



My Health Record

Statistics and Insights

MAY 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

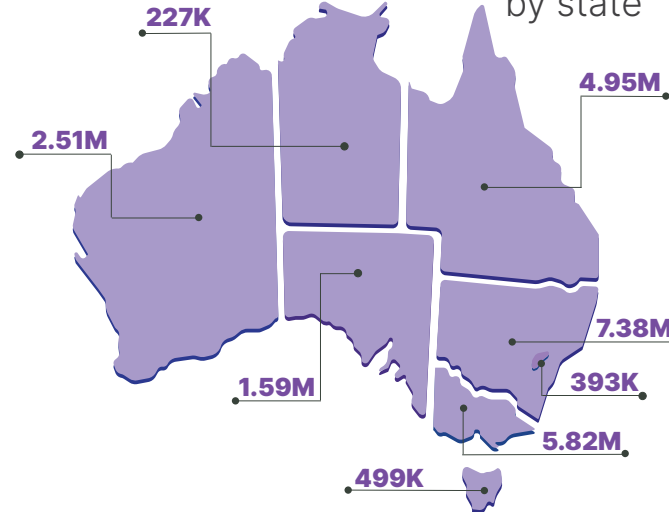


More than
23.3M
total My Health Records

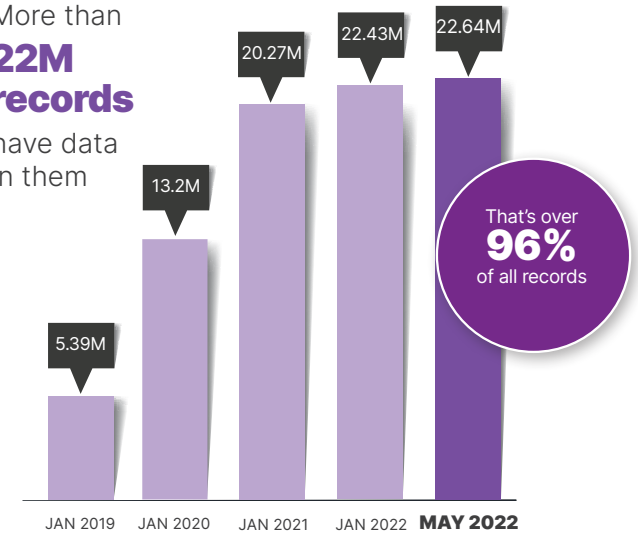
Use of My Health Record increased considerably during the pandemic.

The COVID-19 dashboard is a convenient way to see COVID-19 related information in one place, including proof of vaccination documents and booster information. Consumers can see COVID-19 PCR test results as soon as they are uploaded, giving faster access to key health information.

Records by state



More than
22M records
have data in them



The volume of records with data in them has grown by more than
1.8M
in the last year and
57K
in the last month

There are over
656M

documents in the system that have been uploaded by **consumers** or **healthcare providers**.



You can also view or download your proof of vaccination documents. COVID-19 digital certificates have been viewed over **3.3 million** times in My Health Record.

CLINICAL DOCUMENTS

267M

uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

388M

uploaded by healthcare providers like pharmacists and GPs.

CONSUMER DOCUMENTS

442K

uploaded by people.



217K people have registered for a My Health Record who had previously opted out.

HOW ARE PEOPLE USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

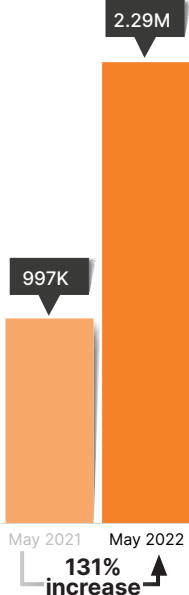
This month over **17K** people checked who had accessed their record.



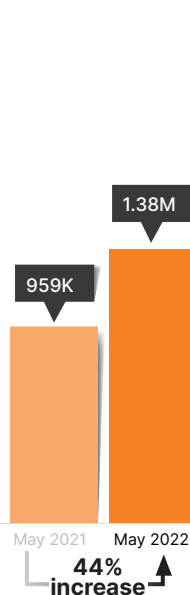
What about **security** and **privacy**?
Only **48.2K** people have placed advanced access controls in their records.

Increased use since last year (top 3)

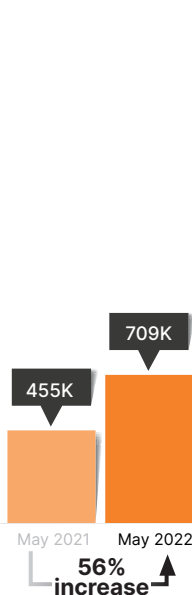
Pathology Reports



Record home

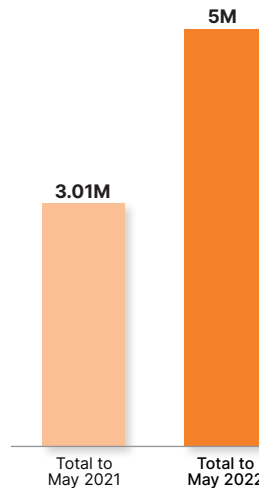


Profile and settings

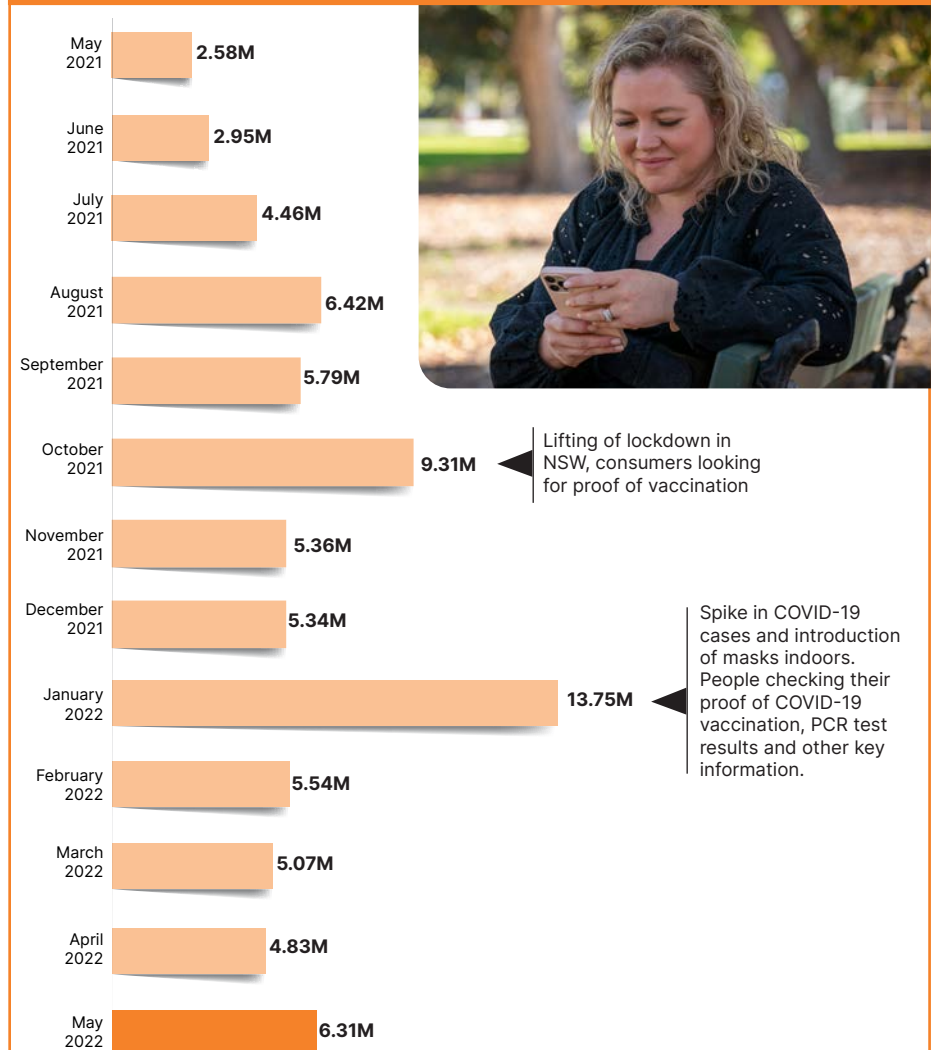


How many records have been viewed?

An increase of **2 million** in the last year alone



How much are people **looking** at their information?



PHARMACY



99% of pharmacies are now registered
99% have used My Health Record

GP



99% of GPs are now registered
99% have used My Health Record

PUBLIC HOSPITAL



97% of public hospitals are now registered
95% have used My Health Record

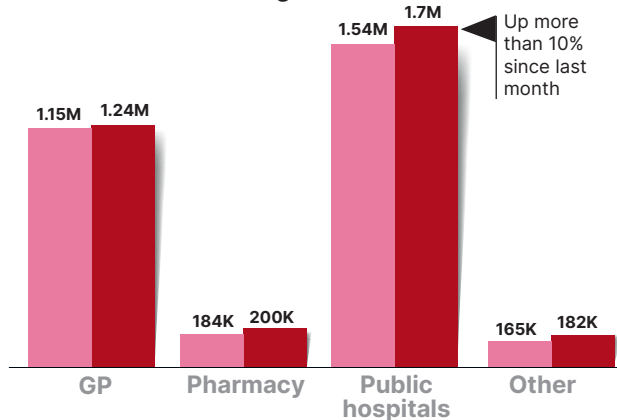
SPECIALIST



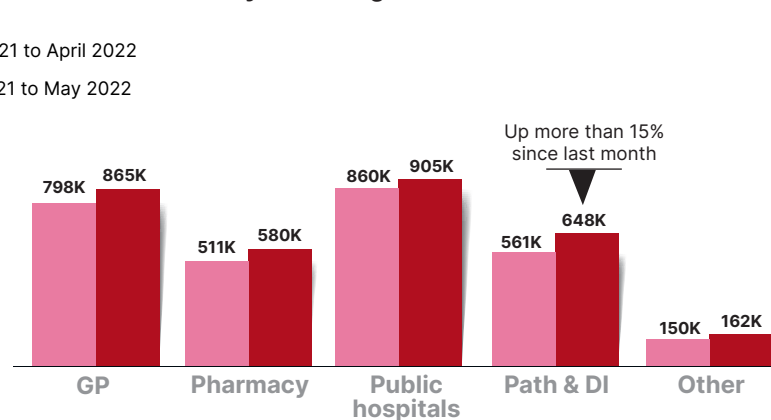
23% of specialists are registered
11% have used My Health Record

How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations



Documents **uploaded** which were **viewed by other** organisations



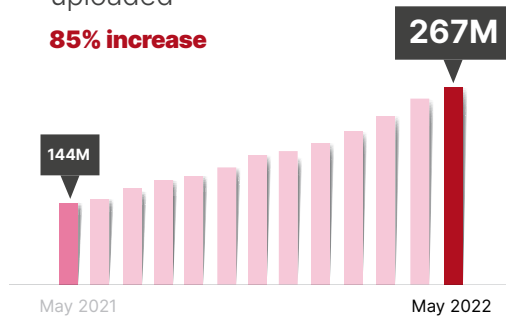
Specialist documents

Documents **uploaded by specialists** and **viewed by other** healthcare providers **increased by 21%** in May.

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

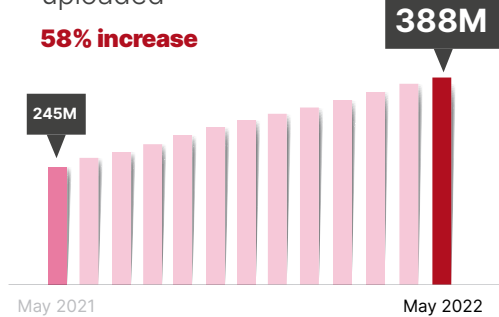
Volume of **clinical documents** uploaded

85% increase



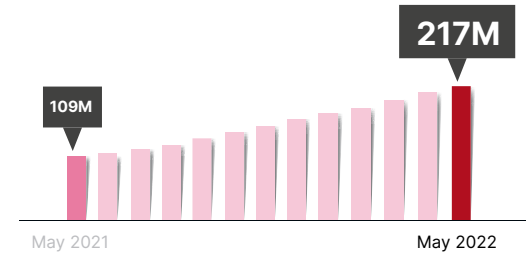
Volume of **medicine documents** uploaded

58% increase



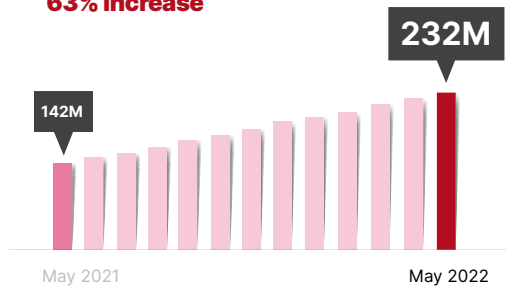
Volume of **pathology reports** uploaded

98% increase



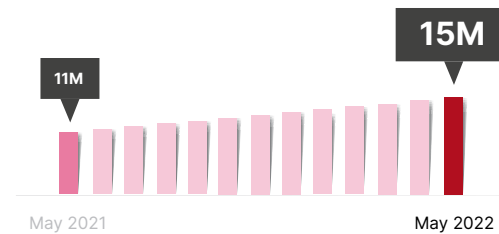
Volume of **dispense records** uploaded

63% increase



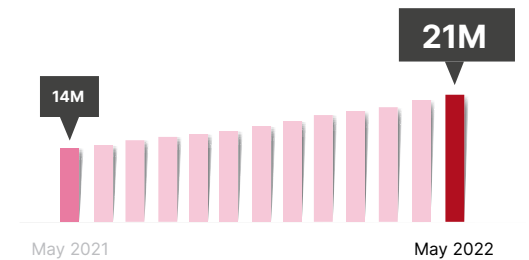
Volume of **discharge summary reports** uploaded

38% increase



Volume of **diagnostic imaging reports** uploaded

48% increase



Note: All values are cumulative totals as at each month.