



My Health Record

# Statistics and Insights

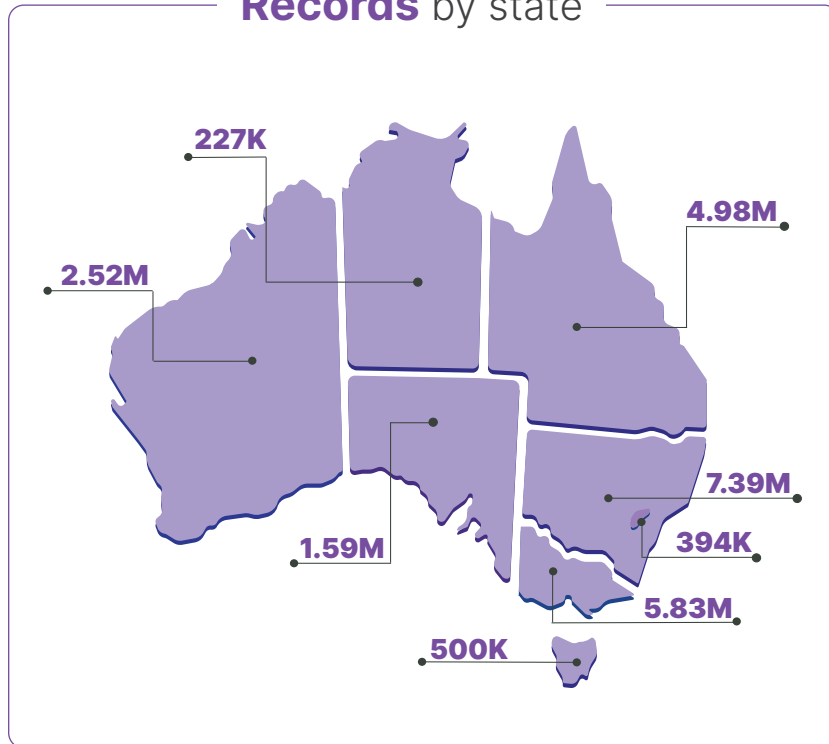
SEPTEMBER 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

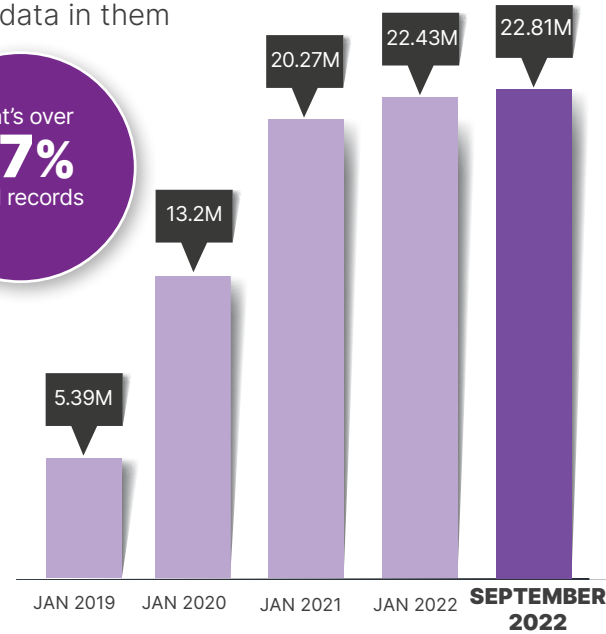


**Records** by state



More than **22M records** have data in them

That's over **97%** of all records



The volume of records with data in them has grown by **1M** in the last year.

There are over  
**757M**

documents in the system that  
have been uploaded by  
**consumers** or **healthcare  
providers**.



**CLINICAL DOCUMENTS**

**310M**

uploaded by a healthcare provider like  
hospitals, pathologists and radiologists.

**MEDICINE DOCUMENTS**

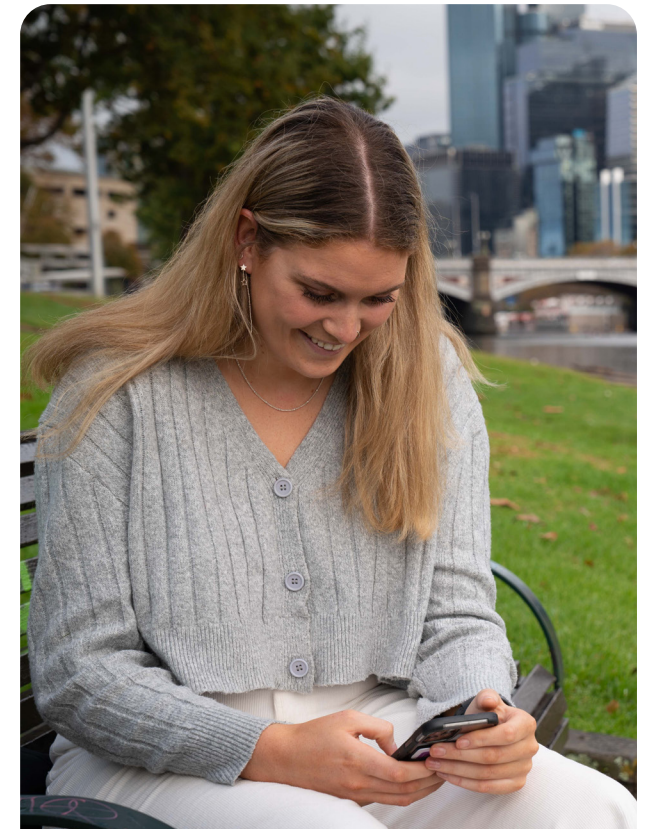
**446M**

uploaded by healthcare providers like  
pharmacists and GPs.

**CONSUMER DOCUMENTS**

**455K**

uploaded by people.



**233K** people have registered  
for a My Health Record who had  
previously opted out or cancelled.

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

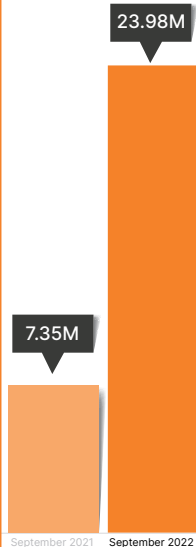
This month Over **13K** people checked who had accessed their record.



What about **security** and **privacy**?  
Only **49.6K** people have placed advanced access controls in their records.

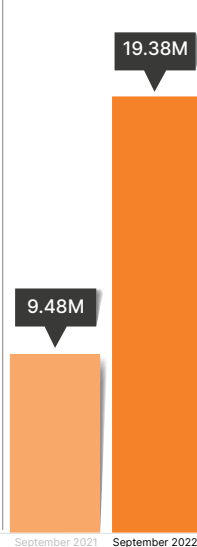
### Increased use in the last 13 months (top 3)

#### Pathology Reports



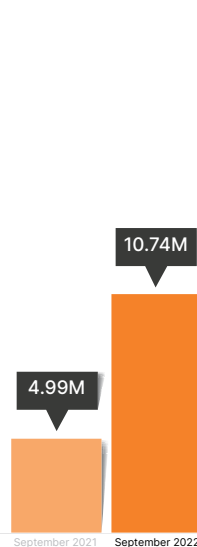
226% increase

#### Record home



104% increase

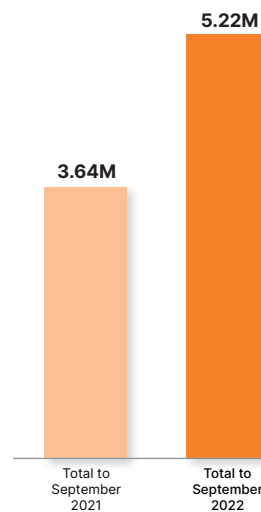
#### Profile and settings



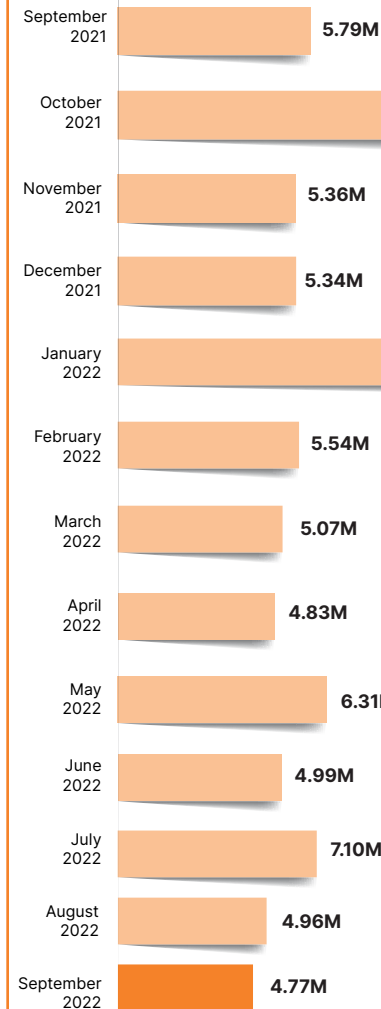
115% increase

### How many records have been viewed?

An increase of almost **1.6 million** in the last year alone



### How much are people **looking** at their information?



Lifting of lockdown in NSW, consumers looking for proof of vaccination

Spike in COVID-19 cases and introduction of masks indoors. People checking their proof of COVID-19 vaccination, PCR test results and other key information.




### PHARMACY



**99%** of pharmacies are now registered

**99%** have used My Health Record

### GP



**99%** of GPs are now registered

**99%** have used My Health Record

### PUBLIC HOSPITAL



**97%** of public hospitals are now registered

**95%** have used My Health Record

### SPECIALIST



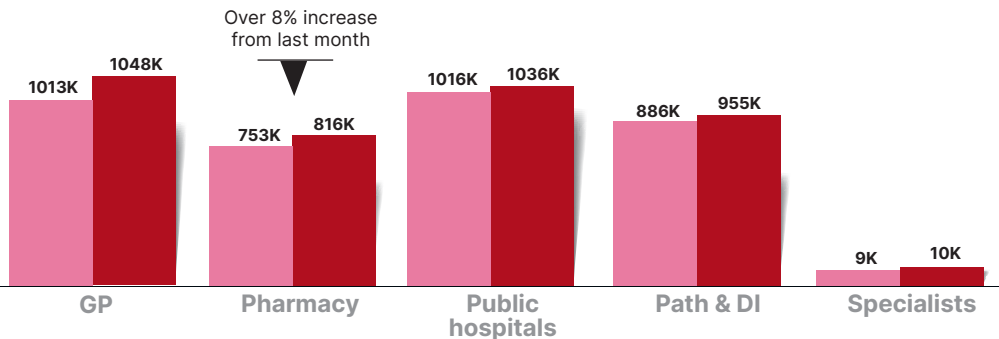
**27%** of specialists are registered

**12%** have used My Health Record

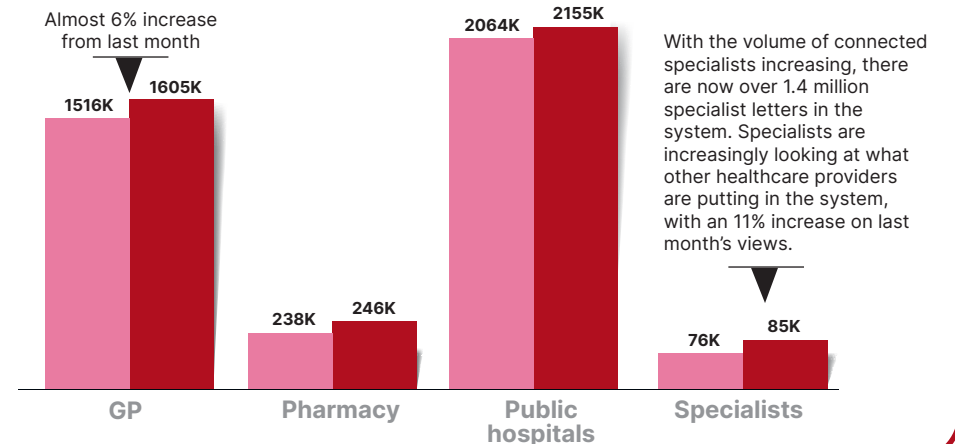
## How are healthcare professionals using these documents?

Documents **uploaded** which were **viewed by other** organisations

- August 2021 to August 2022
- September 2021 to September 2022



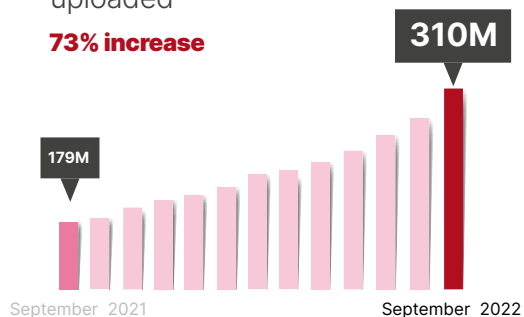
Documents **viewed** which were **uploaded by other** organisations



# HOW ARE **HEALTHCARE PROVIDERS** USING IT?

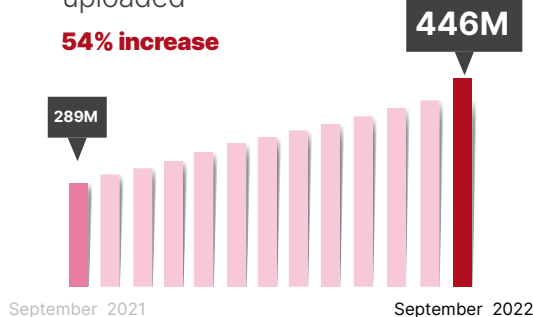
Volume of **clinical documents** uploaded

**73% increase**



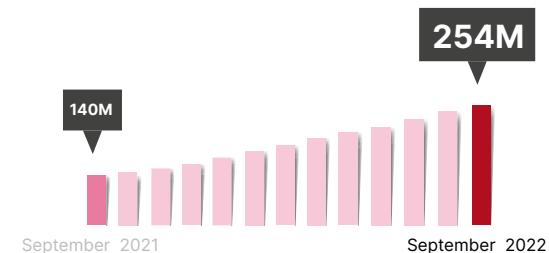
Volume of **medicine documents** uploaded

**54% increase**



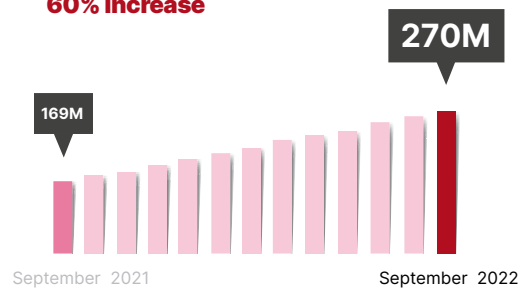
Volume of **pathology reports** uploaded

**82% increase**



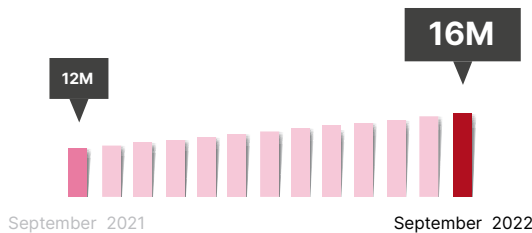
Volume of **dispense records** uploaded

**60% increase**



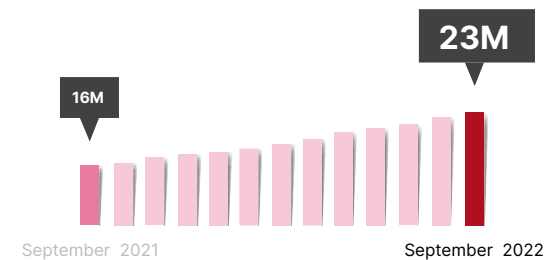
Volume of **discharge summary reports** uploaded

**35% increase**



Volume of **diagnostic imaging reports** uploaded

**43% increase**



Note: All values are cumulative totals as at each month.