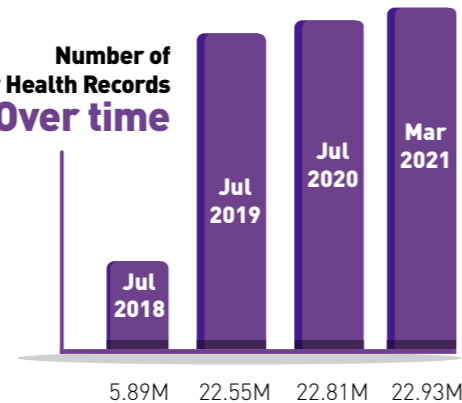# Statistics and Insights

MARCH 2021

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

The Big Picture
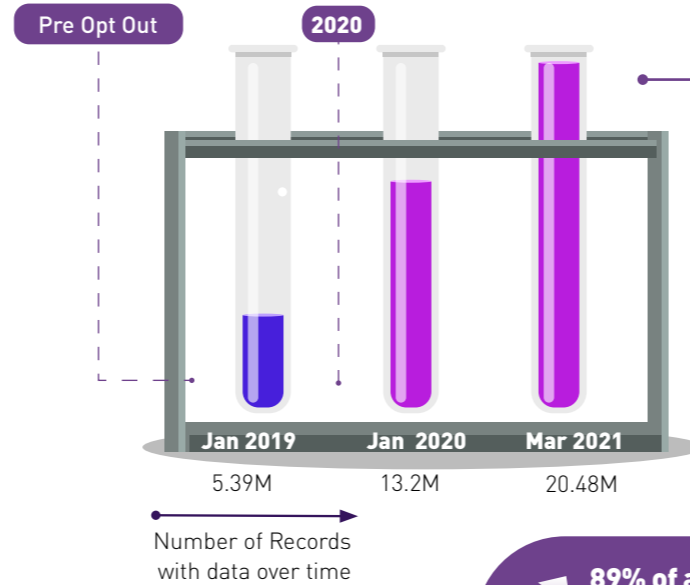
22.93M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 120,000 records since July 2020 and 20,000 in the last month.
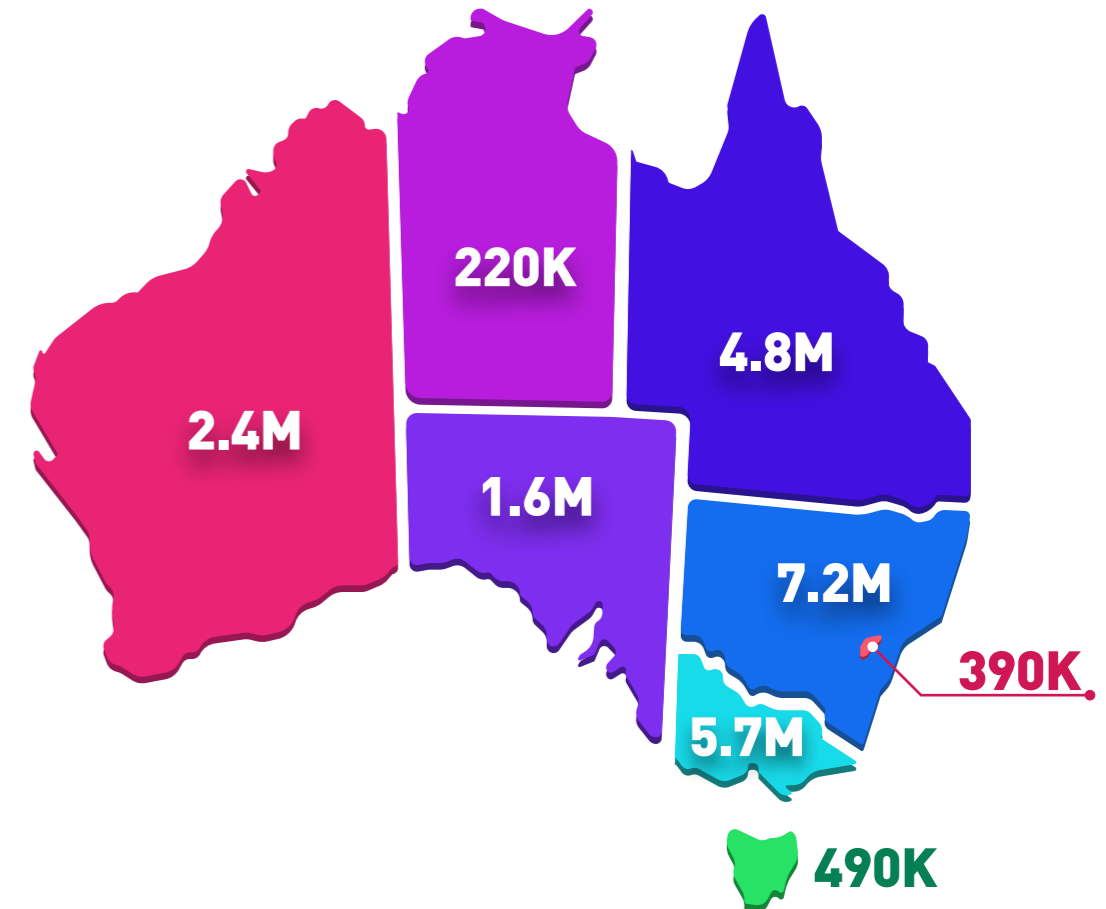
Number of My Health Records Over time

Jul 2018	Jul 2019	Jul 2020	Mar 2021
5.89M	22.55M	22.81M	22.93M

more than 20M records now have data in them

Pre Opt Out — 2020

Jan 2019	Jan 2020	Mar 2021
5.39M	13.2M	20.48M

Number of Records with data over time

89% of all records now have data in them

Records by state

- 2.4M
- 220K
- 4.8M
- 1.6M
- 7.2M
- 390K
- 5.7M
- 490K

What's inside?

2.74B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are more than 350M documents in the system that have been uploaded by consumers or healthcare providers.

Nearly 129M Clinical Documents
Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 6 million documents in March

223M Medicine Documents
Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of more than 9 million documents in March

Nearly 2.4B Medicare Documents
Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

358K Consumer Documents
Documents uploaded by people

Key Insight
There have been 67,000 people who have registered for a My Health Record that had previously opted out and another 11,000 registered that had previously cancelled their record.

How are people using it?

More than 15 million people had their **Immunisation Register uploaded**

More than a 50% increase since March 2020 due to a bulk upload of these important documents.

1.85 million people had their **Organ Donor Register uploaded**

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight, *Senior Medical Officer, Wirraka Maya Health Service Aboriginal Corporation*

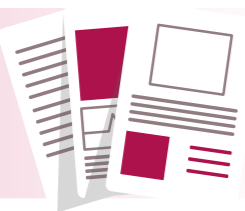## What are the top 3 documents people have added themselves?

1 **232,873** Health Summaries

2 **64,827** Health Notes

3 **31,063** Advance Care Directive Custodian Reports

Australians have uploaded over **358,000** documents in total

What do people view the most?

People are looking at the **Pathology reports** in their record the most in March with **348,984** views

More than **30%** increase in the last month.

What about security and privacy?

41,000 Australians have placed advanced access controls on their records

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.

Key Insight

It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth and electronic prescriptions are now available to all Australians.

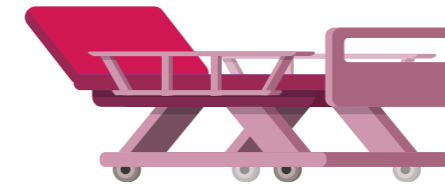# How are healthcare providers using it?

99% of pharmacies are now registered
93% have used My Health Record
An increase of **1% in March**

97% of GPs are now registered
88% have used My Health Record
An increase of **1% in March**

97% of public hospitals are now registered
95% have used My Health Record

How many documents are in the system now?

There are more than **96 million** Pathology Reports
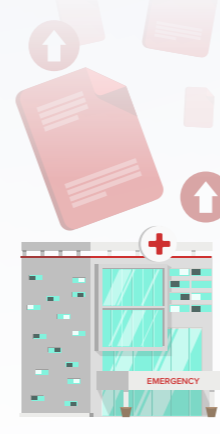An increase of **more than 5M** in March

There are more than **13 million** Diagnostic Imaging Reports
An increase of **more than 500K** in March

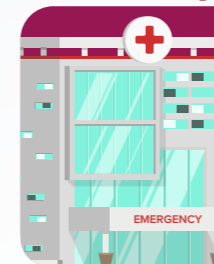There are more than **129 million** Dispense Records
An increase of **more than 5M** in March

There are more than **10 million** Discharge Summaries

How do healthcare providers view each others documents?

Public Hospitals

uploaded 548,000 documents viewed by others since March 2020
An increase of nearly **6%** in March

viewed 578,000 documents uploaded by others since March 2020
An increase of more than **6%** in March

General Practitioners

An increase of more than **6%** in March
uploaded 360,000 documents viewed by others since March 2020

An increase of nearly **6%** in March
viewed 656,000 documents uploaded by others since March 2020

Key Insight

Public Hospitals use continues to increase with nearly 3.5 million medicine documents viewed and more than 3.2 million discharge summaries among the 35 million documents uploaded since March 2020.