



My Health Record

# Statistics and Insights

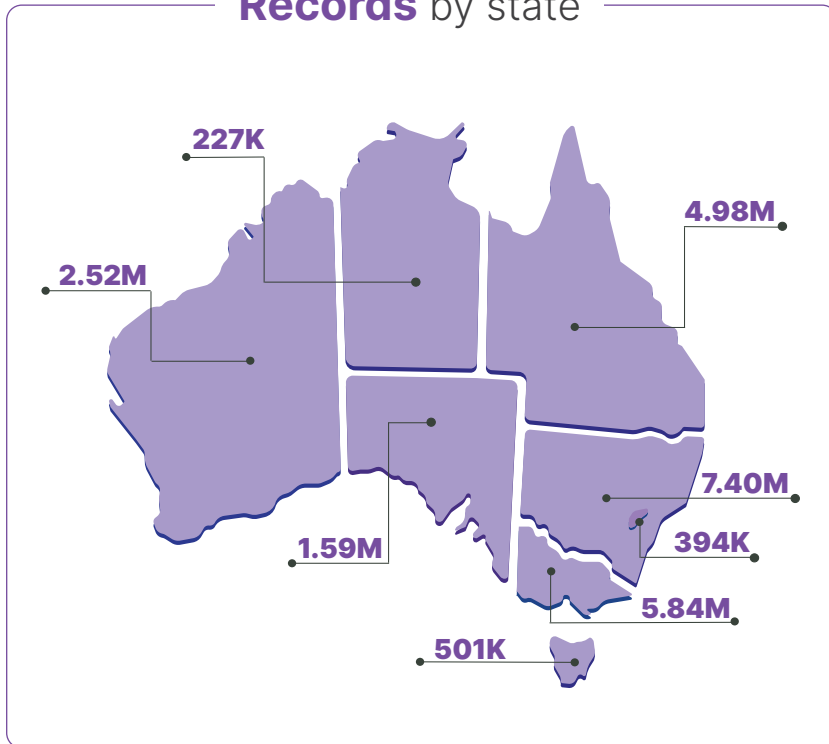
NOVEMBER 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

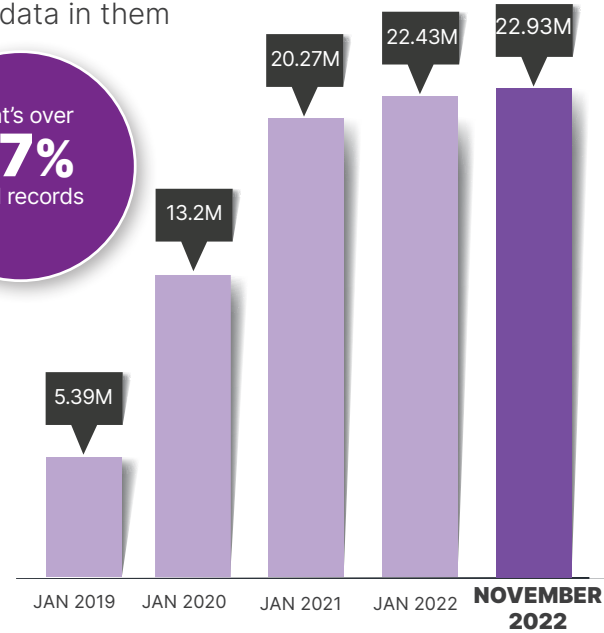


### Records by state



More than **22M records** have data in them

That's over **97%** of all records



The volume of records with data in them has grown by **700K** in the last year.

There are over  
**852M**

documents in the system that  
have been uploaded by  
**consumers** or **healthcare  
providers**.



**CLINICAL DOCUMENTS**

**333M**

uploaded by a healthcare provider like  
hospitals, pathologists and radiologists.

**MEDICINE DOCUMENTS**

**472M**

uploaded by healthcare providers like  
pharmacists and GPs.

**CONSUMER DOCUMENTS**

**462K**

uploaded by people.



**262K** people have registered  
for a My Health Record who had  
previously opted out or cancelled.

# HOW ARE PEOPLE USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

This month over **14K** people checked who had accessed their record.

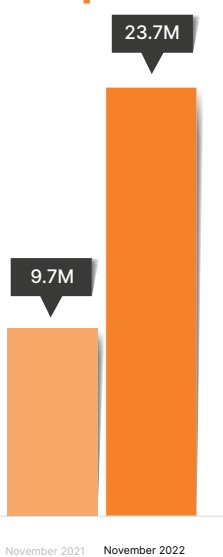


What about **security** and **privacy**?

Only **50K** people have placed advanced access controls in their records.

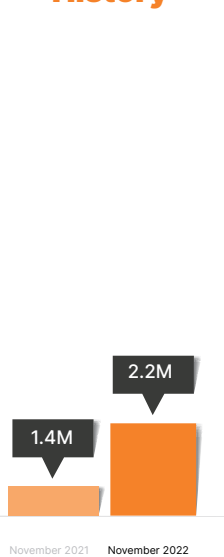
## Increased views in the last 13 months

### Pathology Reports



163% increase

### Immunisation History



61% increase

### Diagnostic Imaging Reports

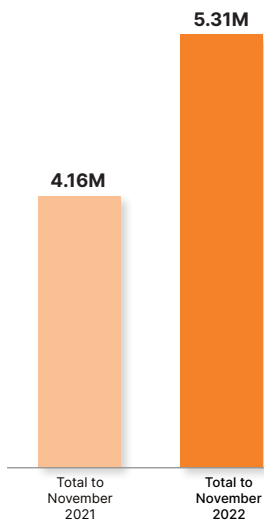


22% increase

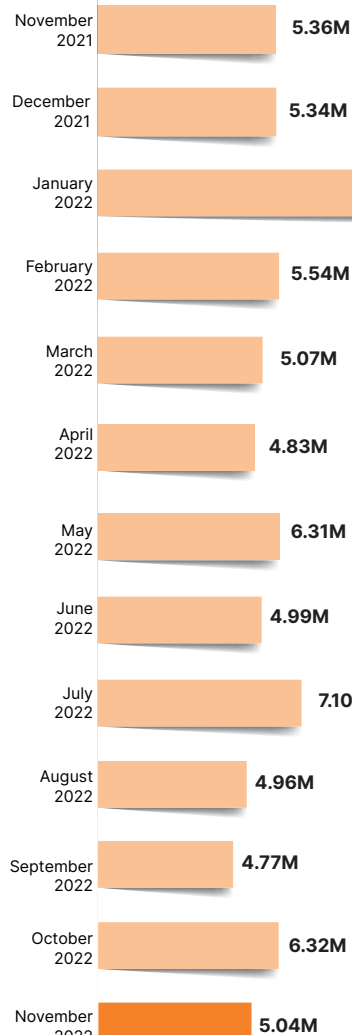
Values are cumulative totals for the previous 13 months

## How many records have been viewed?

An increase of more than **1 million** in the last year alone



## How much are people **looking** at their information?



Spike in COVID-19 cases and introduction of masks indoors. People checking their proof of COVID-19 vaccination, PCR test results and other key information.



# HOW ARE **HEALTHCARE PROVIDERS** USING IT?


**PHARMACY**



**99%** of pharmacies are now registered

**99%** have used My Health Record

**GP**



**99%** of GPs are now registered

**99%** have used My Health Record

**PUBLIC HOSPITAL**



**97%** of public hospitals are now registered

**95%** have used My Health Record

**SPECIALIST**



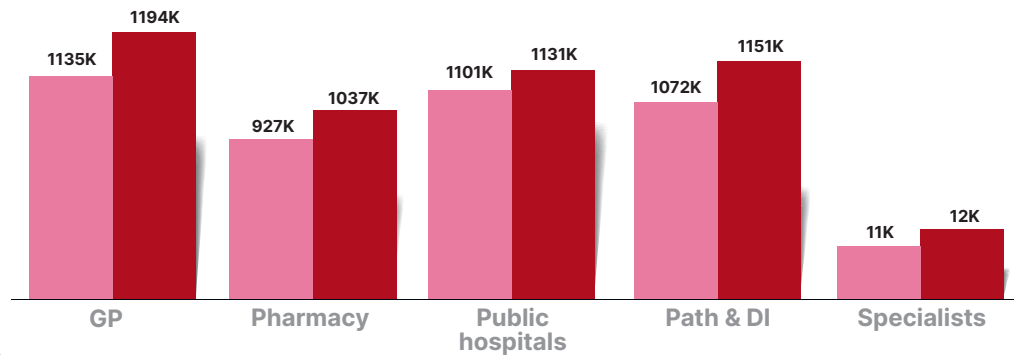
**30%** of specialists are registered

**13%** have used My Health Record

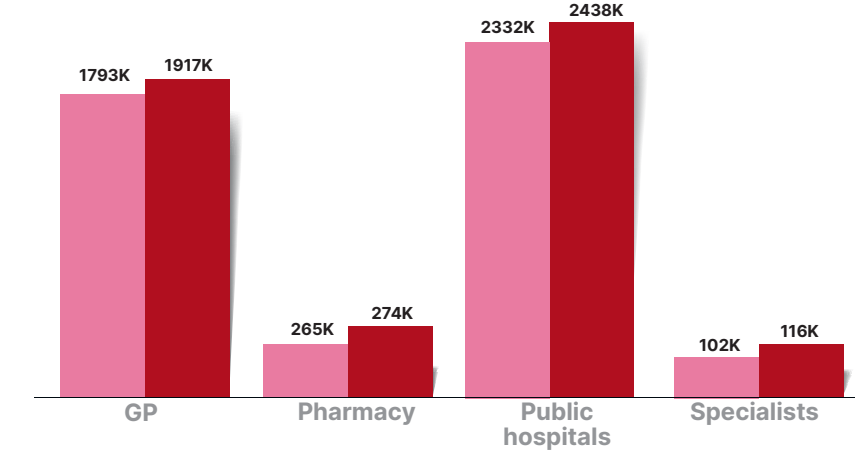
## How are healthcare professionals using these documents?

Documents **uploaded** which were **viewed by other** organisations

- Sept 2021 to Sept 2022
- Nov 2021 to Nov 2022



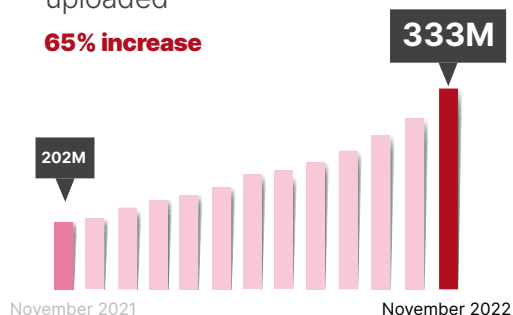
Documents **viewed** which were **uploaded by other** organisations



# HOW ARE **HEALTHCARE PROVIDERS** USING IT?

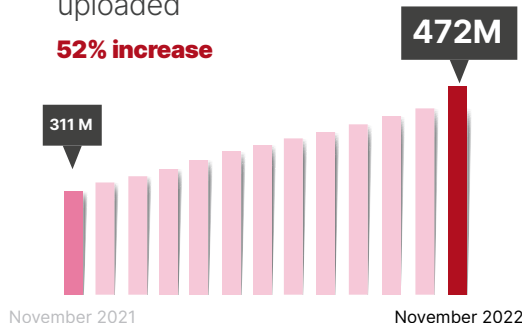
Volume of **clinical documents** uploaded

**65% increase**



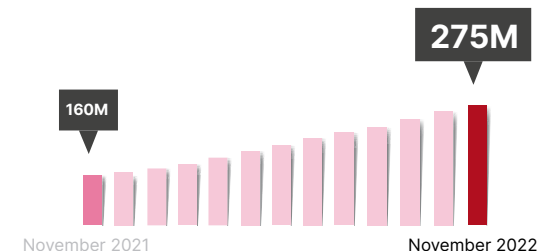
Volume of **medicine documents** uploaded

**52% increase**



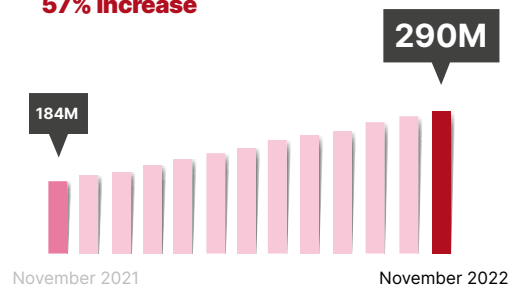
Volume of **pathology reports** uploaded

**72% increase**



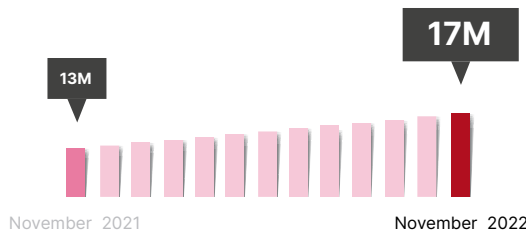
Volume of **dispense records** uploaded

**57% increase**



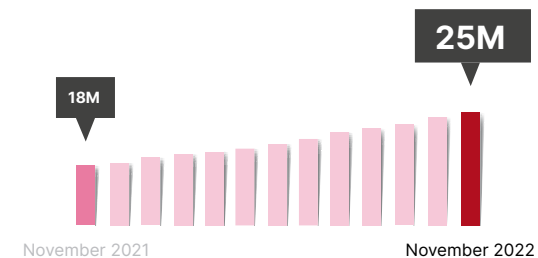
Volume of **discharge summary reports** uploaded

**34% increase**



Volume of **diagnostic imaging reports** uploaded

**41% increase**



Note: All values are cumulative totals as at each month.