My Health Record
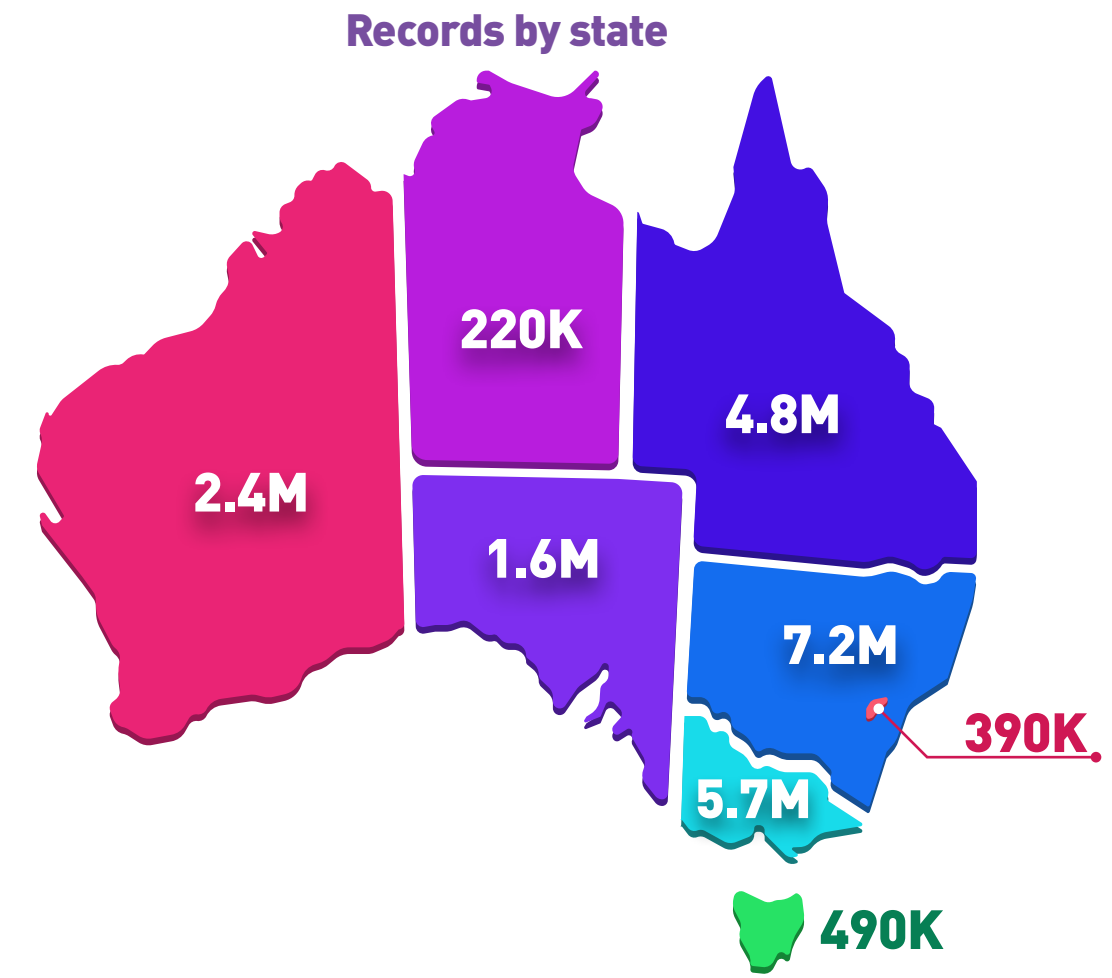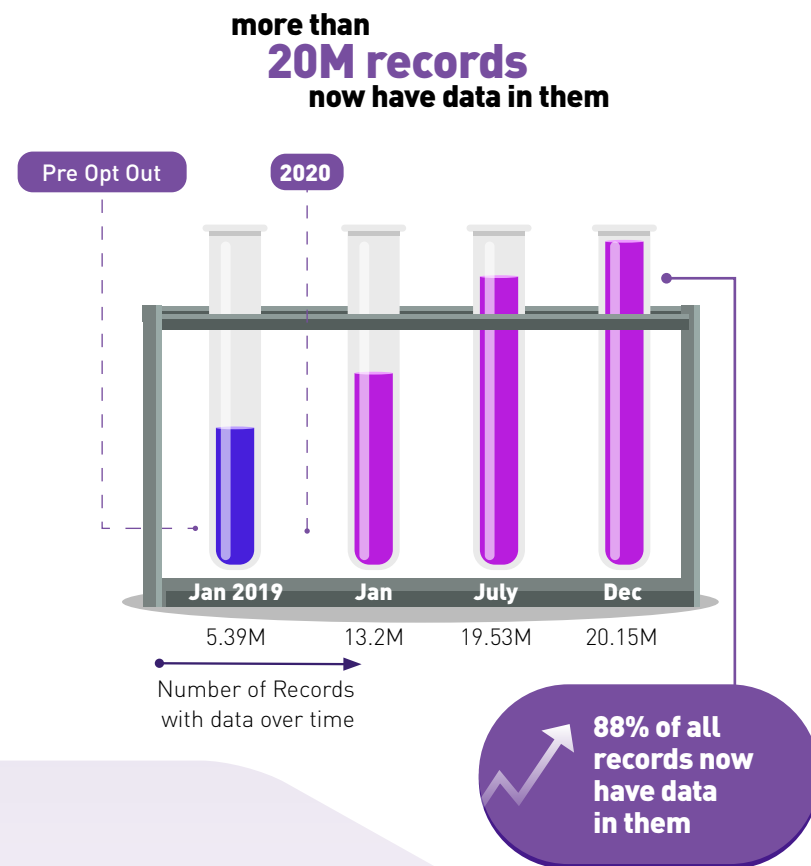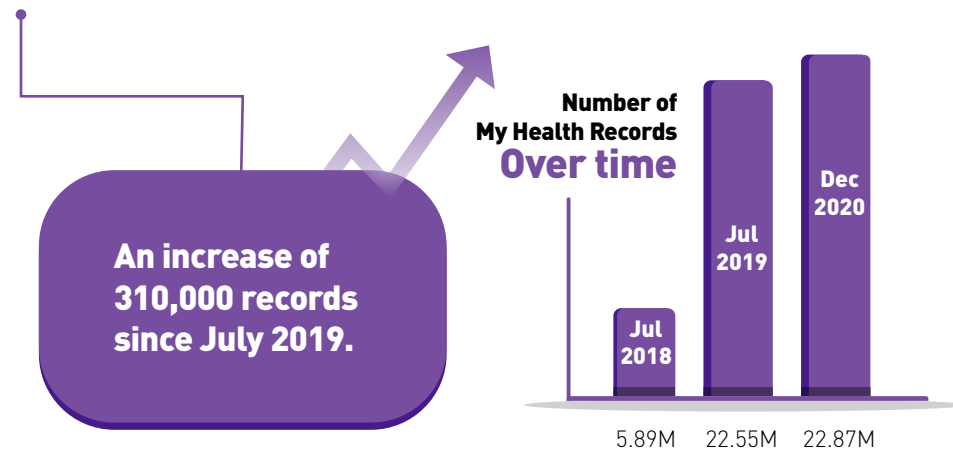
Statistics and Insights

DECEMBER 2020

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

The Big Picture

22.87M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 310,000 records since July 2019.

Number of My Health Records Over time

- Jul 2018 — 5.89M
- Jul 2019 — 22.55M
- Dec 2020 — 22.87M

more than 20M records now have data in them

Pre Opt Out | 2020

Number of Records with data over time

- Jan 2019 — 5.39M
- Jan — 13.2M
- July — 19.53M
- Dec — 20.15M

88% of all records now have data in them

Records by state

- 2.4M
- 220K
- 4.8M
- 1.6M
- 7.2M
- 390K
- 5.7M
- 490K

What's inside?

2.53B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are more than 300M documents in the system that have been uploaded by consumers or healthcare providers.

More than 109M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

Another increase of nearly **6 million** documents in December

More than 194M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

Another increase of more than **9 million** documents in December

More than 2.2B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

342K Consumer Documents

Documents uploaded by people

Key Insight

Since January 2020 the volume of records with data in them has increased by more than 50% from 13.2 million to more than 20 million.

How are people using it?

Nearly
15 million
people had their
Immunisation Register uploaded

More than a 50% increase since March due to a bulk upload of these important documents.

More than
1.75 million
people had their
Organ Donor Register uploaded

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight,
Senior Medical Officer,
Wirraka Maya Health Service Aboriginal Corporation

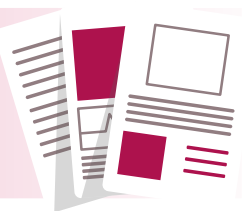## What are the top 3 documents people have added themselves?

1 **221,161** Health Summaries

2 **63,094** Health Notes

3 **30,067** Advance Care Directive Custodian Reports

Australians have uploaded over
339,000
documents in total

What do people view the most?

People are looking at the **Pathology reports** in their record the most in December, with more than
188,233 views

More than **250% increase** since December 2019.

What about security and privacy?

Almost
40,000
Australians

have placed advanced access controls on their records

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.

Key Insight

It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.

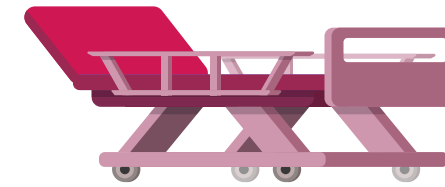# How are healthcare providers using it?

99% of pharmacies are now registered
90% are using My Health Record

Another increase of **1% in December**

96% of GPs are now registered
86% are using My Health Record

Another increase of **1% in December**

96% of public hospitals are now registered
94% are using My Health Record

How many documents are in the system now?

How do healthcare providers view each others documents?

There are more than
80 million
Pathology Reports

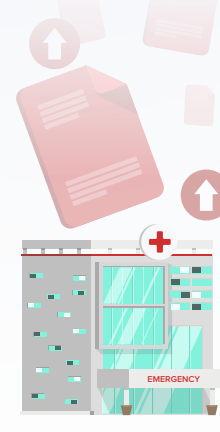Another increase of **nearly 5 million** in December

There are more than
11.5 million
Diagnostic Imaging Reports

Another increase of **more than 500K** in December
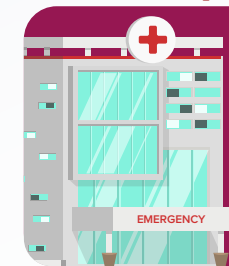
There are more than
112 million
Dispense Records

Another increase of **more than 5.4 million** in December

There are more than
9.3 million
Discharge Summaries

Public Hospitals

uploaded **471,000** documents viewed by others since December 2019

Another increase of **4%** in December

viewed **483,000** documents uploaded by others since December 2019

Another increase of **7%** in December

General Practitioners

Another increase of **6%** in December

uploaded **306,000** documents viewed by others since December 2019

Another increase of **3%** in December

viewed **557,000** documents uploaded by others since December 2019

Key Insight

Public Hospitals use continues to increase with 2.7 million medicine documents viewed and more than 3.2 million discharge summaries uploaded since December 2019