



My Health Record

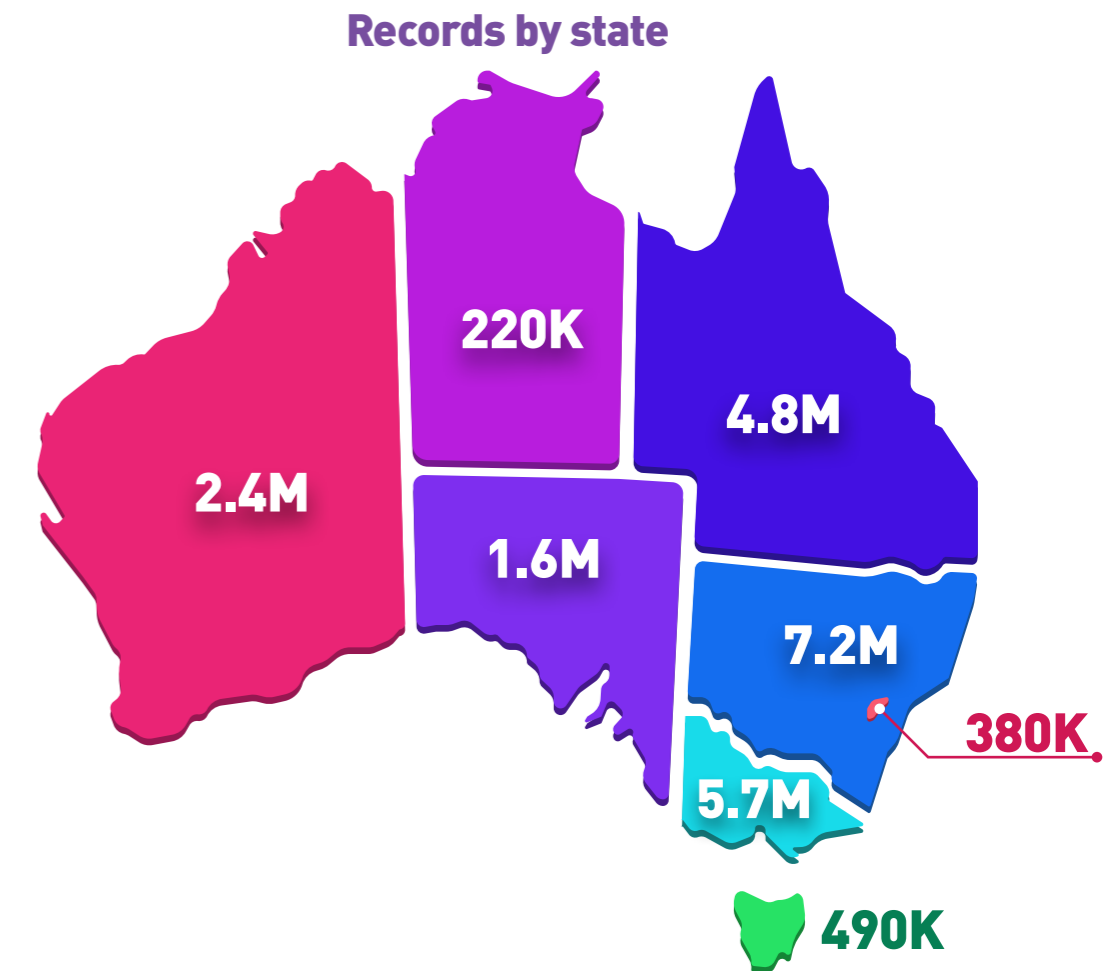
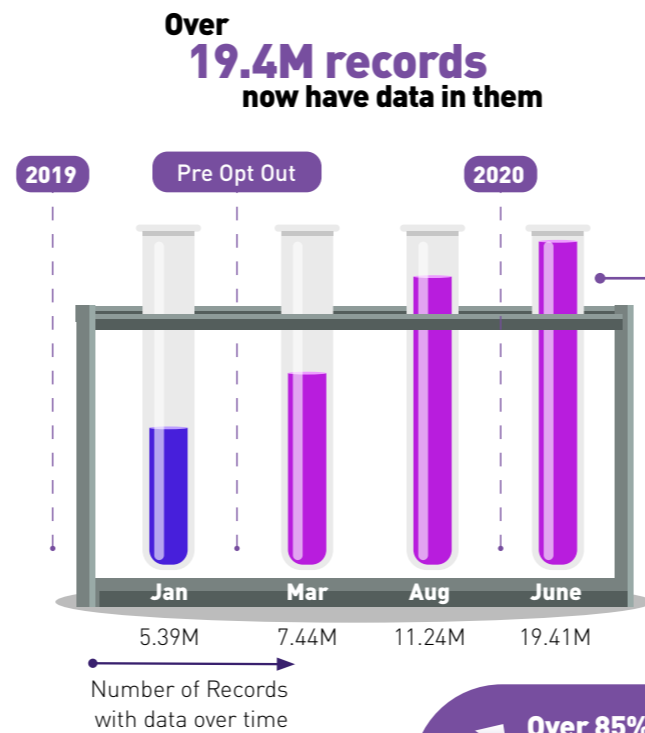
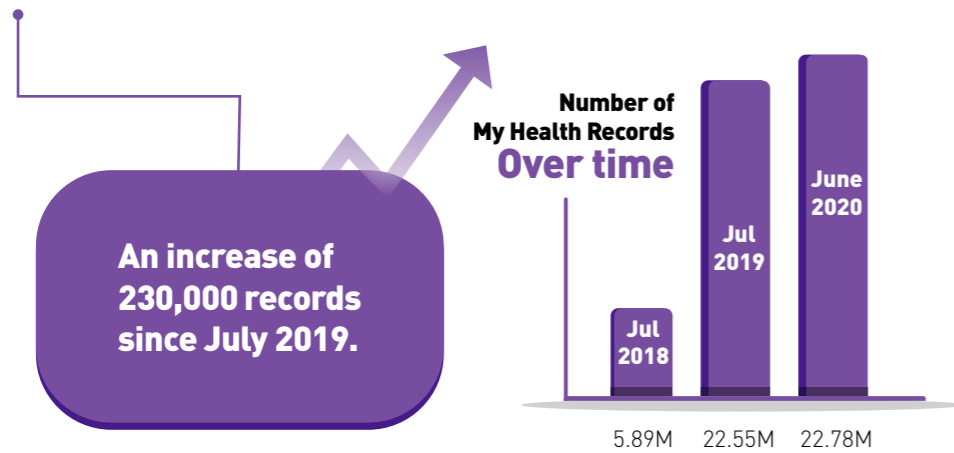
Statistics and Insights

JUNE 2020

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

22.78M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.



What's inside?

2.09B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are 220M documents in the system that have been uploaded by consumers or healthcare providers.

Over 75M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 4 million documents in June.

Nearly 143M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of nearly 7 million documents in June.

1.87B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

315K Consumer Documents

Documents uploaded by people



Key Insight

There has been an increase of more than 28% of all records with data in them since March. A recent survey showed that for 25% of healthcare providers using the system it prevented a medicine error.

How are people using it?



Nearly **15 million** people had their **Immunisation Register** uploaded



More than a 50% increase since March due to a bulk upload of these important documents.



Over **1.5 million** people had their **Organ Donor Register** uploaded

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight,
Senior Medical Officer,
Wirraka Maya Health
Service Aboriginal
Corporation

What are the top 3 documents people have added themselves?

1



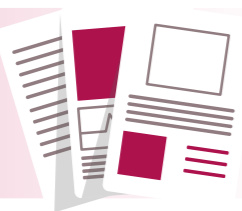
201,200
Health Summaries

2



60,020
Health Notes

3



28,190
Advance Care Directive
Custodian Reports



Australians have uploaded over **315,000** documents in total

What do people view the most?



More people are looking at their **Pathology reports** in their record, with more than **160,000** views



That's more than a **50% increase** since February

What about security and privacy?



More than **37,000** Australians

have placed advanced access controls on their records



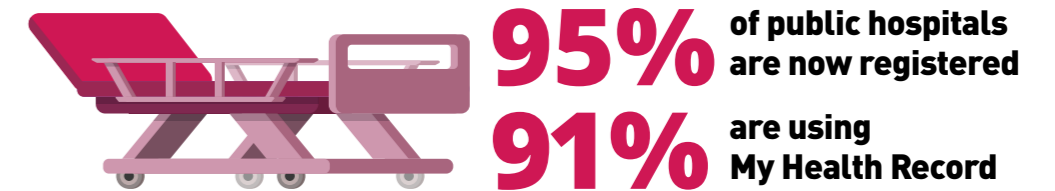
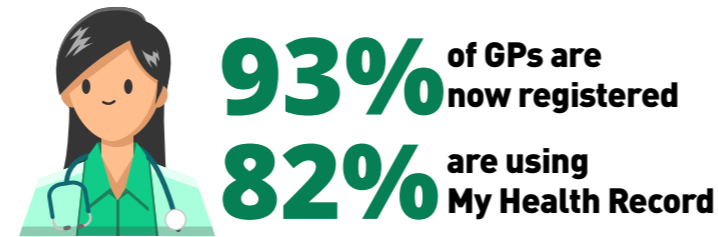
Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.



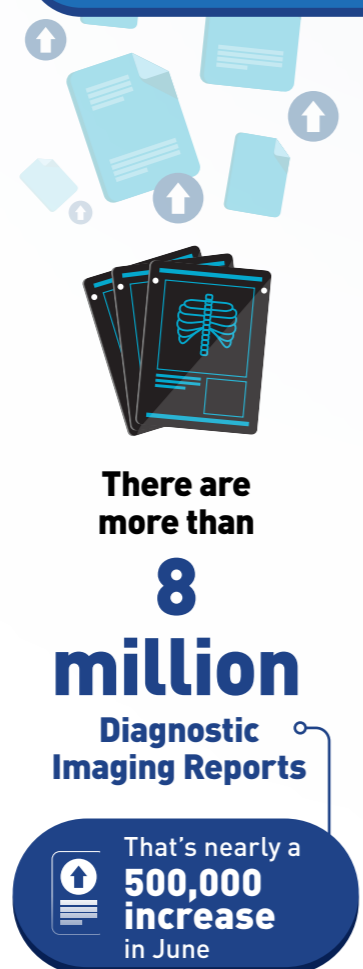
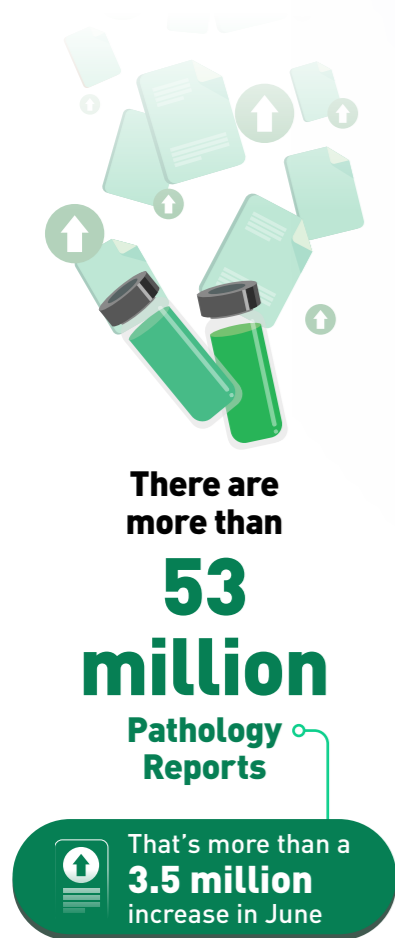
Key Insight

It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.

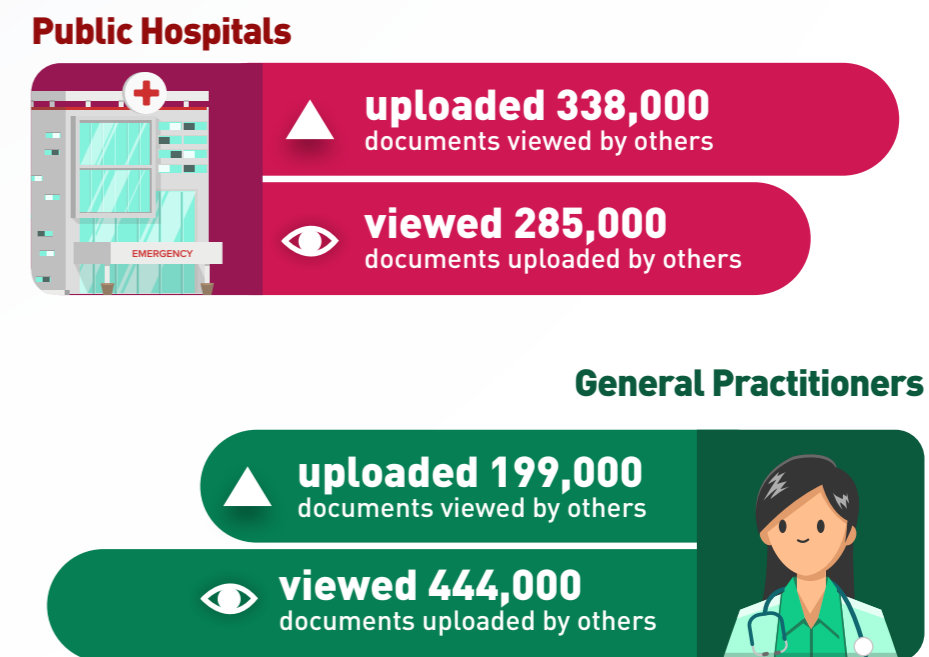
How are healthcare providers using it?



How many documents are in the system now?



How have healthcare provider views and uploads changed over time?



Key Insight

Retail pharmacies and GP's are the biggest healthcare provider contributors of documents to the system but public hospitals are catching up quickly and their viewing activity has overtaken GP's since the start of March.