



My Health Record

Statistics and Insights

JUNE 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

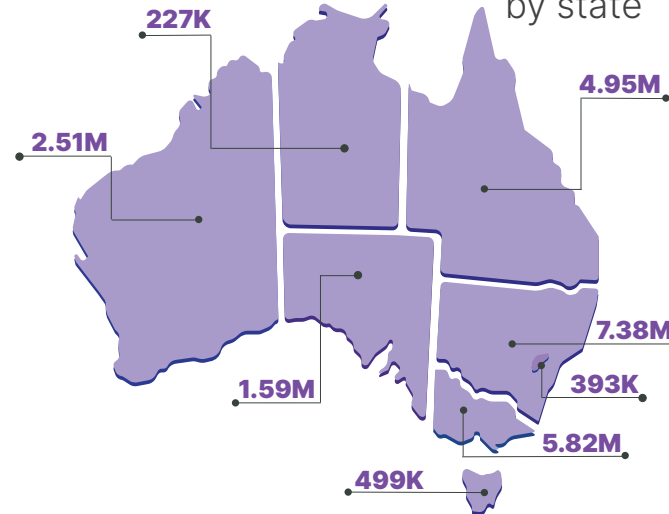


More than
23.3M
total My Health Records

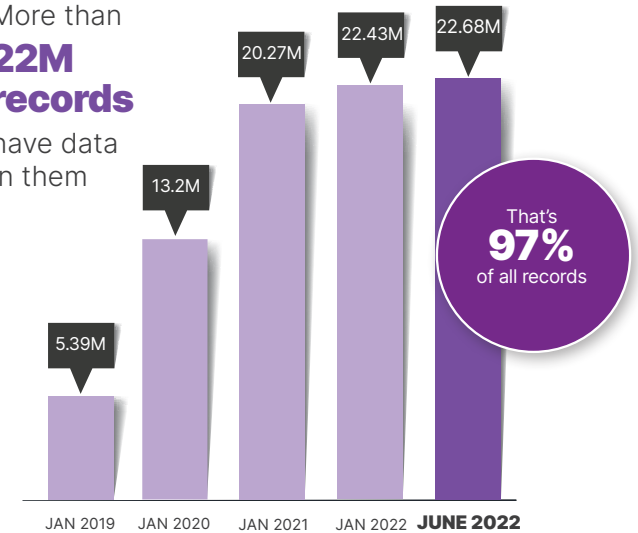
Use of My Health Record increased considerably during the pandemic.

The COVID-19 dashboard is a convenient way to see COVID-19 related information in one place, including proof of vaccination documents and booster information. Consumers can see COVID-19 PCR test results as soon as they are uploaded, giving faster access to key health information.

Records by state



More than
22M records
have data in them



The volume of records with data in them has grown by more than
1.6M
in the last year.

There are over
680M

documents in the system that have been uploaded by **consumers** or **healthcare providers**.



You can also view or download your proof of vaccination documents. COVID-19 digital certificates have been viewed over **3.3 million** times in My Health Record.

CLINICAL DOCUMENTS

277M

uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

402M

uploaded by healthcare providers like pharmacists and GPs.

CONSUMER DOCUMENTS

444K

uploaded by people.



240K people have registered for a My Health Record who had previously opted out or cancelled.

HOW ARE PEOPLE USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

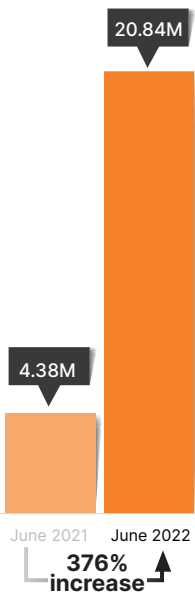
This month over **14K** people checked who had accessed their record.



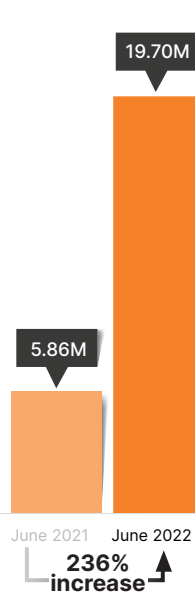
What about **security** and **privacy**?
Only **48.6K** people have placed advanced access controls in their records.

Increased use in the last 12 months (top 3)

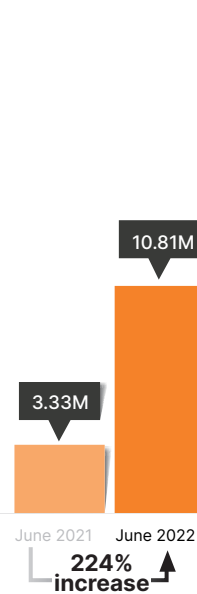
Pathology Reports



Record home

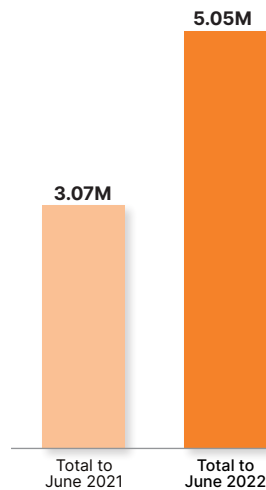


Profile and settings

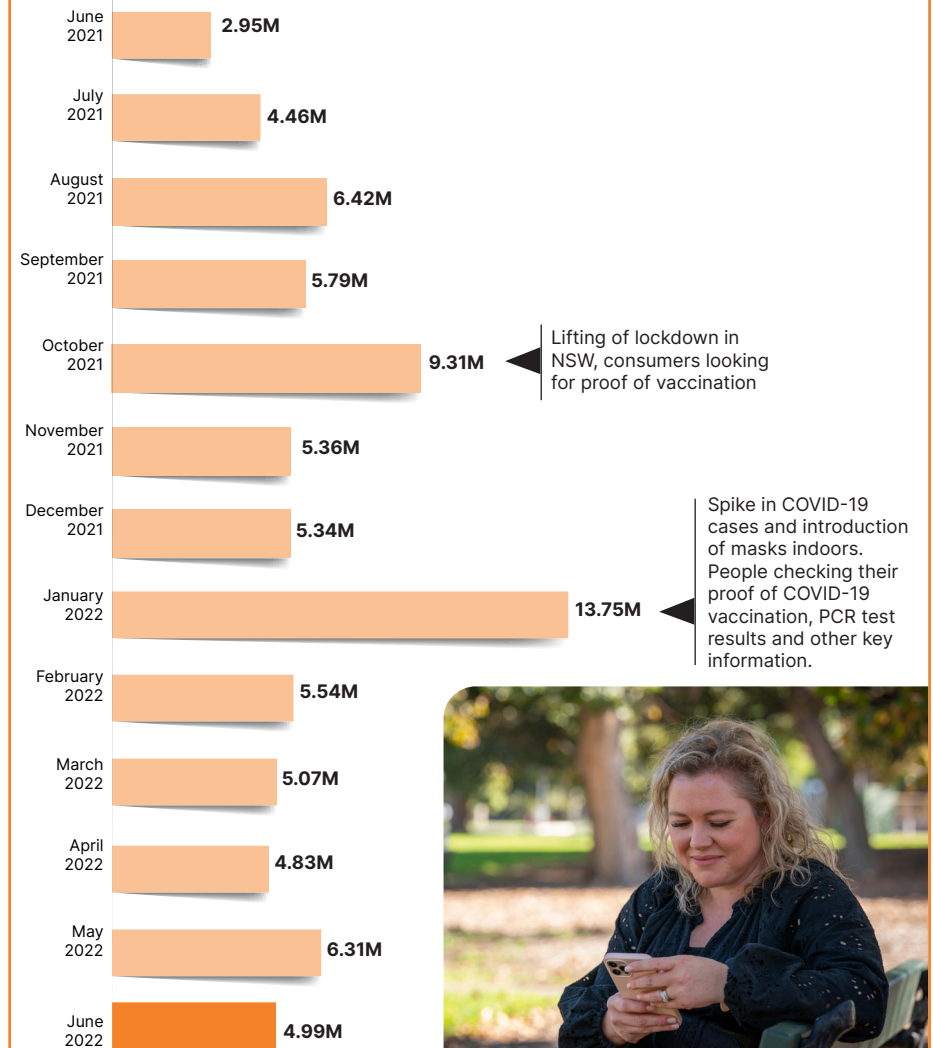


How many records have been viewed?

An increase of almost **2 million** in the last year alone



How much are people **looking** at their information?



HOW ARE **HEALTHCARE PROVIDERS** USING IT?


PHARMACY



99% of pharmacies are now registered

99% have used My Health Record

GP



99% of GPs are now registered

99% have used My Health Record

PUBLIC HOSPITAL



97% of public hospitals are now registered

95% have used My Health Record

SPECIALIST

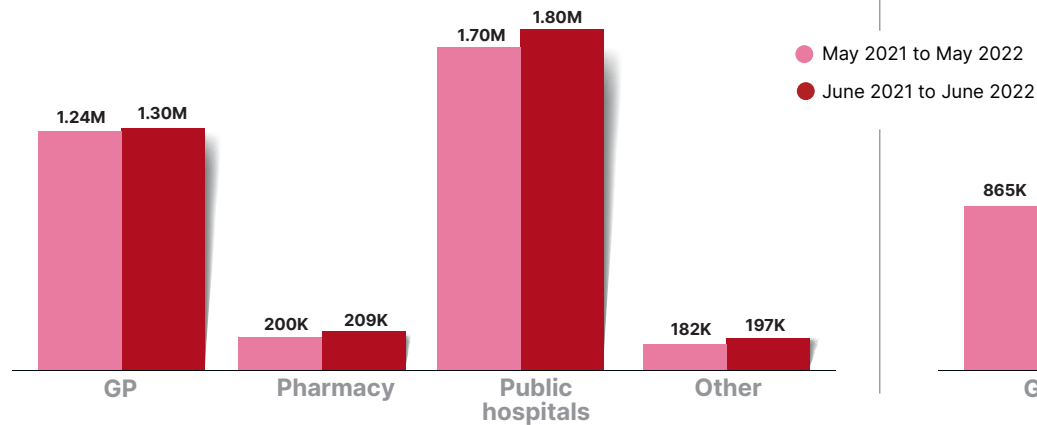


23% of specialists are registered

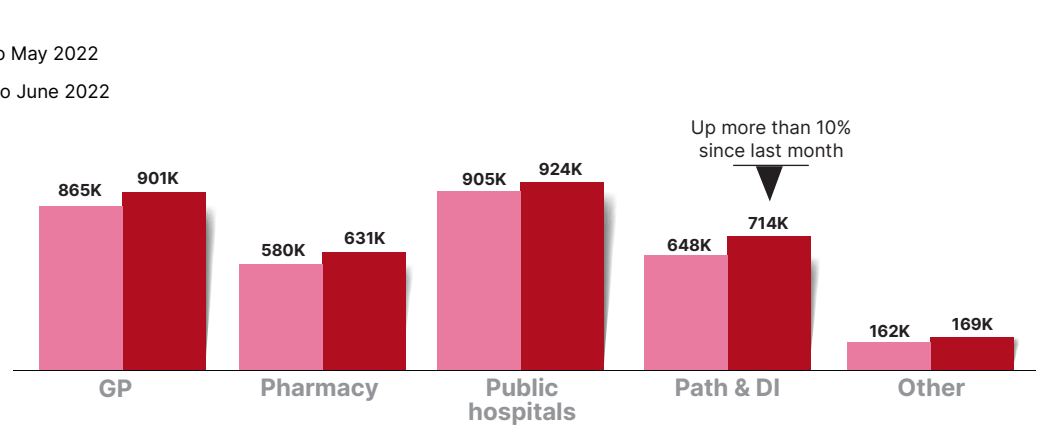
11% have used My Health Record

How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations



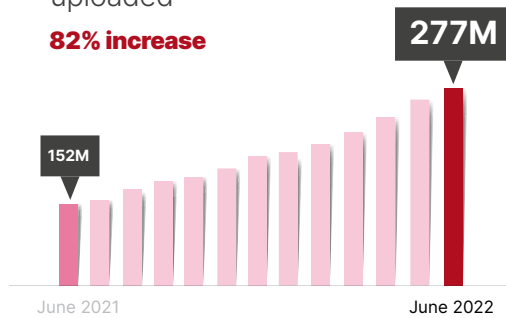
Documents **uploaded** which were **viewed by other** organisations



HOW ARE **HEALTHCARE PROVIDERS** USING IT?

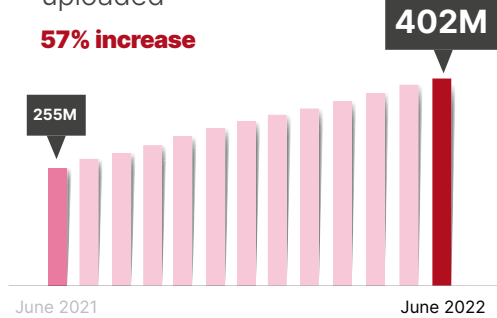
Volume of **clinical documents** uploaded

82% increase



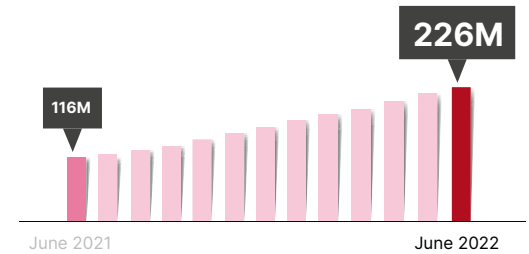
Volume of **medicine documents** uploaded

57% increase



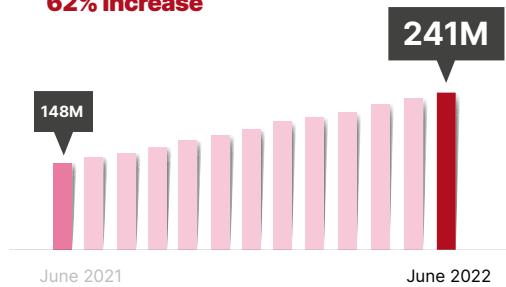
Volume of **pathology reports** uploaded

94% increase



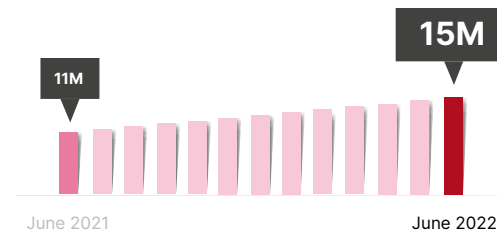
Volume of **dispense records** uploaded

62% increase



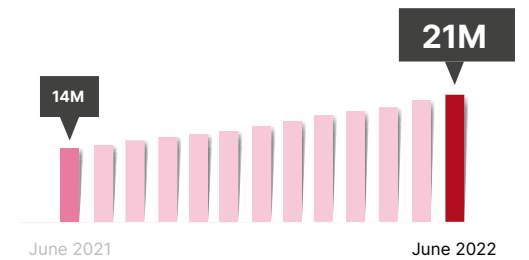
Volume of **discharge summary reports** uploaded

37% increase



Volume of **diagnostic imaging reports** uploaded

47% increase



Note: All values are cumulative totals as at each month.