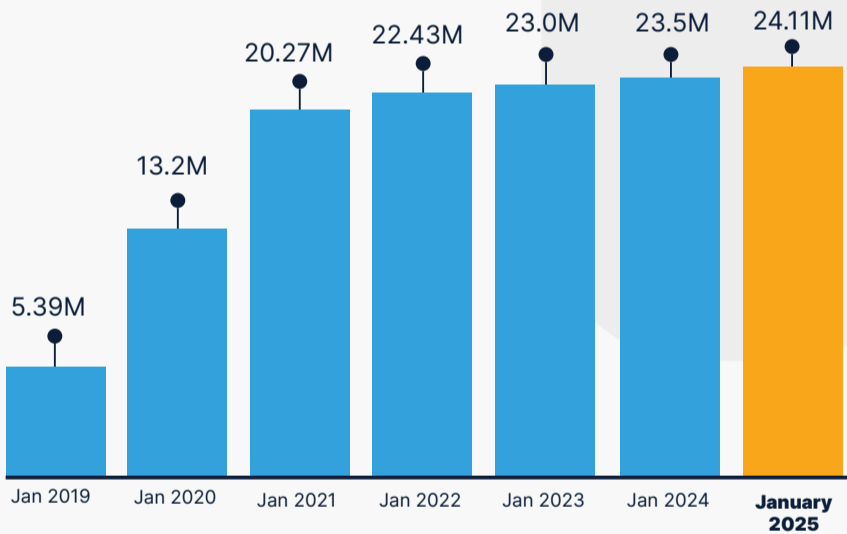total **My Health Records**

More than

24M
records

have data in them

Over **99%**
of all records

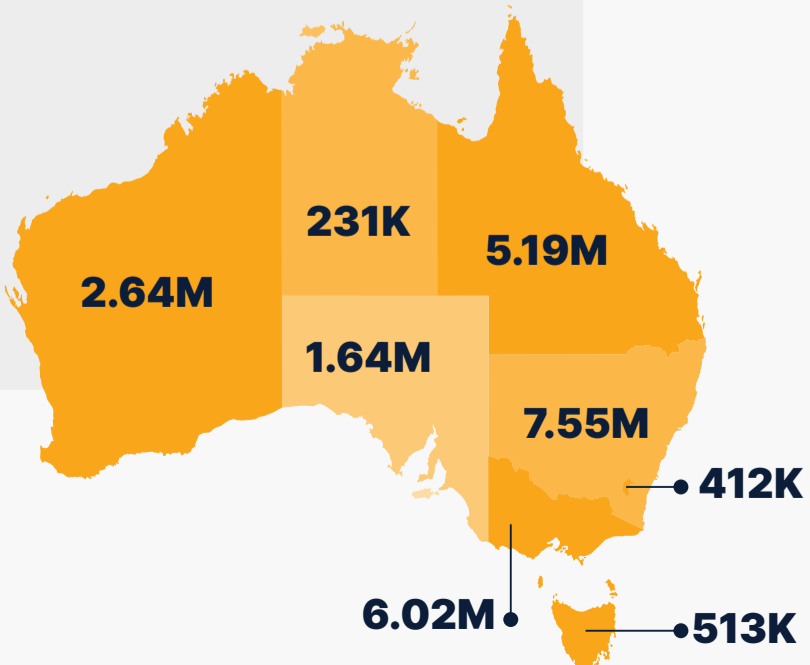The volume of records with data in them has grown by over

611K

in the last year.

5.39M	13.2M	20.27M	22.43M	23.0M	23.5M	24.11M
Jan 2019	Jan 2020	Jan 2021	Jan 2022	Jan 2023	Jan 2024	**January 2025**

Records
by state

2.64M

231K

5.19M

1.64M

7.55M

412K

6.02M

513K

What is **Inside**?

There are over

1.6 Billion

documents in the system that have been uploaded by **consumers** or **healthcare providers**.

Clinical Documents

660M

uploaded by a healthcare provider like hospitals, pathologists and increasingly specialists.

Medicine Documents

974M

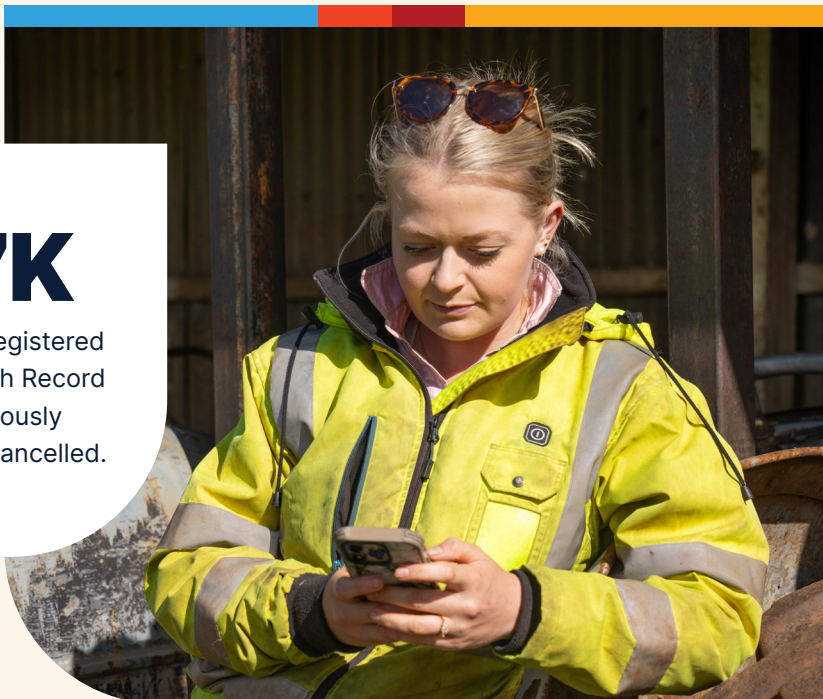uploaded by healthcare providers like pharmacists and GPs.

Consumer Documents
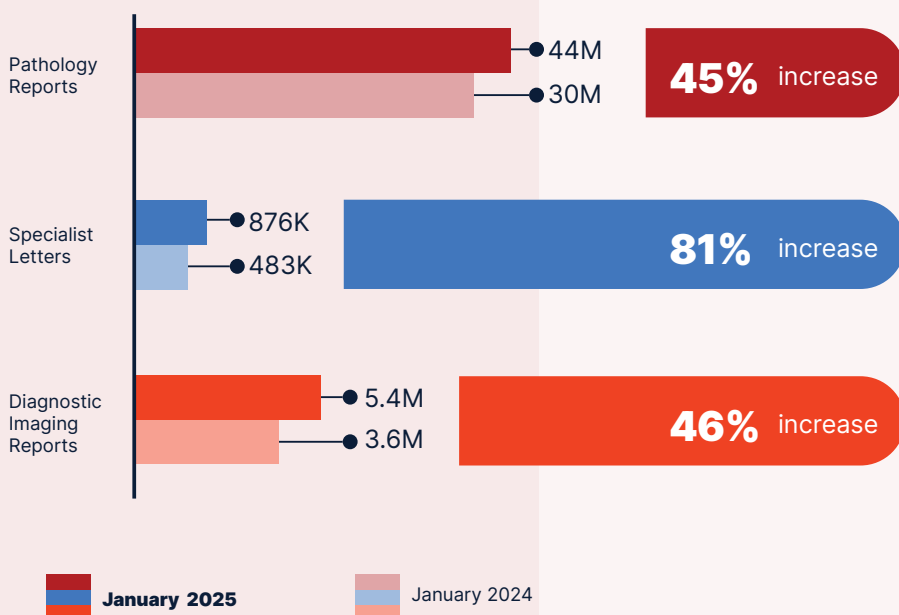
549K

uploaded by people.

387K

people have registered for a My Health Record who had previously opted out or cancelled.
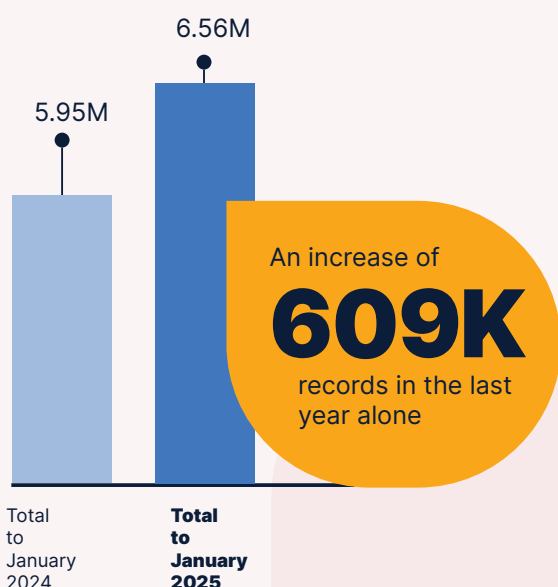
How are **People** using it?

Increased views since last year

	January 2025	January 2024	
Pathology Reports	44M	30M	**45%** increase
Specialist Letters	876K	483K	**81%** increase
Diagnostic Imaging Reports	5.4M	3.6M	**46%** increase

■ January 2025 ■ January 2024

How **many records** have been viewed?

5.95M — Total to January 2024

6.56M — Total to January 2025

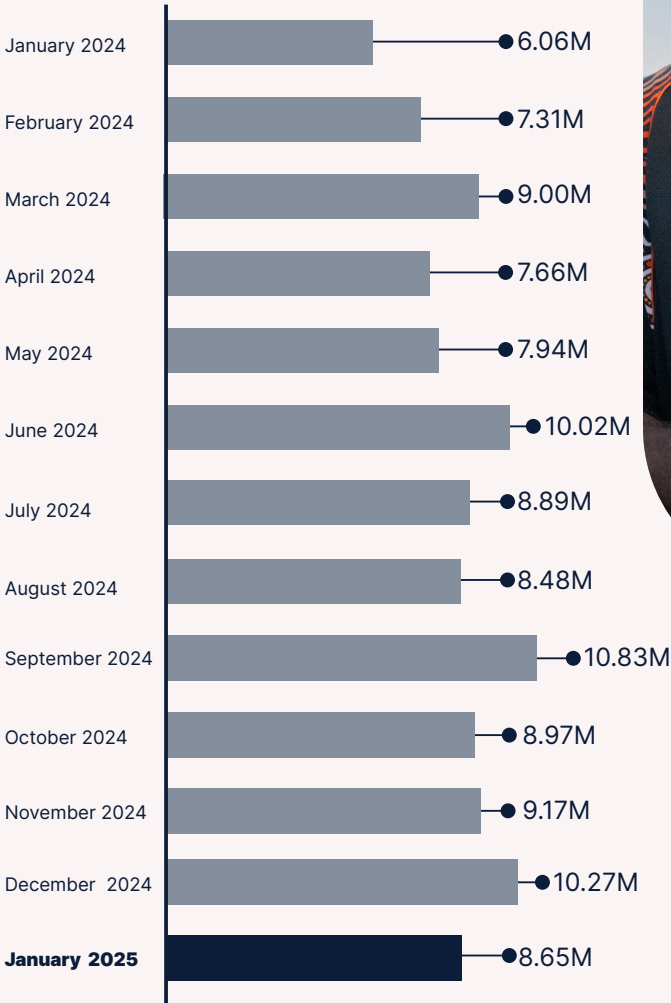An increase of **609K** records in the last year alone

This month more than **17K** people checked who had accessed their record.

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

What about **security** and **privacy**?

Over **60K** people have placed advanced access controls in their records.

How much are people **looking** at their information?

Month	Value
January 2024	6.06M
February 2024	7.31M
March 2024	9.00M
April 2024	7.66M
May 2024	7.94M
June 2024	10.02M
July 2024	8.89M
August 2024	8.48M
September 2024	10.83M
October 2024	8.97M
November 2024	9.17M
December 2024	10.27M
January 2025	8.65M

How are **Healthcare providers** using it?

GP

99% of GPs are now registered

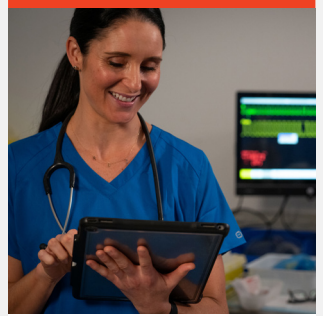**99%** have used My Health Record

Pharmacy

99% of pharmacies are now registered

99% have used My Health Record

Public Hospital

97% of public hospitals are now registered

95% have used My Health Record

Specialist

60% of specialists are now registered

35% have used My Health Record

Aged Care

42% of aged care are now registered

10% have used My Health Record

How are

Healthcare providers

using these documents?

Healthcare providers **uploaded** documents that were **looked at by other** healthcare provider organisations
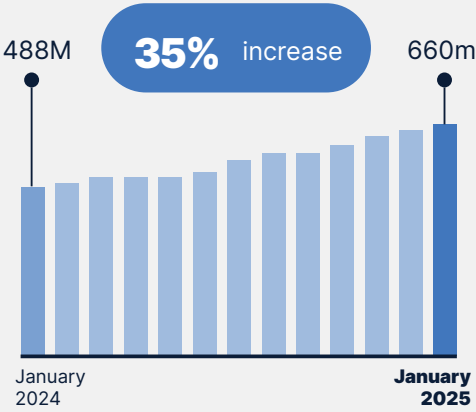
GP	4.4M
	4.3M
Pharmacy	5.8M
	5.7M
Public hospitals	2.9M
	2.9M
Specialists	71K
	70K
Path & DI	4.0M
	3.8M

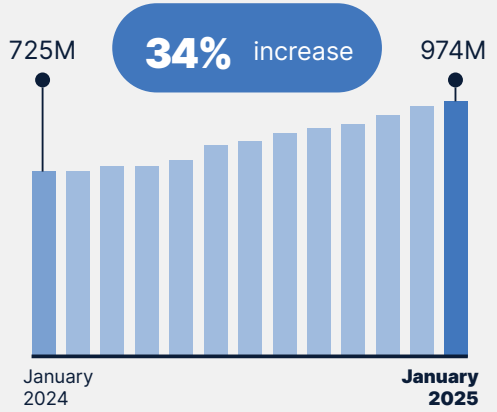### Healthcare providers **looked at** documents that were **uploaded by other** healthcare provider organisations

GP	4.6M
	4.6M
Pharmacy	632K
	624K
Public hospitals	7.6M
	7.3M
Specialists	892K
	890K
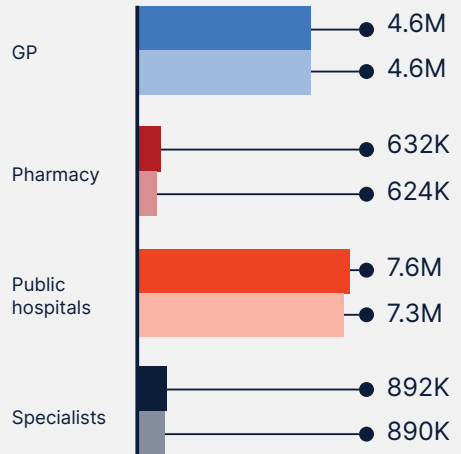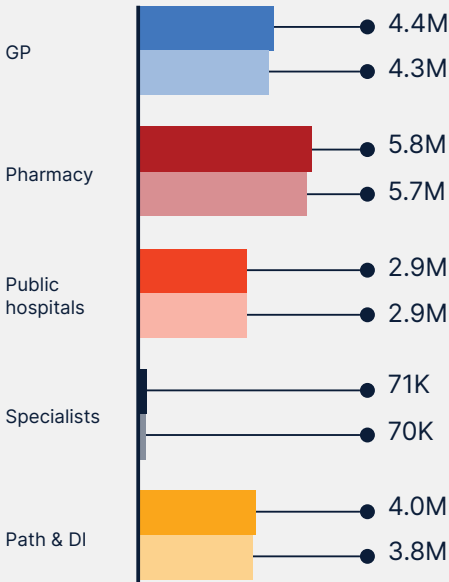
January 2024 to January 2025

December 2023 to December 2024

Volume of **clinical documents** uploaded

488M — **35%** increase — 660m

January 2024 — **January 2025**

Volume of **medicine documents** uploaded

725M — **34%** increase — 974M

January 2024 — **January 2025**

Volume of **pathology reports** uploaded

408M — **35%** increase — 552M

January 2024 — **January 2025**
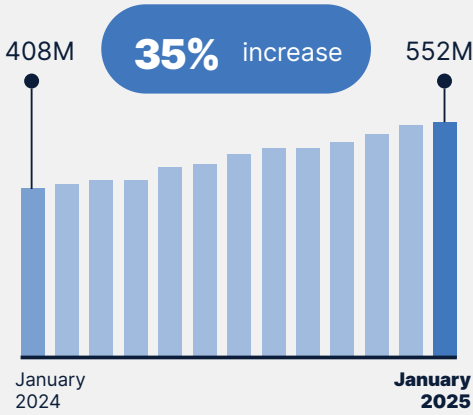
Volume of **discharge summaries** uploaded

24M — **24%** increase — 29M

January 2024 — **January 2025**
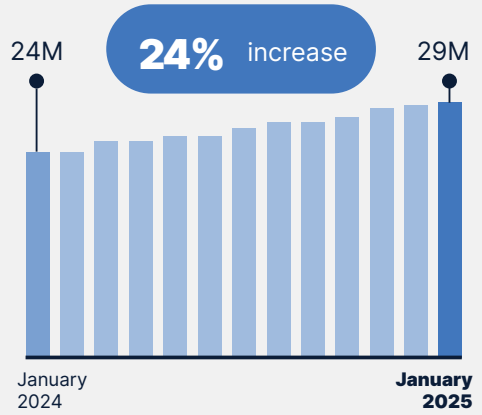
Volume of **specialist letters** uploaded

3.0M — **69%** increase — 5.1M

January 2024 — **January 2025**
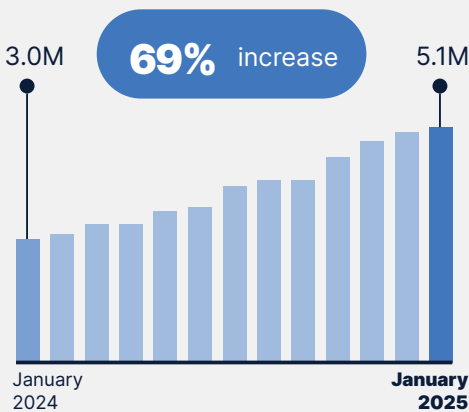
Volume of **diagnostic imaging report** uploaded

35M — **39%** increase — 49M

January 2024 — **January 2025**
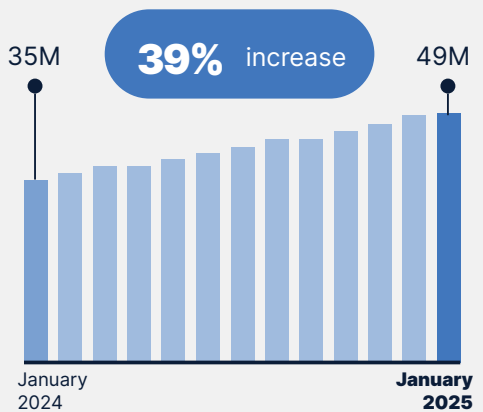
Note: All values are cumulative totals as at each month.