

Memorandum of Understanding

Between:

The Consumers Health Forum of Australia (CHF)
ABN: [82 146 988 927]

and

Australian Digital Health Agency ("the Agency")
ABN 84 425 496 912

(each a "Party")

In relation to

Support of consumer and community engagement in furthering a digitally enabled healthcare system

The Parties have a mutual interest in continuing to support the development and delivery of digital health capability that will lead to significant improvements in the quality and delivery of care provided to consumers.

This Memorandum of Understanding (MoU) identifies the shared vision and goals between the Parties in relation to their contributions to working together to establish and promote an effective and secure digital health capability, and enhancing literacy for consumers and community organisations. This MoU provides an overview of the contribution each Party intends to make in various ways in pursuit of these goals.

The Parties have a mutual interest and commitment to work in partnership to support the implementation of the Council of Australian Government (COAG) approved National Digital Health Strategy and will adopt principles of co-design during the duration of this agreement.

The Parties agree that this MoU is a statement of principle and common purpose to guide a long term collaboration only and does not constitute a legally binding agreement. To the extent that any services are to be provided between the parties they will be provided under separately agreed agreements from time to time.

Signed on behalf of the **Consumer Health Forum of Australian** by its authorised representative:

Signed on behalf of the **Australian Digital Health Agency** by its authorised representative:

Signature
Ms Leanne Wells

Signature
Dr Monica Trujillo MBBS (COL) MPH
FRACMA

DATE

DATE 28/11/2017

1. PURPOSE

- 1.1 The purpose of this MOU is to document the commitment of the Parties to working together to achieve their vision of consumer and community engagement to build a secure digital health capability in Australia and to promote consumer-centred, digitally enabled healthcare innovation which will advance the efficiency, quality and delivery of healthcare in Australia to improve health outcomes of consumers. This will include joint action to promote increased use of the My Health Record system by consumers and carers.
- 1.2 The Parties expect to further their Purpose through the encouragement and support of:
- (a) full engagement, participation and empowerment of consumers within the healthcare system;
 - (b) informed, co-ordinated care decisions based on sharing relevant information and data;
 - (c) improved health literacy, experiences of care and health outcomes achieved through better access to, and control over, a consumer's consolidated healthcare information; and
 - (d) innovation in digital health technologies to deliver more efficient and effective healthcare services.

2. PARTIES COLLABORATION

- 2.1 The Agency will work collaboratively with the CHF and relevant stakeholders to further the Purpose by:
- (a) ensuring the engagement and educational approach to achieve the Purpose is consultative, adaptive and sustainable; and
 - (b) providing overview and supporting materials for consumer and community organisations.
- 2.2 The CHF will work to further the Purpose by:
- (a) leading and supporting communications to member organisations of the CHF, CHF networks, Primary Health Networks and the wider community sector to support and encourage the meaningful uptake of the My Health Record system by consumers and community organisations;
 - (b) collaborating with the Agency on educational resources, collateral, events and activities, to promote awareness of the benefits of a secure digitally enabled healthcare future as well as the benefits to be realised from My Health Record where appropriate.

3. CONFIDENTIAL INFORMATION AND PUBLICITY

- 3.1 If it is necessary to deal with confidential information, the Parties will have regard to any applicable legislation, Commonwealth policies and guidelines regarding the treatment of confidential information and the general law.
- 3.2 Neither Party will, without the prior written approval of the other Party, make public or disclose to any other person any Confidential Information. In granting its written approval, a Party may impose such terms and conditions as it deems appropriate.
- 3.3 The Parties will discuss and consult with each other on the nature, form, content and manner of publicity of any matter relating to this MoU. After consultation, each party reserves the right to speak independently of the other on an issue relating to this MOU.
- 3.4 The Parties will alert each other to matters relating to this MOU that have attracted or are likely to attract media attention.