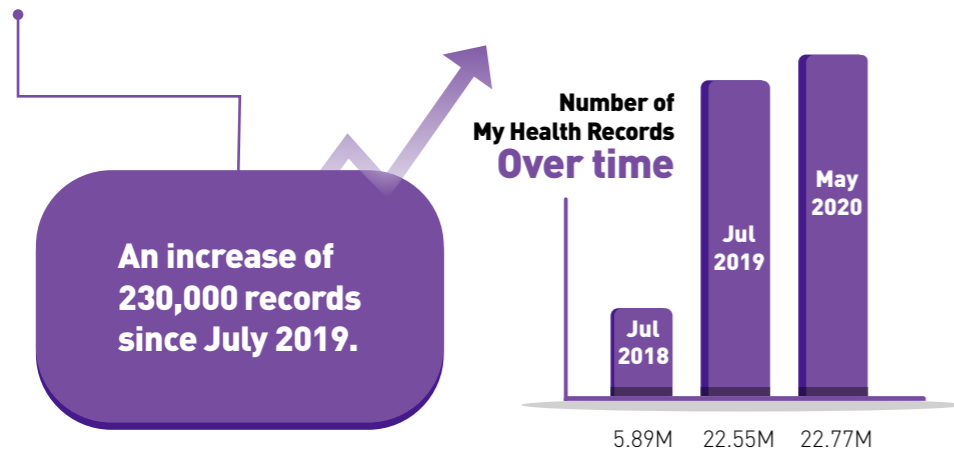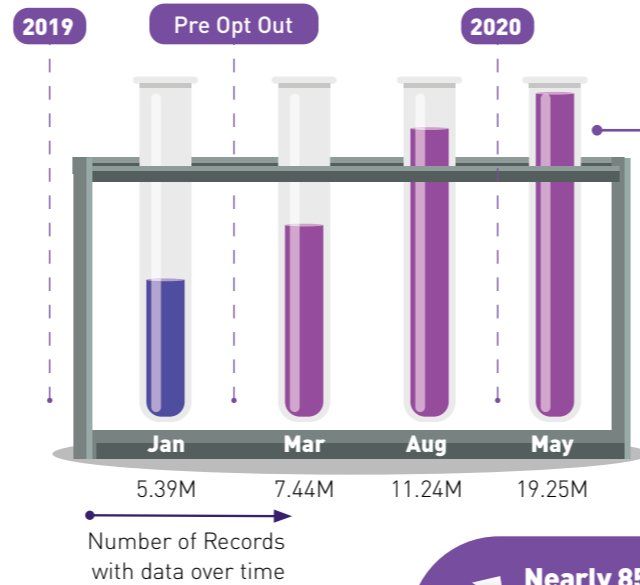# Statistics and Insights
MAY 2020

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

The Big Picture

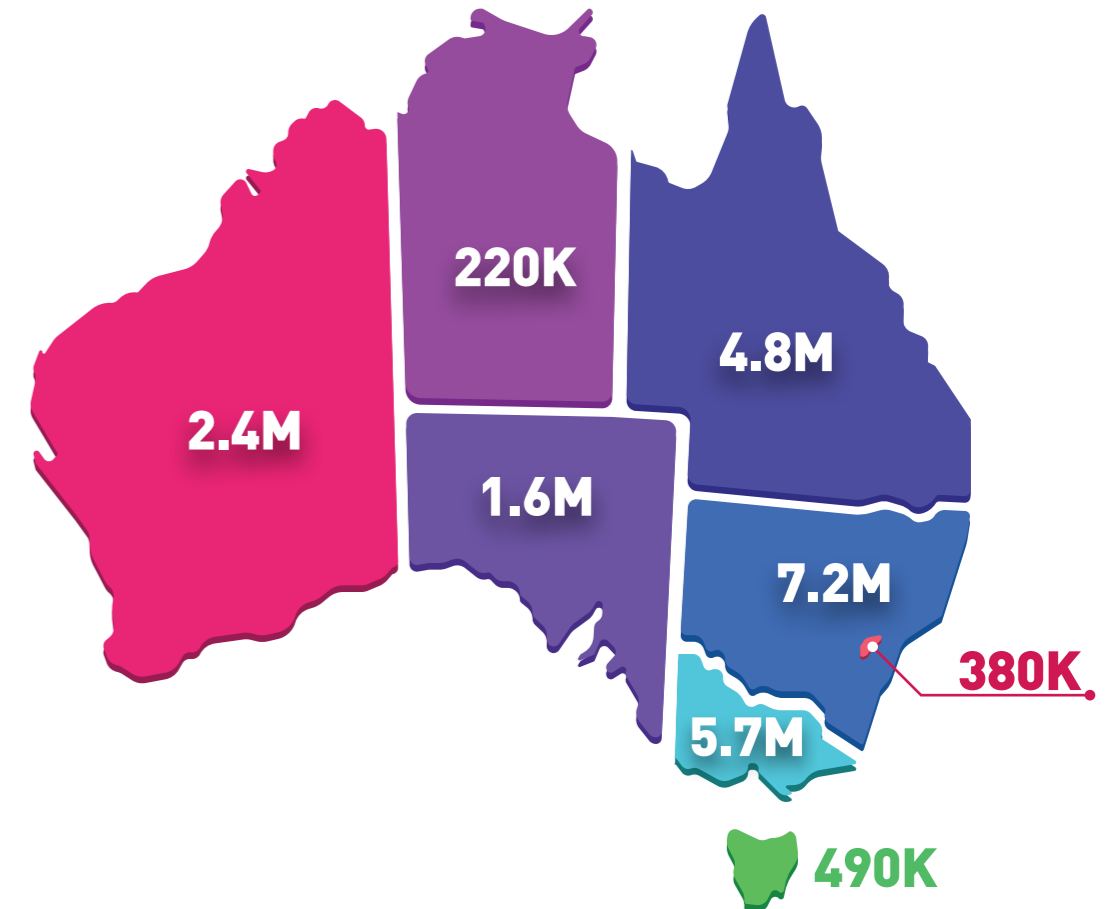## 22.77M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 230,000 records since July 2019.

Number of My Health Records Over time

Jul 2018	Jul 2019	May 2020
5.89M	22.55M	22.77M

Over 19.2M records now have data in them

2019	Pre Opt Out		2020

Jan	Mar	Aug	May
5.39M	7.44M	11.24M	19.25M

Number of Records with data over time

Nearly 85% of all records now have data in them

Records by state

- 2.4M
- 220K
- 4.8M
- 1.6M
- 7.2M
- 380K
- 5.7M
- 490K

What's inside?

2.05B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are 207M documents in the system that have been uploaded by consumers or healthcare providers.

Over 70M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 5.2 million documents in May alone

Over 136M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of more than 8 million documents in May alone

1.83B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

310K Consumer Documents

Documents uploaded by people

Key Insight

There has been an increase of more than 23% of all records with data in them from April to May. A recent survey showed that for 25% of healthcare providers using the system it prevented a medicine error.

How are people using it?

Nearly
15 million
people had their
Immunisation Register uploaded

More than 48% increase in May due to a bulk upload of these important documents.

Over
1.5 million
people had their
Organ Donor Register uploaded

> "We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight,
Senior Medical Officer,
Wirraka Maya Health Service Aboriginal Corporation

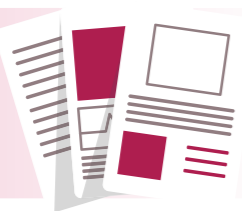## What are the top 3 documents people have added themselves?

1
197,420
Health Summaries

2
59,590
Health Notes

3
27,820
Advance Care Directive Custodian Reports

Australians have uploaded over
310,000
documents in total

What do people view the most?

More people are looking at their Pathology reports in their record, with more than
175,000 views

That's a **28% increase** from April to May alone

What about security and privacy?

More than
37,000 Australians
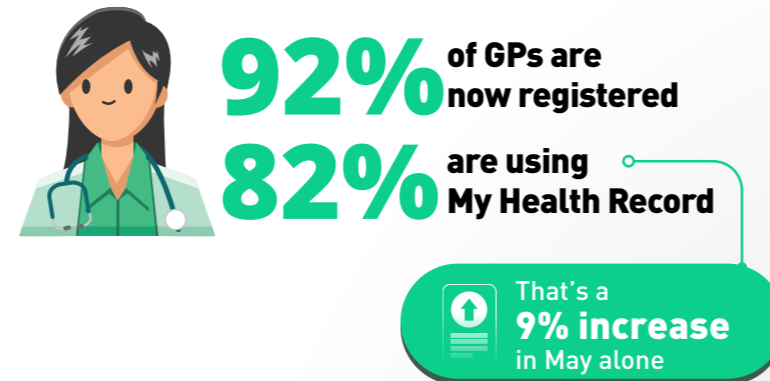**have placed advanced access controls on their records**

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.
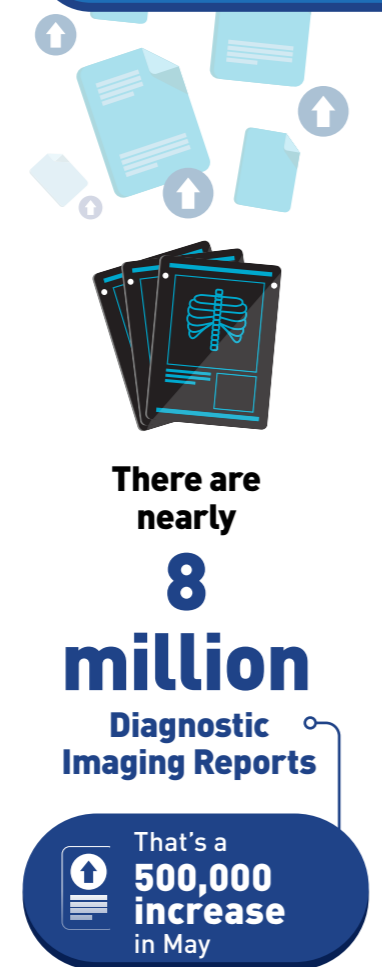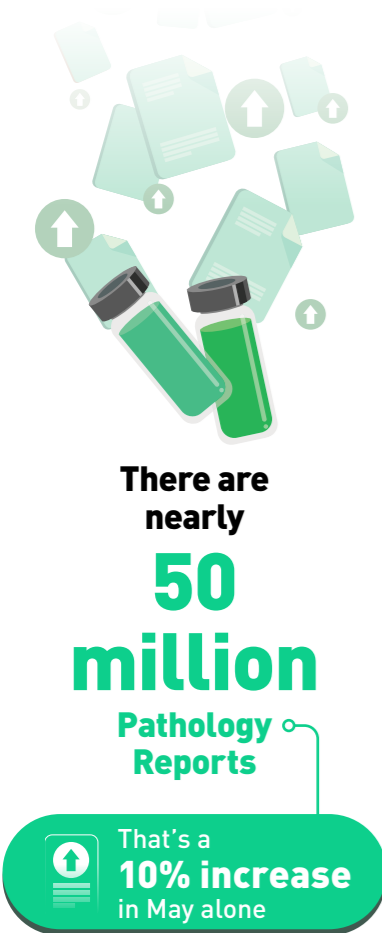
Key Insight
It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services via telehealth to all Australians.
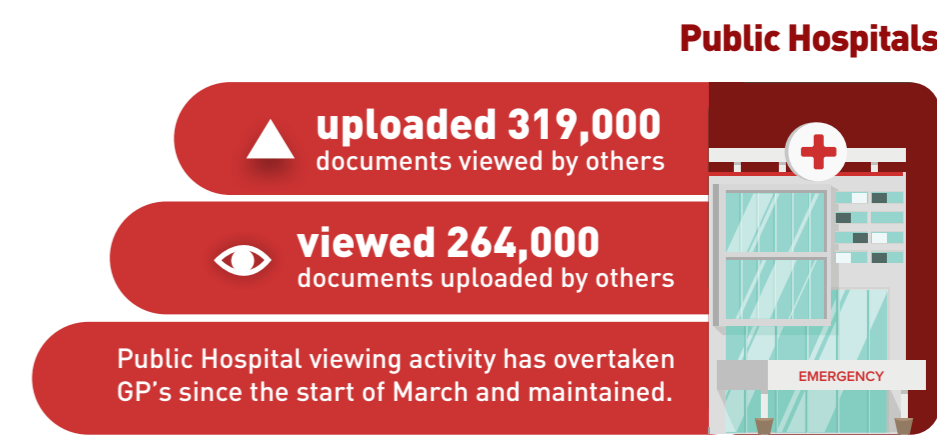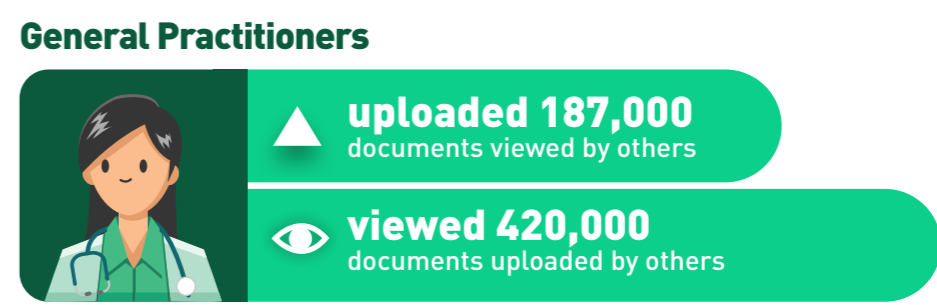
How are healthcare providers using it?

97% of pharmacies are now registered

78% are using My Health Record

That's a **6% increase** since April

That's a **9% increase** in May alone

92% of GPs are now registered

82% are using My Health Record

That's a **9% increase** in May alone

95% of public hospitals are now registered

91% are using My Health Record

How many documents are in the system now?

There are nearly
50 million
Pathology Reports

That's a **10% increase** in May alone

There are nearly
8 million
Diagnostic Imaging Reports

That's a **500,000 increase** in May

There are nearly
78 million
Dispense Records

That's an **8% increase** since April

There are more than
7 million
Discharge Summaries

How have healthcare provider views and uploads changed over time?

General Practitioners

▲ uploaded **187,000** documents viewed by others

👁 viewed **420,000** documents uploaded by others

Public Hospitals

▲ uploaded **319,000** documents viewed by others

👁 viewed **264,000** documents uploaded by others

Public Hospital viewing activity has overtaken GP's since the start of March and maintained.

Key Insight

Retail pharmacies and GP's are still the biggest healthcare provider contributors of documents to the system but public hospitals are catching up quickly.