My Health Record

Statistics and Insights
FEBRUARY 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.
The statistics include information about registrations, document uploads and prescription/dispense documents.
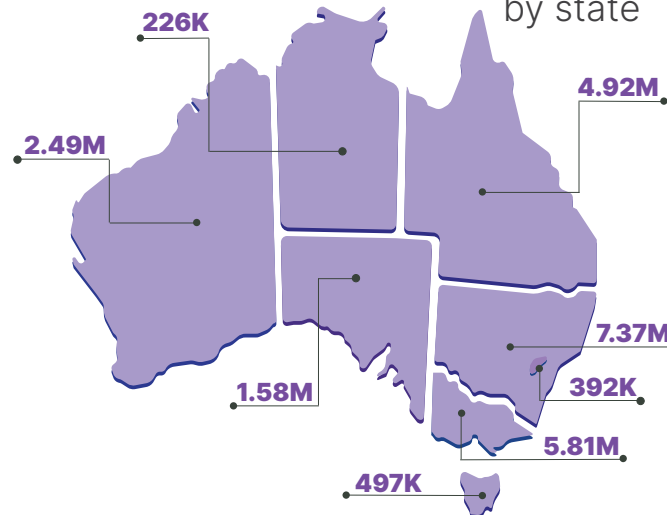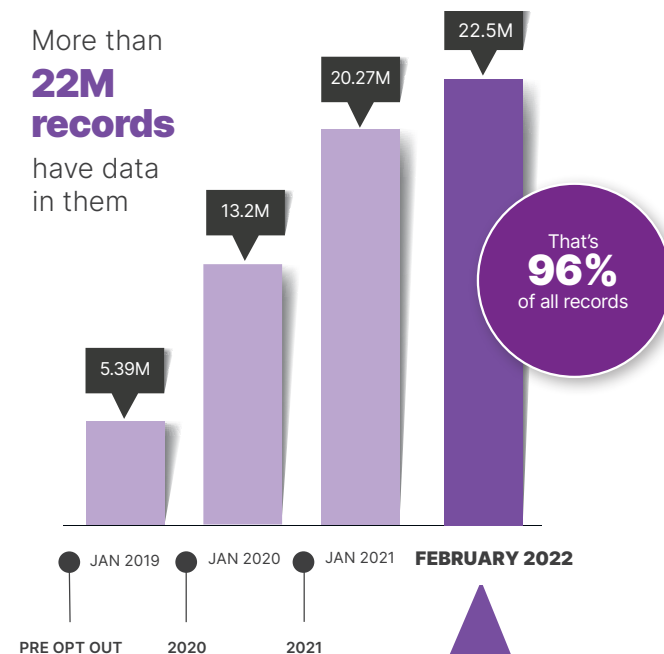
More than

23.3M

total My Health Records

Use of My Health Record increased considerably during the pandemic.

The new COVID-19 dashboard is a convenient way to see COVID-19 related information in one place, including proof of vaccination documents and booster information. Consumers can now see COVID-19 PCR test results as soon as they are uploaded, giving faster access to key health information.

More than
22M records
have data in them

That's
96%
of all records

5.39M — JAN 2019
13.2M — JAN 2020
20.27M — JAN 2021
22.5M — FEBRUARY 2022

PRE OPT OUT | 2020 | 2021

The volume of records with data in them has grown by more than
2M
in the last year and
62K
in the last month

Records by state

226K
2.49M
4.92M
1.58M
7.37M
392K
5.81M
497K

There are almost **585M** documents in the system that have been uploaded by **consumers** or **healthcare providers**.

You can also view or download your proof of vaccination documents. COVID-19 digital certificates have been viewed almost **3 million** times in My Health Record.

CLINICAL DOCUMENTS

235M uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

349M uploaded by healthcare providers like pharmacists and GPs.

CONSUMER DOCUMENTS

431K uploaded by people.

202K people have registered for a My Health Record who had previously opted out.

HOW ARE **PEOPLE** USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.
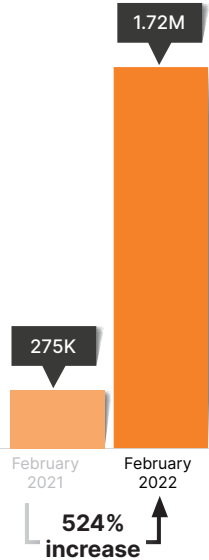
This month
over 14K
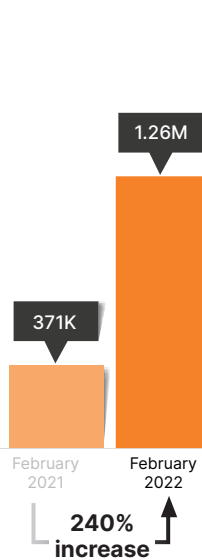people checked who had accessed their record.

What about **security** and **privacy**?
Only **47K**
people have placed advanced access controls in their records.
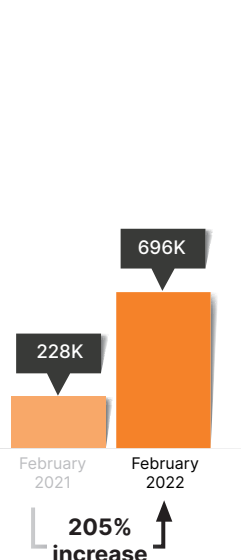
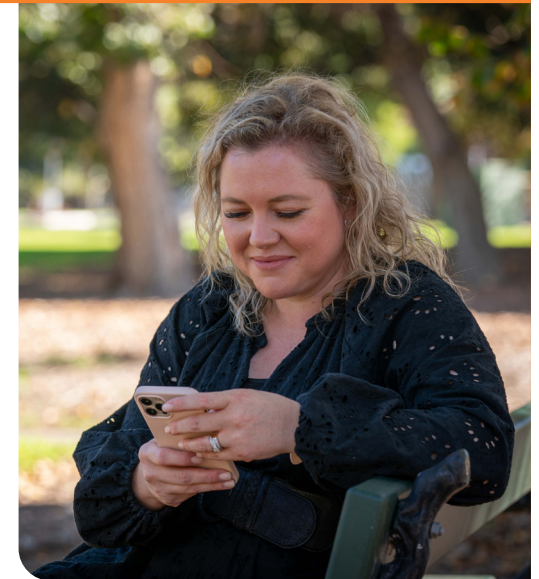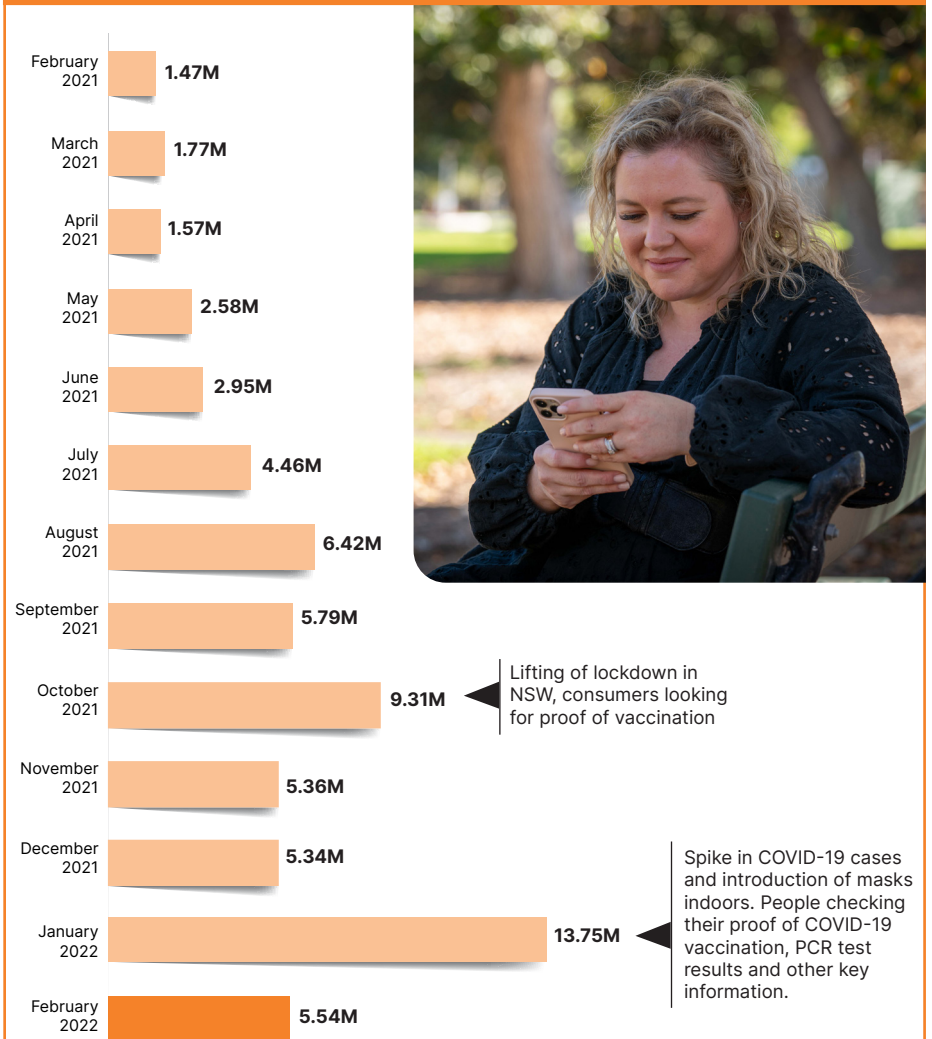## Increased use since last year (top 3)

Pathology Reports
- 275K — February 2021
- 1.72M — February 2022
- **524% increase**

Record home
- 371K — February 2021
- 1.26M — February 2022
- **240% increase**

Profile and settings
- 228K — February 2021
- 696K — February 2022
- **205% increase**

How much are people **looking** at their information?

Month	Value
February 2021	1.47M
March 2021	1.77M
April 2021	1.57M
May 2021	2.58M
June 2021	2.95M
July 2021	4.46M
August 2021	6.42M
September 2021	5.79M
October 2021	9.31M
November 2021	5.36M
December 2021	5.34M
January 2022	13.75M
February 2022	5.54M

Lifting of lockdown in NSW, consumers looking for proof of vaccination

Spike in COVID-19 cases and introduction of masks indoors. People checking their proof of COVID-19 vaccination, PCR test results and other key information.

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

PHARMACY

99% of pharmacies are now registered

99% have used My Health Record

GP

99% of GPs are now registered

98% have used My Health Record

PUBLIC HOSPITAL

97% of public hospitals are now registered

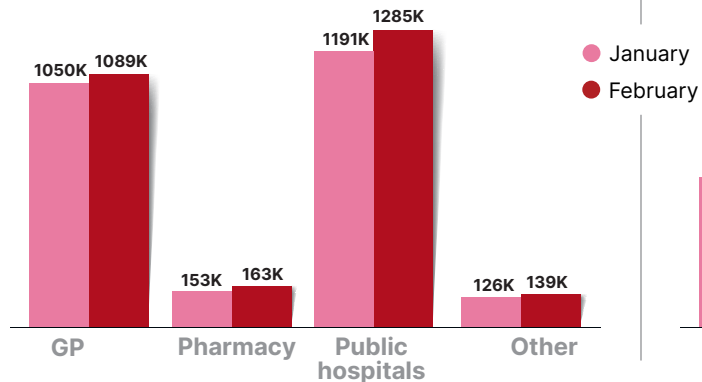**95%** have used My Health Record

SPECIALIST

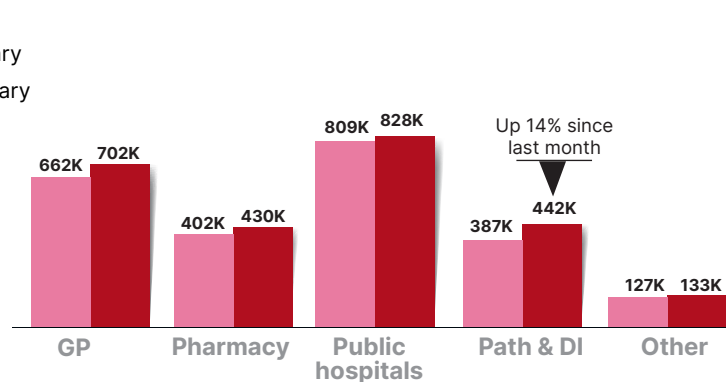**20%** of specialists are registered

9% have used My Health Record

Specialists started accessing My Health Record via their clinical information systems in late 2021. Documents uploaded by specialists and viewed by other healthcare providers increased by 17% in February.

How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations

- January
- February

	January	February
GP	1050K	1089K
Pharmacy	153K	163K
Public hospitals	1191K	1285K
Other	126K	139K

Documents **uploaded** which were **viewed by other** organisations

|	January	February
GP	662K	702K
Pharmacy	402K	430K
Public hospitals	809K	828K
Path & DI	387K	442K
Other	127K	133K

Up 14% since last month

Year on year increase
Feb 21 - Feb 22

Public hospital viewing in the past 12 months is more than double the previous 12 months. Viewing of documents uploaded by other healthcare providers is now **1.28M**, up 8% since last month

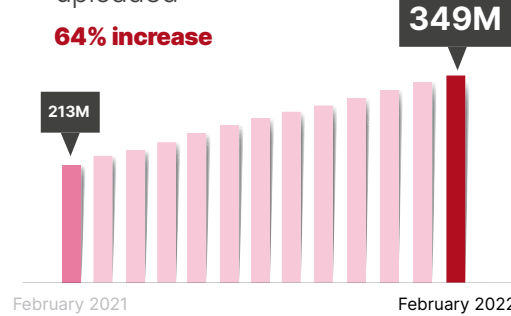# HOW ARE **HEALTHCARE PROVIDERS** USING IT?

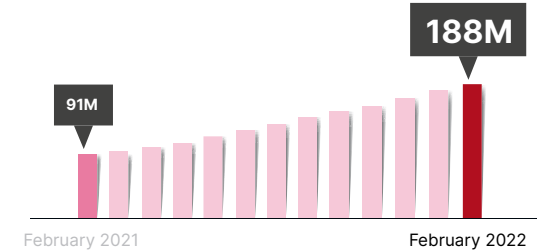Volume of **clinical documents** uploaded

92% increase

122M → **235M**

February 2021 — February 2022
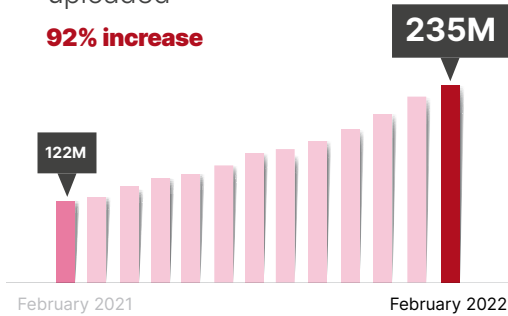
Volume of **medicine documents** uploaded

64% increase

213M → **349M**

February 2021 — February 2022

Volume of **pathology reports** uploaded

107% increase

91M → **188M**

February 2021 — February 2022

Volume of **dispense records** uploaded

68% increase

124M → **207M**

February 2021 — February 2022
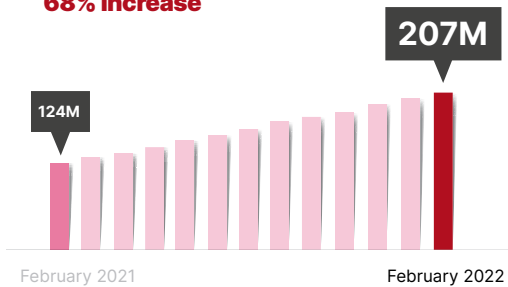
Volume of **discharge summary reports** uploaded

41% increase

9M → **14M**

February 2021 — February 2022
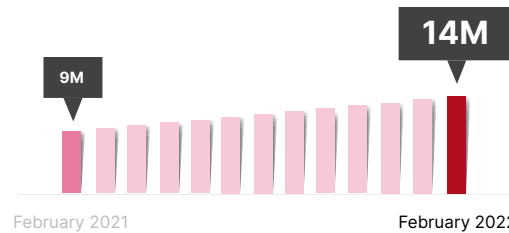
Volume of **diagnostic imaging reports** uploaded

54% increase

12M → **19M**

February 2021 — February 2022