



My Health Record

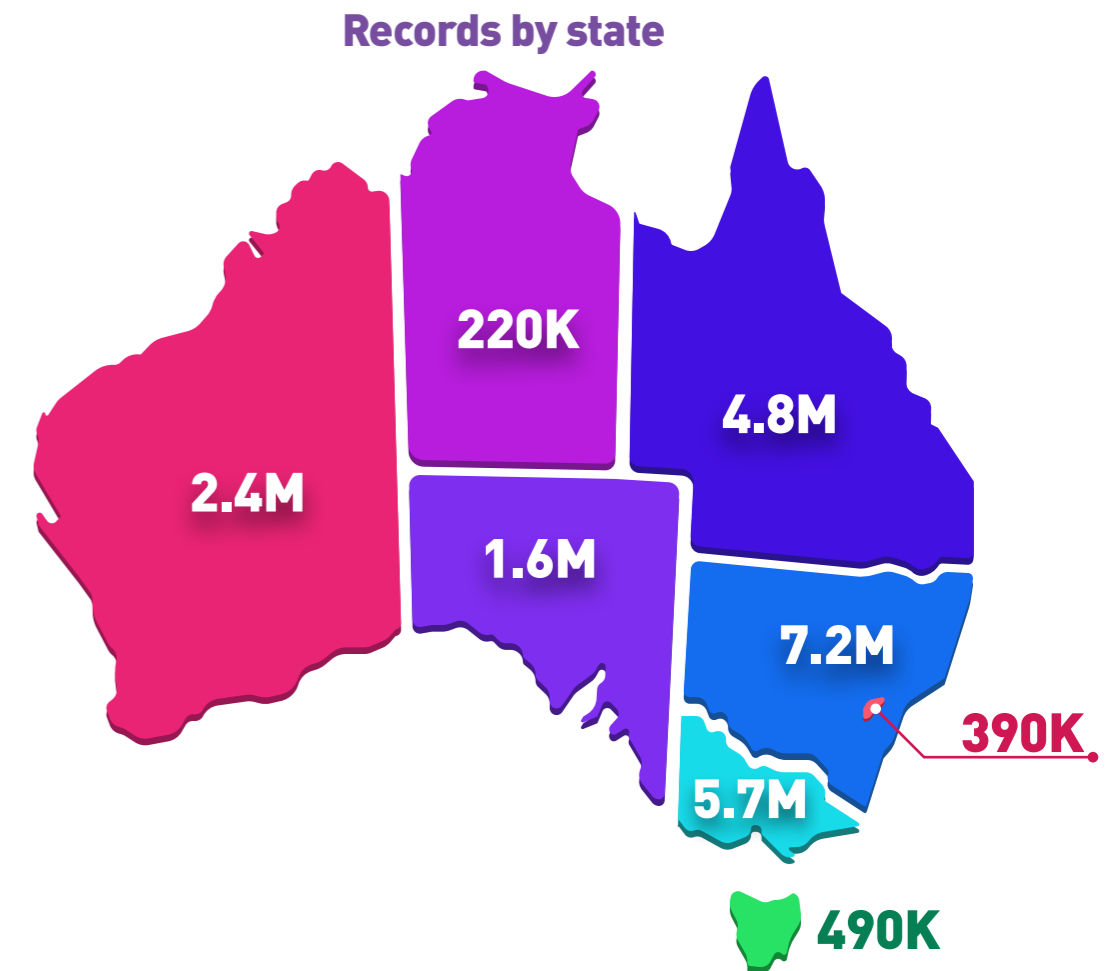
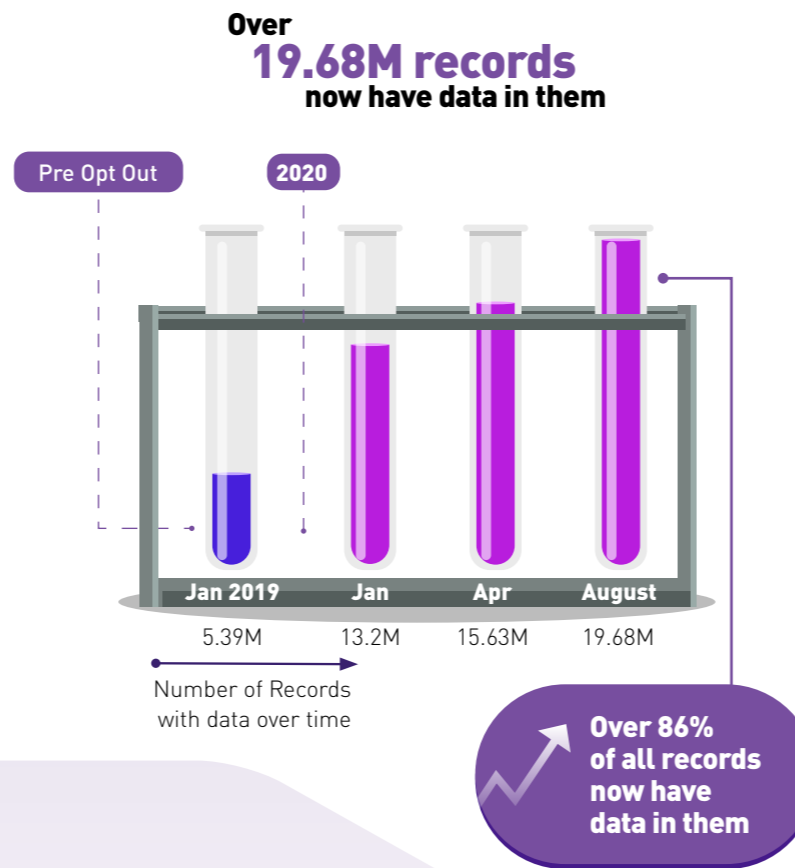
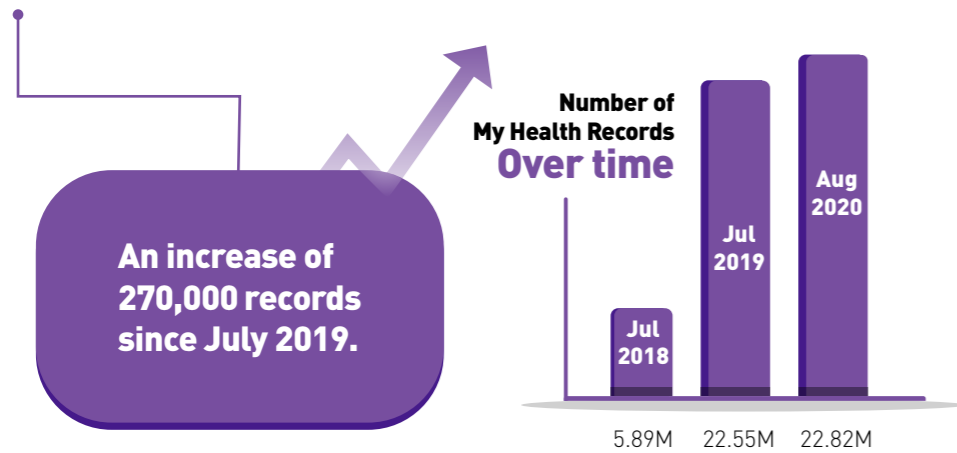
## Statistics and Insights

### **AUGUST 2020**

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

## 22.82M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.



## What's inside?

### 2.24B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are more than 244M documents in the system that have been uploaded by consumers or healthcare providers.

**Nearly 86M Clinical Documents**

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of nearly 6 million documents in August.

**Nearly 158M Medicine Documents**

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of more than 8 million documents in August.

**Almost 2B Medicare Documents**

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

**+ 328K Consumer Documents**

Documents uploaded by people



### Key Insight

There has been an increase of more than 28% of all records with data in them since March. A recent survey showed that for 25% of healthcare providers using the system it prevented a medicine error.

# How are people using it?



Nearly **15 million** people had their **Immunisation Register** uploaded



More than a 50% increase since March due to a bulk upload of these important documents.



**1.6 million** people had their **Organ Donor Register** uploaded

*"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."*

**Dr Yolande Knight,**  
Senior Medical Officer,  
Wirraka Maya Health  
Service Aboriginal  
Corporation

What are the top 3 documents people have added themselves?

1



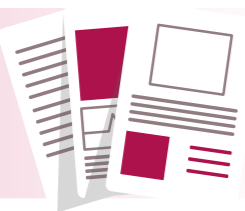
**210,786**  
Health Summaries

2



**61,221**  
Health Notes

3



**29,071**  
Advance Care Directive  
Custodian Reports



Australians have uploaded over **328,000** documents in total

What do people view the most?



More people are looking at their **Pathology reports** in their record, with more than **220,000** views



That's more than a **10% increase** since July

What about security and privacy?



Almost **38,000** Australians

have placed advanced access controls on their records



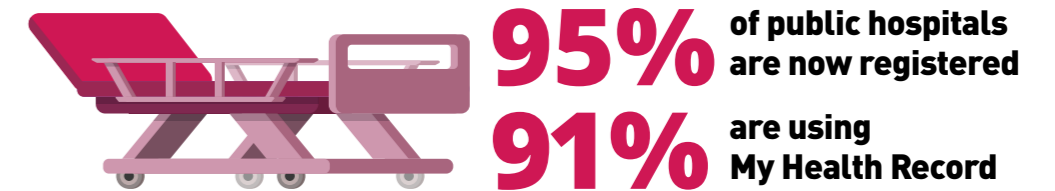
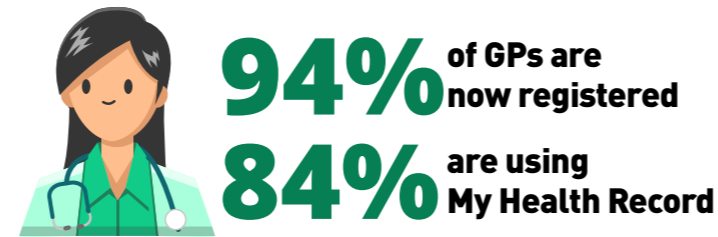
Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.



## Key Insight

It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.

# How are healthcare providers using it?



## How many documents are in the system now?



That's more than a **4.5 million** increase in August

**61 million**

Pathology Reports



That's more than a **500K increase** in August

**9 million**

Diagnostic Imaging Reports



That's an increase of **5 million** in August

**91 million**

Dispense Records

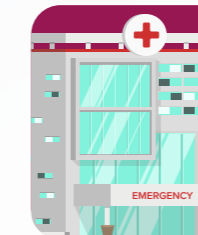


**8 million**

Discharge Summaries

## How do healthcare providers view each others documents?

### Public Hospitals



**uploaded 385,000** documents viewed by others

**viewed 349,000** documents uploaded by others

### General Practitioners

**uploaded 233,000** documents viewed by others

**viewed 486,000** documents uploaded by others



## Key Insight



Retail pharmacies and Public Hospitals were again the biggest contributors of documents to the system in August. Public Hospital Medicine views and Pathology Report uploads surged more than 30% in August.