

Request for diagnostic imaging report not to be sent to My Health Record

Note: These steps assume that your software is connected to the My Health Record system, the patient has a My Health Record and their individual healthcare identifier (IHI) has been validated in your system

If your patient does not want a diagnostic imaging report uploaded to My Health Record, the diagnostic imaging provider should be notified by completing the step below. This will not affect your current business process of requesting and receiving diagnostic imaging reports, it simply stops the information being sent to your patient's My Health Record on this occasion. We encourage you to discuss this with your patient as having access to reports in their My Health Record may improve their future healthcare.

STEP 1:

When completing an investigation request, tick the box titled **"Do not send reports to My Health Record"**.

The request not to upload will apply to all results on the request form. If you or the patient want other results to be uploaded to My Health Record, a separate form may be used only for those which the patient requests not be uploaded.

Note: if using an earlier version of Communicare, where this check box is not presented, you can request that a pathology report not be sent to My Health Record by writing the words *Do not send reports to My Health Record* on the request form.

Useful links

- Pathology and diagnostic imaging providers uploading to My Health Record: <https://www.digitalhealth.gov.au/initiatives-and-programs/my-health-record/pathology-and-diagnostic-imaging-providers-uploading-to-my-health-record>
- For upcoming training opportunities, visit Events and Webinars: <https://www.digitalhealth.gov.au/newsroom/events-and-webinars>

For assistance contact the My Health Record helpline on **1800 723 471** or email help@digitalhealth.gov.au