

My Health Record

## Statistics and Insights DECEMBER 2021

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

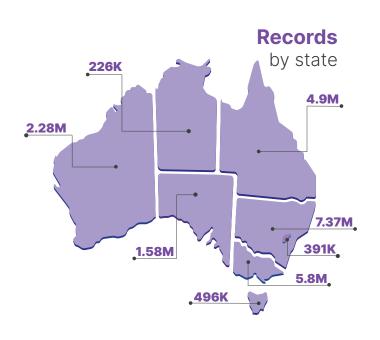


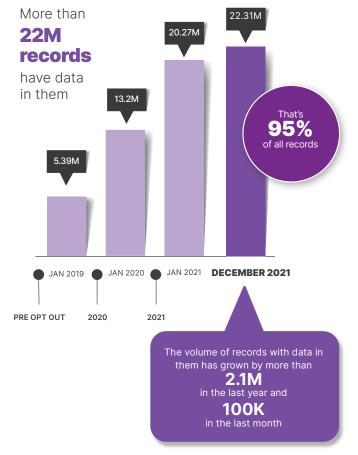
### THE **BIG** PICTURE

# **23.2M** total My Health Records NSW Health

More than

When you have a My Health Record, your health information can be viewed securely online from anywhere, at any time even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.





#### WHAT IS **INSIDE**?



## There are over **537M**

documents in the system that have been uploaded by **consumers** or **healthcare providers**.



You can also view or download your proof of vaccination documents. COVID-19 digital certificates have been viewed over 2.3 million times in My Health Record.

**CLINICAL DOCUMENTS** 

**213M** uploaded by a healthcare provider like hospitals, pathologists and radiologists.

#### **MEDICINE DOCUMENTS**

**324M** uploaded by healthcare providers like pharmacists and GPs.

#### **CONSUMER DOCUMENTS**

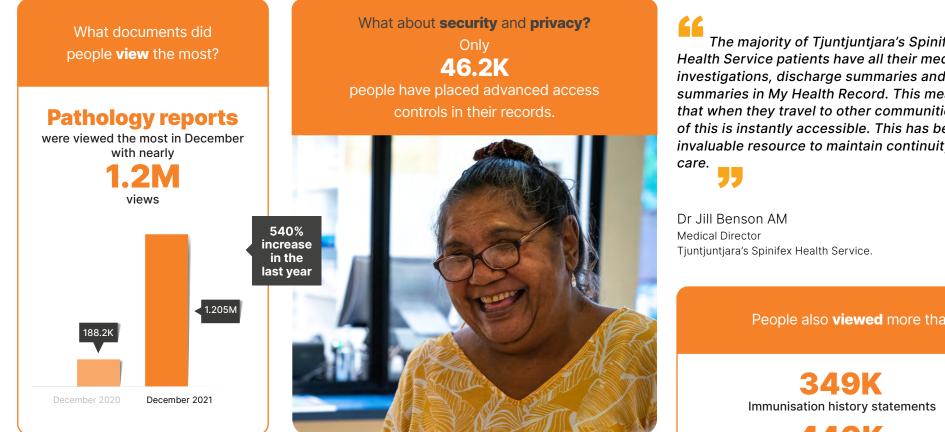
**419K** uploaded by people.



**173K** people have registered for a My Health Record who had previously opted out.



## HOW ARE **PEOPLE** USING IT?



Australians trust My Health Record to keep their health information secure but remember, you can decide which healthcare providers can view your record. This month over **13.5K** people checked who had accessed their record.

The majority of Tjuntjuntjara's Spinifex Health Service patients have all their medications, investigations, discharge summaries and health summaries in My Health Record. This means that when they travel to other communities, all of this is instantly accessible. This has been an invaluable resource to maintain continuity of

#### People also **viewed** more than

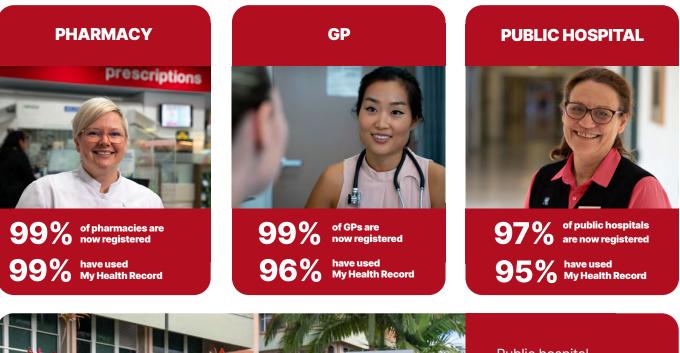
**440K** COVID-19 digital certificates

159K Diagnostic imaging reports

**Discharge summaries** 



## HOW ARE **HEALTHCARE PROVIDERS** USING IT?



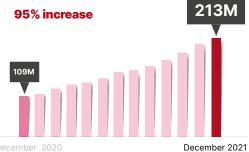


Public hospital viewing has increased by more than 150% in the last six months and viewing of documents uploaded by other healthcare providers is now almost **1.1M.** 



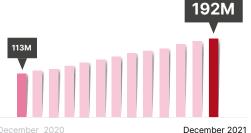
## HOW ARE **HEALTHCARE PROVIDERS** USING IT?

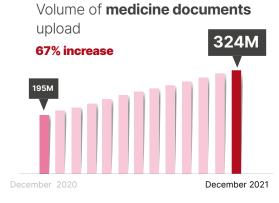




Volume of **dispense records** uploaded

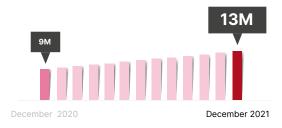
70% increase





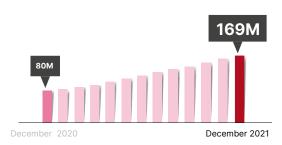
Volume of **discharge summary reports** uploaded

#### 44% increase



### Volume of **pathology reports** uploaded

#### 111% increase



Volume of **diagnostic imaging reports** uploaded

59% increase

