My Health Record

Statistics and Insights
APRIL 2021

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.
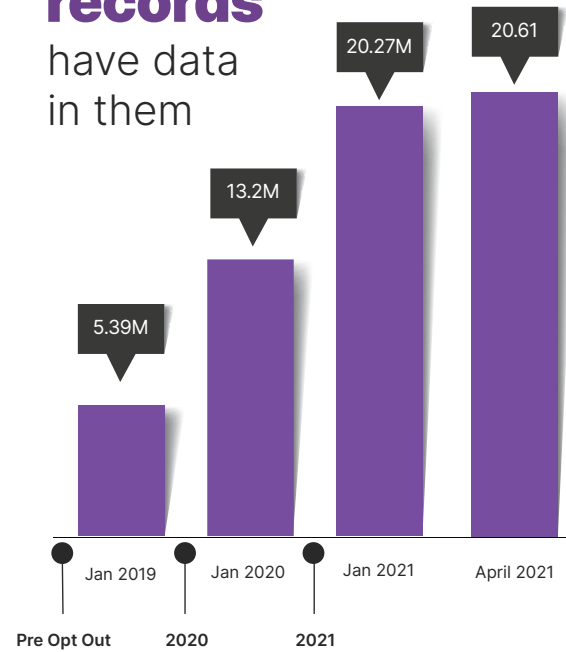The statistics include information about registrations, document uploads and prescription/dispense documents.

22.94M
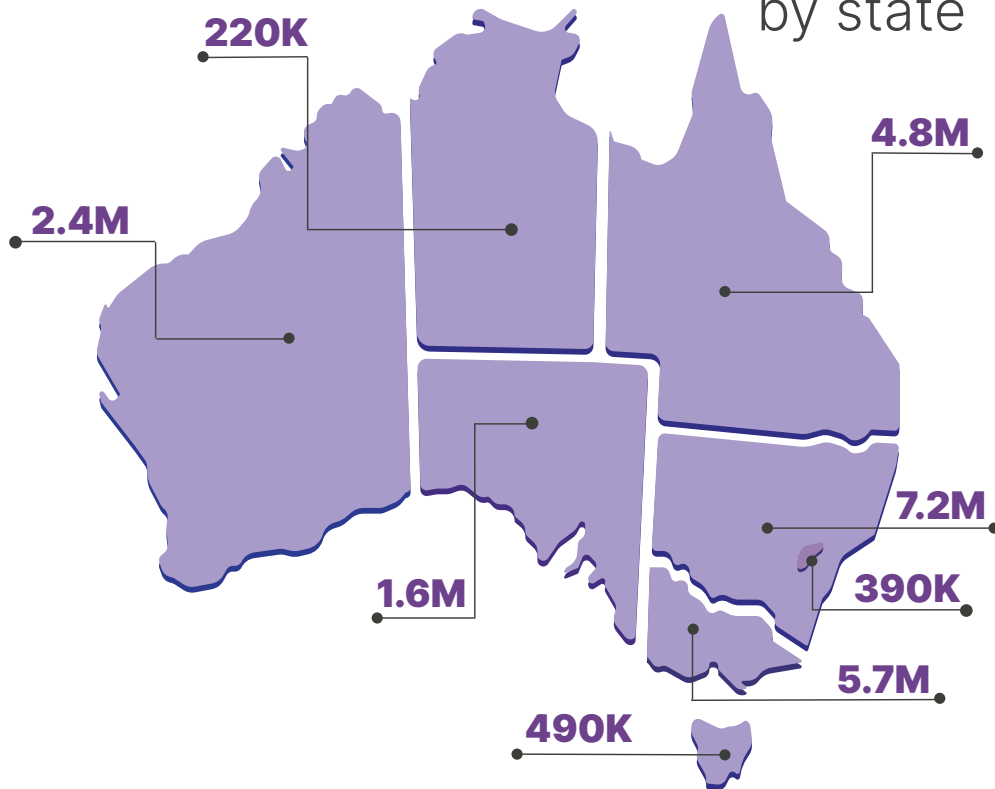## total My Health Records

More than
20M records
have data in them

That's
90%
of all records

The volume of records with data in them has grown by more than
1M
since July 2020 and
120K
in the last month

20.27M

20.61

13.2M

5.39M

Jan 2019	Jan 2020	Jan 2021	April 2021
Pre Opt Out	**2020**	**2021**	

THE **BIG** PICTURE

Records
by state

220K

2.4M

4.8M

1.6M

7.2M

390K

5.7M

490K

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate.
You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

The total number of records has increased by
390K
since July 2020

WHAT IS **INSIDE**?

2.81B

documents uploaded to My Health Records

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There have been 70,000 people who have registered for a My Health Record that had previously opted out and another 11,000 registered that had previously canceled their record.

There are more than

365M

documents in the system that have been uploaded by consumers or healthcare providers.

CLINICAL

More than
135M
documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE

More than
232M
documents uploaded by healthcare providers like pharmacists and GPs.

CONSUMER

362K
documents uploaded by people.

MEDICARE

More than
2.4B
documents uploaded by government agencies like Services Australia and Veterans' Affairs.

HOW ARE PEOPLE USING IT?

15M
people had their
immunisation register
uploaded

More than
50%
increase since April 2020 due to a bulk upload of these important documents

1.87M
people had their
organ donor register
uploaded

"

We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result.
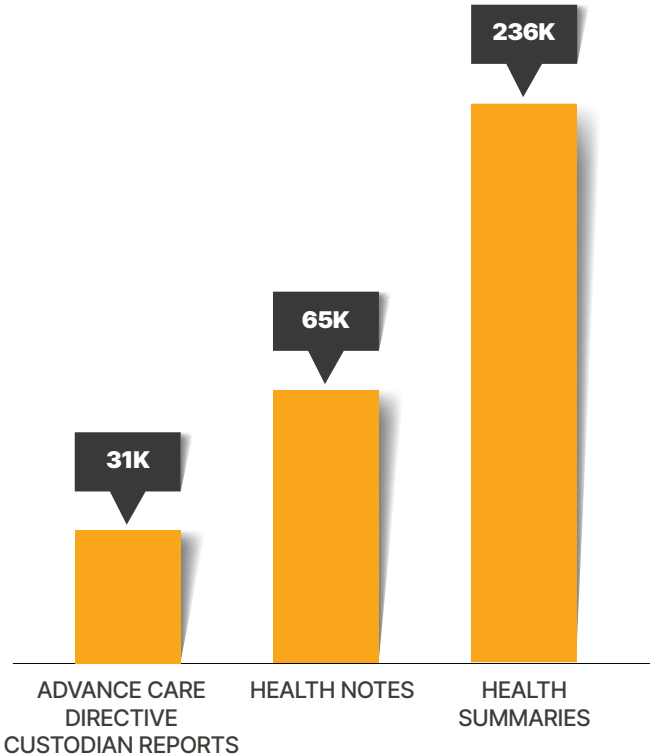
Dr Yolande Knight
Senior Medical Officer;
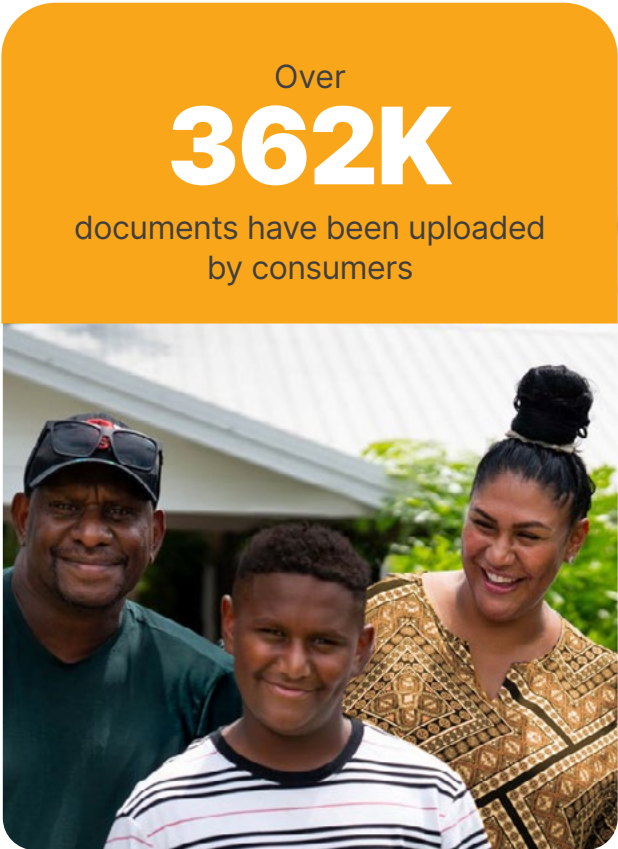Wirraka Maya Health Service Aboriginal Corporation

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What are the **top 3 documents** people have added themselves?

- 31K — ADVANCE CARE DIRECTIVE CUSTODIAN REPORTS
- 65K — HEALTH NOTES
- 236K — HEALTH SUMMARIES

Over **362K** documents have been uploaded by consumers

What did **people** view the most?

People are looking at **pathology reports** in their record the most in April with **356,707** views.

WHAT ABOUT **SECURITY AND PRIVACY?**

More than **41,000** Australians have placed advanced access controls on their records.

Remember, you can decide which healthcare providers can view your record. You can also choose what information you'd like to share.

It's important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services. Mental health support via telehealth and electronic prescriptions are now available across Australia.

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

Public Hospitals use continues to increase with nearly **3.5M** medicine documents viewed and more than **3.2M** discharge summaries among the more than **35M** documents uploaded since April 2020.

PHARMACY

99% of pharmacies are now registered

93% have used My Health Record

GP

98% of GPs are now registered

88% have used My Health Record

PUBLIC HOSPITAL

97% of public hospitals are now registered

95% have used My Health Record

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

How many **documents** are in the system now?

There are more than
101M
pathology reports

An increase of more than **5M** in April

There are more than
135M
dispense reports

An increase of **6M** in April

There are more than
13.5M
diagnostic imaging reports

An increase of more than **500K** in April

There are more than
10.6M
discharge summaries

An increase of **300K** in April

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